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Action grants to support transnational projects to enhance the
rights of victims of crime

JUSTICE PROGRAMME

GA No. 760270

**Enhancing PROtection of Children –
vicTims of crime
E-PROTECT**

**WP2: Platform Development, Deployment,
and Maintenance**

D2.1 E-PROTECT Platform

WP2 Leader: Law and Internet Foundation



Dissemination Level:		
PU	Public	X
CO	Confidential, only for members of the consortium (including the Commission Services)	
EU-RES	Classified Information: RESTREINT UE (Commission Decision 2005/444/EC)	
EU-CON	Classified Information: CONFIDENTIEL UE (Commission Decision 2005/444/EC)	
EU-SEC	Classified Information: SECRET UE (Commission Decision 2005/444/EC)	
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Executive summary

The E-PROTECT project is implemented by five organisations from five EU Member States – Bulgaria, Austria, Italy, Greece, and Romania. The partnership was brought together to build the perfect profile, tailored to answer the need to research and compare the level of protection provided to child victims of crime, as well as to elaborate a child victims of crime individual needs assessment methodology on the basis of European best practices and effectively working methods.

E-PROTECT is also dedicated to raise the overall awareness on child rights, granted by Directive 2012/29/EU and to inspire a cooperation among the large variety of professionals which deal with child victims of crime and often are their first point of contact. This is why the project is set to develop a sophisticated online platform which will not only provide exhaustive information about Directive 2012/29/EU practical application and transposition with regards to child rights but also host targeted online events.

The current Deliverable D2.1 ‘E-PROTECT Platform’ presents the planning, design and implementation of the project platform, explaining and clarifying all the intermediate steps that have led to the completion of the following tasks:

- Software design of the platform;
- Building mobile version of the platform accessible from various types of mobile devices;
- Bug fixing and User acceptance testing;
- Translation to the official languages of the partner countries;
- Platform maintenance and data upkeep up to date;
- Country reports on the transposition of Victims’ Directive deployment;
- Country reports on the individual assessment methodologies of child victims of crime deployment.





The main goal of the deliverable is to present the platform and its functionalities, providing description of all features and how they could be used by the target users – ***multidisciplinary professionals working with child victims of crime.***

The first chapter of this deliverable illustrates the approach followed by Law and Internet Foundation (LIF) in the development of the E-PROTECT Platform. The following chapter covers the features of the platform, presented via brief description and screenshots as visualisation.

As annexes to the current deliverable, Deliverable D2.1 presents the General Terms of Use, as well as the Privacy Policy, elaborated specifically for the purposes of the E-PROTECT Platform, referred also as ChildProtect Platform.



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Context

The E-PROTECT Platform is a sophisticated, multilingual online space for communication and collaboration of multidisciplinary professionals working with child victims of crime.

The platform serves many purposes. First of all, it is a powerful dissemination and communication tool, as it provides detailed information about the E-PROTECT project's ambition, progress and achievements. In this regard, some of the content on the project in general and the content on the activities that involve users is informative. For example, face-to-face events are advertised here and a registration facility is implemented. Also news items are placed in the relevant section of the platform.

Additionally, when ready all envisaged intellectual outputs (reports, analyses, methodologies, policy guidelines) are deployed and presented to the project target groups and key stakeholders. The E-PROTECT Platform is designed with a public and restricted access. As aforementioned, all information about the project and open access to the produced deliverables are available to any interested party. At the same time the platform provide content with restricted access. Firstly, E-PROTECT team members use their restricted access to enter an online repository bank for documents and other data exchange within the partnership. Next, the engaged in the project professionals are invited to register on the E-PROTECT Platform, so they could join the E-PROTECT network and enter a digital environment where they can benefit from the provided communication tools.

As far as the planned virtual events – they will be hosted on the platform and will be available for both unregistered and registered users to widen the E-PROTECT network and increase the project's impact.

The platform is available in 6 languages (EN, BG, DE, EL, IT, and RO). Thus practitioners from all over the Europe are able to directly benefit from the conducted research under the E-PROTECT project, as well as from the rest platform's functionalities and communication tools.





The chosen domain for the E-PROTECT Platform is www.childprotect.eu and can be accessed through desktop and mobile devices, with full access via all browser types.

The platform is created by a LIF's Software Developer and will be operated jointly by LIF and the rest of the project partners. As a dissemination and communication platform, it will be supported, operated and promoted by SEERC as a dissemination resource. For the purposes of the virtual events, the relevant partners will be supported by LIF's Software Developer. The relevant results and resources will be uploaded by the Project Coordinator.

The following report outlines the structure of the E-PROTECT Platform and its current content (as of 03.07.2018). In order to present the features of the platform, the report will use screenshots as visualisation.



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The approach to the E-PROTECT Platform

Platform structure

The primary scope of the E-PROTECT Platform is to act not only as dissemination and communication tool for public project outcomes and for advertising events organised by E-PROTECT, but also as multilingual online space for communication and collaboration of multidisciplinary professionals working with child victims of crime.

For this purpose the platform is divided into separate sections: the sections **Home** and **Project** are devoted to the general information about the project's mission and approach, to its objectives and activities. The description of the E-PROTECT project also include a section dedicated to the partner consortium, in which every partner is featured with a brief description and hyperlink to its own organisation website.

In addition to these sections with official information, the platform also provide news that are being produced as the project progresses. The relevant additional sections are:

- **News** – this section features press releases issued by E-PROTECT, generic news about achievements and progress of the work and public materials produced by the project.
- **Events** – this section features the events organised by the project and offers space to include registration links for the relevant events. Also, this will be the space for hosting of the envisaged virtual events on the platform that will be available for both unregistered and registered users to widen the E-PROTECT network and increase the project's impact.

The E-PROTECT Platform will be used also as collaborative space for communication and best working practices exchange between multidisciplinary professionals working with child victims of crime, but also as a source of research results and expert resources in the field of child rights established by Directive 2012/29/EU, as well as application of the individual needs assessment in the case of child victims of crime. For that reason the following sections were implemented:

- **Results** – this section features opportunity to access and download the full version of the





project deliverables, created as a result of the project activities implementation;

- **Resources** – this section features useful materials, articles, analyses, and reports from research and practices both at national and European levels, as well as outputs from implemented projects in the area of child rights and protection of child victims of crime.

Platform design

The starting point for the platform layout design was the graphic identity that was developed for the project's logo. From this design and from the other element of the brand identity, such as the colour palette and the fonts, the platform layout was designed, developing content and choosing images relevant to the project field of implementation.



E-PROTECT project logo

Platform technology overview

- **Front-end Layer**
 - Single Page Application (SPA) using latest technologies
 - React
 - Redux
 - HTML5
 - CSS3



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- **Back-end Layer**

Symfony framework

- **Database Layer**

MySQL

Platform portals

The E-PROTECT Platform is developed with two main portals, which have different purposes:

- **User portal** – public section of the platform accessible for its users, primarily multidisciplinary professionals working with child victims of crime;
- **Administration portal** – internal section of the platform accessible only for the Admin upon his/her registration.

The **User portal** has the following features:

- Responsive overall web design;
- Information about the project, its mission, approach, objectives, and activities;
- Quick access to the project results, as well as to all resources, available on the platform;
- Quick event subscribe system allowing users to get information about the closest upcoming event.

The **Administration portal** has the following features:

- Full user content management system allowing creation and updating title, text, image, etc.;
- Document/Files management system;
- Pages creation and updating;
- News and events creation and updating;
- User access management;
- Event subscribers.





Platform domain

The ownership of the platform domain, www.childprotect.eu, has been secured by the project coordinator at the beginning of the project and remains propriety of the partner consortium. The URL was chosen in order to correspond to the project's name, which is already quite symbolic, and to simplify the search for information by any possible user.



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E-PROTECT Platform



Sidebar

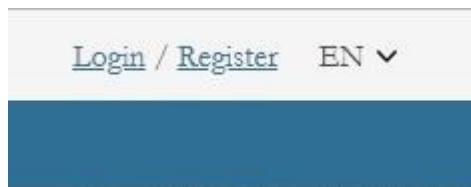


The part on top of the E-PROTECT platform represents the sidebar section. There is the logo and the name of the project on the left and also all the navigation page constant through all pages in the platform.

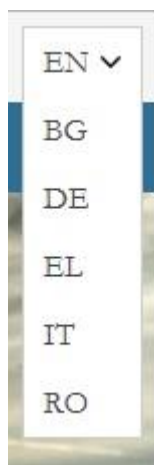


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Login/Register & Language Bar



On the top right side of the page the user can access the Login / Register functionality of the platform. Also, he/she could change the language of the platform. The options are: English, Bulgarian, German, Greek, Italian and Romanian. The platform is translated in all of the partner countries' languages.



Home page

The home page consists of several informative parts, as follows:



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Mission

MISSION

The project “Enhancing PROtection of Children – vicTims of crime” (E-PROTECT) is dedicated to raise the overall awareness and understanding on child rights established by Directive 2012/29/EU.



The Mission section includes very short description of the project: “*The project “Enhancing PROtection of Children – vicTims of crime” (E-PROTECT) is dedicated to raise the overall awareness and understanding on child rights established by Directive 2012/29/EU.*” The logo of the project is also displayed.

Coordination

COORDINATION

The E-PROTECT project is implemented under the coordination of

[Law and Internet Foundation \(LIF\), Bulgaria](#)

Law and Internet Foundation is a Bulgarian NGO & Research centre which supports and performs applied studies, scientific researches, programmes and projects in the field of legal, technological, economic and social issues related to the fast penetration of information and communication technologies both in public and private sectors.



LAW AND INTERNET
FOUNDATION
RESEARCH CENTER FOR LAW AND
INFORMATION TECHNOLOGIES

This section of the E-PROTECT Platform provides details on the coordinator of the project with a short description, logo, and a link to the its organisation website.



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Partners

PARTNERS

The E-PROTECT project is implemented by 5 organisations from 5 EU Member States – Bulgaria, Austria, Italy, Greece and Romania, brought together by their desire to combine their efforts and contribute to an improved understanding on the child rights guaranteed by Directive 2012/29/EU.

Vienna Center for Societal Security (VICESSE), Austria

VICESSE is an established private non-profit research institute providing a platform for interdisciplinary research in the domain of security studies, socio-legal studies and criminology. VICESSE is committed to a comprehensive concept of security research, bringing together historical, sociological, socio-legal and technological expertise to pursue a theoretically ambitious and empirical grounded research programme. The members of VICESSE are involved in several European and national funded research projects, and work as consultants for national law enforcement organisations.

Romanian Center for European Policies (CRPE), Romania

The Romanian Center for European Policies was established in 2009 by a group of experts bound by the shared objective of supporting Romania's role in Europe. The mission of the CRPE is to promote Romania as an influential leader in the development of EU agendas and policies. Another major objective is to advance the Europeanisation processes in Romania and to promote the European citizenship by providing expertise in various fields and by initiating or participating in public debates.

Defence for Children International (DCI), Italy

Defence for Children International Italy is an international organisation active since 2005 and officially registered in Italy in March 2007. It became a part of the network DCI in 2008 during the 10th International General Assembly of DCI held in Brussels. Defence for Children International Italy is based in Genoa and Rome. The organisation operates in Italy for and with children carrying out initiatives for the protection and promotion of rights in the following areas: juvenile justice; migration; violence; exploitation and trafficking; education to human Rights and children rights.

South-East European Research Centre (SEERC), Greece

The South-East European Research Centre is an overseas research centre of the University of Sheffield, established as a non-profit legal entity in Thessaloniki, Greece. The centre was founded by City College, the University's International Faculty, in 2003. It is conducting multidisciplinary research in the fields of Enterprise, Innovation & Development, Information & Communication Technologies, and Society & Human Development.




This section of the E-PROTECT Platform provides details on all the project partners, as well as links to their respective websites.




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Project


 E-PROTECT | Enhancing PROtection of Children – vicTims of crime
 Login / Register EN ▾

[HOME](#)
[PROJECT](#)
[RESULTS](#)
[RESOURCES](#)
[NEWS & EVENTS ▾](#)

PAGE
 Project



Project

The E-PROTECT project is implemented by five organisations from five EU Member States – Bulgaria, Austria, Italy, Greece and Romania. The partnership was brought together to build the perfect profile, tailored to answer the need to research and compare the level of protection provided to child victims of crime, as well as to elaborate a child victims of crime individual needs assessment methodology on the basis of European best practices and effectively working methods.

E-PROTECT is also dedicated to raise the overall awareness on child rights, granted by Directive 2012/29/EU and to inspire a cooperation among the large variety of professionals which deal with child victims of crime and often are their first point of contact. This is why the project is set to develop a sophisticated online platform which will not only provide exhaustive information about Directive 2012/29/EU practical application and transposition with regards to Child rights but also host targeted online events.

The Project section contains description of the project and its goals.


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Results


Enhancing PROtection of Children – vicTims of crime

[Login](#) / [Register](#) EN

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[PROJECT](#)
[RESULTS](#)
[RESOURCES](#)
[NEWS & EVENTS](#)

PAGE
Results




Results

The E-PROTECT project will achieve the following expected results:

- Improved understanding on child rights established by Directive 2012/29/EU;
- Increased application of the individual needs assessment in the case of child victims of crime;
- Established pan-European network of multidisciplinary professionals working with child victims of crime.

The E-PROTECT project is still ongoing and the partnership is currently focused on the elaboration of the future outputs of the project, which could be found in this section. To receive access to the full version of the project deliverables, please [login](#) the platform. In case you are not already registered, please [register](#).

DOCUMENTS



case you are not already registered, please [register](#).

DOCUMENTS

D3.1 E-PROTECT Country report on the transposition of Victims' Directive in Bulgaria
en

D3.2 E-PROTECT Country report on the transposition of Victims' Directive in Austria
en

D3.3 E-PROTECT Country report on the transposition of Victims' Directive in Romania
en

D3.4 E-PROTECT Country report on the transposition of Victims' Directive in Italy
en

D3.6 E-PROTECT Country report on the transposition of Victims' Directive in Greece
en

D3.8 E-PROTECT Country report the individual assessment methodologies of child victims of crime in Bulgaria
en

D3.9 E-PROTECT Country report on the individual assessment methodologies of child victims of crime in Austria
en

D3.10 E-PROTECT Country report on the individual assessment methodologies of child victims of crime in Romania
en

D3.11 E-PROTECT Country report on the individual assessment methodologies of child victims of crime in Italy
en












D3.9 E-PROTECT Country report on the individual assessment methodologies of child victims of crime in Austria
en

D3.10 E-PROTECT Country report on the individual assessment methodologies of child victims of crime in Romania
en




D3.11 E-PROTECT Country report on the individual assessment methodologies of child victims of crime in Italy
en

D3.12 E-PROTECT Country report on the individual assessment methodologies of child victims of crime in Greece
en



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[Contacts](#)
[Terms And Conditions](#)

The Results page details all the results and will provide access to all available to the public documents, once they are uploaded to the Home Research Participants Portal and approved by the European Commission.

Resources

In the Resources page useful materials, articles, analyses, and reports from research and practices both at national and European levels, as well as outputs from implemented projects in the area of child rights are uploaded.

The main goal is to increase the information and the competences of the professional community for development of policies supporting children victims of crime, as well as to contribute to the development of child-friendly judicial procedures in the EU member states.



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RESOURCES

Documents to upload and download



Resources

Here you can find useful materials, articles, analyses, and reports from research and practices both at national and European levels, as well as outputs from implemented projects in the area of child rights. The main goal is to increase the information and the competences of the professional community for development of policies supporting children victims of crime, as well as to contribute to the development of child-friendly judicial procedures in the EU member states.

Displaying 1 - 5 / 5 Documents

Filter by title 

Type	Document Title	Description	Actions
	Informationsfolder Prozessbegleitung (English)	Description	
	Directive 2012/29/EU of the European Parliament and of the Council of 25 October 2012 establishing minimum standards on the rights, support and protection of victims of crime	Description	
	Perspectives and experiences of children involved in judicial proceedings as victims, witnesses or parties in nine EU MS - Annexes	Description	
	Perspectives and experiences of children involved in judicial proceedings as victims, witnesses or parties in nine EU MS	Description	
	DG Justice Guidance Document related to the transposition and implementation of Victims' Directive	Description	

1 / 1 Pages

5 Items 10 per page



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News & Events

NEWS Latest news



E-PROTECT POLICY BRIEFING - KEY MID-TERM RESULTS PRESENTATION

On 15th May 2018, Law and Internet Foundation organised the first public event under the E-PROTECT project – the E-PROTECT Policy Briefing. The event was held in the premises of the European Commission in Bulgaria. The Policy Briefing gathered professionals working with children victims of crime, policy-makers, general public, media, and other key stakeholders.



DENITSA KOZHUKHAROVA TALKED ON CHILD SAFETY ONLINE – PART OF THE MID-TERM RESULTS OF E-PROTECT

Denitsa Kozhuharova, one of the key researchers working on E-PROTECT was a guest of Bloomberg TV, where she shed light on the mid-term results from project implementation.



STAY CONNECTED TO E-PROTECT!

The project is on Facebook, Twitter, and LinkedIn.



E-PROTECT WAS OFFICIALLY KICKED-OFF

The E-PROTECT Kick-off meeting was held on 16 October 2017 in Sofia, Bulgaria.

[READ MORE](#)



THE E-PROTECT PROJECT OFFICIALLY STARTS!

The beginning of October marks the start of the E-PROTECT project!

[READ MORE](#)

1 / 1 Pages

5 Items 10 per page




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The News section are being handled and regularly updated by the project's team. It includes all relevant to the project news.

EVENTS

All E-PROTECT events



E-PROTECT POLICY BRIEFING IN SOFIA, BULGARIA

15 May 2018 09:30
Status: Passed
Category: Face-To-Face

Save the date and register for the upcoming E-PROTECT Policy Briefing!

READ MORE

The events page contains information about upcoming events, the possibility to subscribe for information and reminders, as well as it will host the virtual events that will be available for both unregistered and registered users to widen the E-PROTECT network and increase the project's impact.

Disclaimer










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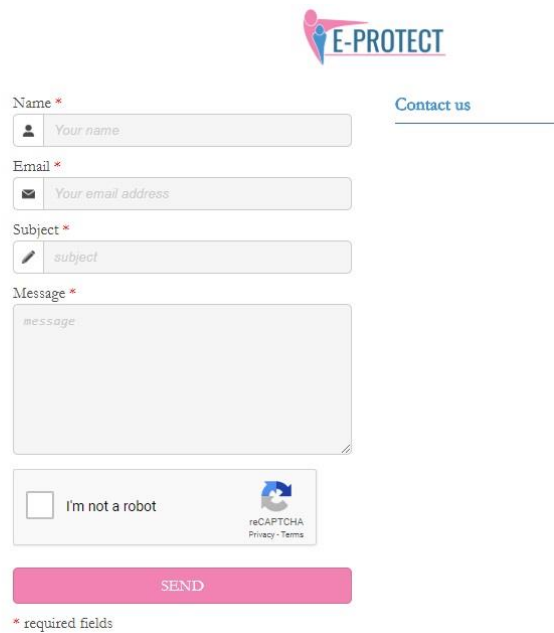

[Contacts](#)
[Terms And Conditions](#)

The footer of the platform contains the logos of all partner organisations, a disclaimer for funding of the project, as well as link buttons for the social media of E-PROTECT.



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Contacts

The contact form is titled "E-PROTECT" with a small logo. It includes a "Contact us" link. The form fields are: "Name" (with a person icon and placeholder "Your name"), "Email" (with an envelope icon and placeholder "Your email address"), "Subject" (with a pencil icon and placeholder "subject"), and "Message" (with a placeholder "message"). Below the message field is a checkbox labeled "I'm not a robot" and a reCAPTCHA widget. A pink "SEND" button is at the bottom. A note at the bottom left states "* required fields".

The contact page contains a contact form for stakeholders to have the opportunity to post questions to the project team, in a convenient and fast way.

Terms and Conditions



When the user clicks on this hyperlink, it leads to the Terms & Conditions page, where he/she can get acquainted with the terms and conditions related to the use of information services and resources available at the E-PROTECT Platform, provided by the partner consortium.



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Annex 1 General Terms of Use

General Terms of Use of the ChildProtect Platform (Terms of Use) & Privacy Policy

The following document outlines the terms and conditions, related to the use of information services and resources available at the ChildProtect Platform, provided by the E-PROTECT Consortium.

Glossary

For better understanding of the exact meaning of the terms of use, please find below the following glossary:

- **“Administration panel”** is an internal section of the ChildProtect Platform accessible only for the Admin upon his/her registration.
- **“Content”** is any text, photo, any other graphical content, multimedia content, video, link, or any other material or information posted, uploaded, and accessible through the ChildProtect Platform.
- **“E-PROTECT Consortium”** shall mean the “Enhancing PROtection of Children – vicTims of crime” Consortium formed by the following beneficiaries (partners) acting jointly as a consortium under Grant Agreement No. 760270: Law and Internet Foundation (Bulgaria), acting in the capacity of coordinator, Vienna Centre For Societal Security - VICESSE (Austria), Asociatia Centrul Roman De Politici Europene -(CRPE) (Romania), Defence for Children International- (Italia, (Italy)) and Kentro Erevnon Notioanatolikis Evropis Astiki Mi Kerdoskopikietaireia - SEERC(Seerc) (Greece), acting in the capacity of project partners.
- **“Information system/System”** is each particular device or combination of connected or similar devices, which or -one of which- are used in the implementation of a certain programme, which ensures automated data processing.
- **“IP address”** is a unique identification number associating a device, a web page, Admin’s or a User’s resource in a way that allows their localisation in the Internet.
- **“Link”** is a link (reference) designated in a particular Internet page that allows automatic forwarding to another Internet page, information resource, or object using standard protocols.
- **“Malicious actions”** are actions or inactions, violating the Internet ethics or causing damages to persons connected to the Internet or associated networks, as well as sending of unsolicited communications (SPAM, JUNK MAIL), flooding, gaining access to resources by using somebody else’s rights and passwords, using system imperfections for own benefit or for gaining information (HACK), committing actions, that can be qualified as industrial espionage or sabotage, damaging or destruction of systems or information massifs (CRACK), sending of “Trojan Horses” or causing installation of viruses or unauthorised remote control systems, disturbance of the other Internet and associated networks user’s normal work, committing any actions that can be qualified as crimes or administrative offences according to the Belgian or European or other applicable legislation.
- **“Partner”** shall mean each of the beneficiaries within the E-PROTECT Consortium.



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- **“Password”** is a unique combination of letters, ciphers, and/or symbols selected by the Admin or the User which, along with the username specified by the Admin or the User upon his/her registration, serves for access to his/her Account.
- **“Project”** shall refer to any activity carried out and any result achieved within performance of Grant Agreement No. 760270.
- **“Server”** is a device or a system of connected devices, on which system software is installed to perform tasks related to storing, processing, receiving or sending information.
- **“Services”** are the services provided on and through the ChildProtect Platform as described in Article 2.
- **“System Administrator (Admin)”** is the authorised person who acts on behalf of the E-PROTECT Consortium and its Partners and has access to the Administration panel of the ChildProtect Platform via an Admin Account.
- **“the ChildProtect Platform”** (also referred to as **“the Platform”**, accessible via <http://childprotect.eu/> is a web-based platform developed, managed, and administered by the E-PROTECT Consortium within the Project through which Users are provided with various information resources, subject of the present Terms of Use and Privacy Policy.
- **“User”** is the person who submits an application for registration to the platform and uses the services and resources provided through the ChildProtect Platform. Once completing the registration, the access to the User Account by the User is performed by entering the E-mail and Password specified during his/her registration.
- **“Visitor”** is a person on the E-PROTECT Platform that has not logged in or does not have a registration on the platform.
- **“Web Page”** is a composite part of a Website.
- **“Website”** is a specific place in the global Internet accessible through its unified address (URL) under HTTP or HTTPS protocol, containing files, text, programmes (software), sound, picture, image, electronic links, or other material and resources.

Subject

- The present Terms of Use apply to the relations between the E-PROTECT Consortium itself and the Users. The present Terms of Use also apply to the relation between the Partners of the E-PROTECT Consortium.
- The platform is built and maintained by the E-PROTECT consortium. The services available at the platform to users & visitors are provided on the condition that the requirements of the Terms of Use are met. Please note that some resources are to be used after completing registration. Such are the reports of the projects, which are available only to registered users.
- However, each Partner of the E-PROTECT Consortium, as well as the Consortium as a whole, does not bear responsibility if the User/ Visitor cannot gain access due to problems which are not in the control of the partners and the E-PROTECT Consortium (hardware, software issue, problems regarding Internet connection, etc.).
- The provision of the resources and services remains free of charge. The E-PROTECT Consortium will not collect financial or any other kind of remuneration at any time.



Acceptance of the Terms of Use & Privacy Policy

- With every use of the information resources on the ChildProtect Platform – i.e. opening a Web Page of the ChildProtect Platform, clicking on a Link displayed on the home page or any other Web Page of the ChildProtect Platform, the User/ Visitor declares that he/she has read the present Terms of Use, agrees to them, and observes them. If a User does not agree with any requirement, provided for in the present Terms of Use, he/ she shall not use the ChildProtect Platform.

Registration of a User

- Only registered users can use certain services on the Platform. In order to use all the services and the sources, the User must create a User Account by applying a request for registering.
- In order to complete the registration and to create a User Account, the User should fill in the registration request form by providing the Admin with the necessary information (e-mail address and password). The Platform sends to the user- via e-mail- an administrative approval. The user is obliged to take all due care and the necessary measures and is fully liable for all actions performed by him/her or by a third party while using the User Account. The User should immediately notify the System Administrator in case of unauthorised access or probability of unauthorised access to his/her User Account.
- By submitting an application for registration, the User makes an explicit electronic statement by which he/she declares that he/she has read the present Terms of Use and Privacy Policy, agrees to, observe them, and that he/she agrees to the processing of his/her data for the listed in these Terms of Use & Privacy Policy purposes.
- The electronic statement has the status of an electronic document in accordance with the respective applicable legislation. The E-PROTECT Consortium may keep log files with the IP address of the User on the Server, as well as any other information, necessary for identification of the User and reproduction of the User's electronic statement for the User's consent and acceptance of the Terms of Use and Privacy Policy and may use any such information in case legal disputes arise.

Registration of an Admin

- The registration of an Admin is done only by a person who is duly authorised to act on behalf the respective Partner regarding registration on the ChildProtect Platform and the use of the Services. In the process of registration, the person must declare that he/she is granted with the necessary authorisation to act on behalf of the respective Partner via the Admin Account. In case a person acts on behalf of a Partner without being duly authorised, this person shall owe compensation for all damages caused to the respective Partner, to the E-PROTECT Consortium, and to any other third party as a result of the actions committed by the person using the Admin Account.
- The E-PROTECT Consortium has the right, but not the obligation, to undertake and carry out at any time (prior or after his/her registration) any further actions to check and verify whether a person is duly authorised to act on behalf of the respective Partner. Each Partner of the Consortium has the right to immediately block the access to the Admin Account and to terminate their registration without any prior notice to that person upon being informed by the legal representative of the



respective Partner that the person who uses the Admin Account on their behalf is not or is no longer a member of its team. In the latter case the respective Partner has the right to access, manage, use, or remove any Content posted, uploaded, or stored by the person acted on behalf of it via the Admin Account, by naming another person who will act on its behalf.

Conclusion of the Contract

- The contract between the parties takes effect at the moment when consent is expressed as described above.
- After conclusion of the contract via registration, the System Administrator shall confirm immediately the receipt of the statement by sending a message to the email address indicated by the User.
- The term of the contract is:
 - for Users – until the termination of the registration or the contract under terms provided for in these Terms of Use;
 - for Partners – for an indefinite period until its termination under the terms provided for in these Terms of Use.

Rights and Obligations of the User

- The User - once completed the registration - can access all services on the ChildProtect Platform. The content should be used solely for the aims and purposes set by the E-PROTECT Consortium and by using the regular functionalities of the ChildProtect Platform.
- Multimedia Content (audio and video records/files) may be accessed via hyperlinks or directly on the ChildProtect Platform.
- Streaming services are carried out on the ChildProtect platform. They include transmission of a steady stream of audio and video signals via the Internet from the ChildProtect Platform to the end device of the User, enabling the User to watch and listen to audio and video records online in real time. A permanent copy for future reference and upload is also available on the Platform.
- The User agrees in the process of use of the Services provided on the ChildProtect Platform:
 - not to perform Malicious Actions within the meaning of these Terms of Use;
 - not to use, copy, and distribute content accessible on the ChildProtect Platform Website for any commercial purposes;
 - not to use methods causing the unwanted loading of content unauthorised by the Internet users by using “pop-up”, “blind link”, and the like when communicating with the other users/visitors on the Platform;
 - not to use the chat service for any other purposes than the ones intended by the E-PROTECT Consortium; prohibited conduct may be, but not limited to, using hate speech, instigating the commitment of crimes, instigating discrimination, presenting or encouraging any other behaviour that violates EU law, any other applicable law or these terms of use and/or contradicts the purposes and ideas of the project;



- not to impersonate another person or representative of a person who is not authorised to represent or otherwise mislead the Partners or third parties with regard to his/her identity or affiliation to a certain group of people;
- to immediately notify the Admin of any case of performed or discovered violation in the use of the provided Services;
- to notify the Admin upon detection of damaged files.
- The User may cease at any time the use of the Services by deleting his/her registration on the ChildProtect Platform. In this case, the Platform will suspend his/her access to his/her User Account, as well as pseudonymise any Content posted and delete any content uploaded or stored by the respective User on his/her Account.

Rights and obligations of the E-PROTECT Consortium

- Each Partner of the Consortium, as well as the Consortium as a whole, is responsible for maintaining and administrating the ChildProtect Platform.
- The Consortium does not have the obligation and the objective ability to control the way in which the Users use the provided Services and is not liable for the information they choose to share in their profiles and in the communication between them. The Consortium has no obligation to monitor the information stored on its Servers or made accessible by the use of the Services, neither to seek facts or circumstances indicating illegal activity carried out by the User through the use of the Services.
- The Consortium does not guarantee that the information, accessible on the ChildProtect Platform, including the Content on it, is accurate, correct, and errorless.
- Upon receipt of claims of third parties that the Content uploaded on the ChildProtect Platform violates their intellectual property rights, the Consortium shall be entitled at its sole discretion and without prior warning to suspend the access to such Content until the settlement of such dispute by an act of a competent state authority. Upon receipt of an order from a competent state authority, concerning the Content, the Consortium shall be entitled to suspend the access to the respective Content without prior warning and to carry out other actions pursuant to the received order.
- The Consortium is entitled without prior notice to deactivate the Password for access to the Admin Account of a particular person acting as Admin on behalf of a Partner, in case that in the Consortium's opinion the Admin violates provisions of the applicable EU legislation, applicable national legislation, these Terms of Use and Privacy Policy, or the rights and legitimate interests of third parties. In such cases the Consortium shall be entitled to cancel the registration of the particular person acting as Admin and the respective Partner shall have the right to access, manage, use, or remove any Content posted, uploaded, or stored by the respective Admin Account by naming another person who will act on its behalf. The access of the Admin shall be deemed automatically terminated as of the date of cancelling his/her registration.
- The Consortium is entitled without prior notice to deactivate the Password for access to the User Account of a particular person acting as User, in case that in Consortium's opinion the User violates provisions of the applicable European legislation, applicable national legislation these Terms of Use & Privacy Policy or the rights and legitimate interests of third parties. In such cases the Consortium shall be entitled to cancel the registration of the particular person acting as User and the respective Admin shall have the right to access, manage, use or remove any Content posted, uploaded or stored



- by the respective User Account by naming another person who will act on its behalf. The access of the User shall be deemed automatically terminated as of the date of cancelling his/her registration.
- Whenever the Consortium receives information, which gives grounds to assume that the User's behaviour in the use of the Services may constitute a crime or an administrative violation, the Consortium shall be entitled at its sole discretion to approach the competent state authorities and to provide them the necessary cooperation and all necessary information and material in compliance with the relevant procedure, which could be of help for identifying the perpetrator and proving the committed crime or an administrative violation.
 - The Consortium retains the right to suspend the provision of particular Services, accessible through the ChildProtect Platform, after giving a notice on the relevant Web Pages at the ChildProtect Platform.
 - The Consortium is entitled to place on each of the Web Pages of the ChildProtect Platform Links to Websites out of the Consortium's control. In such case, the Consortium is not liable for the content, truthfulness and conformity with the law of such Websites and resources, neither for goods or resources, which have become known to the User in the process of use of the Services, nor for the content, truthfulness and conformity with the law of the information in the opinions uploaded by them and other content.

Intellectual property

- In the use of the Services, the User/ Visitor has access to various contents and resources, which are subject to copyright of E-PROTECT Consortium, Partner/s, or third parties indicated respectively. The User/ Visitor shall have access to the content with a view to its use for personal and professional needs in compliance with these Terms of Use and shall not be entitled to use, record, store, reproduce, change, adapt, publicly distribute the content, which has become accessible to him/her during the use of the Services, except for the cases where he/she has been given the explicit consent of the respective right holders or has provided appropriate citation and reference to the source material.
- The User shall be obliged not to circumvent, conduct or otherwise obstruct the normal operation of technical or software applications installed on the ChildProtect Platform with a view to prevention or restriction of the use of the ChildProtect Platform content in violation of the present Terms of Use, including limiting the ways of using or copying User Content.
- The intellectual property rights on all materials and resources on the ChildProtect Platform are subject to protection pursuant to the applicable law and are held by the E-PROTECT Consortium or the respective holder of the IP right that has granted the right of use to the E-PROTECT Consortium and may not be used in violation of the legislation in force.

Liability

- The E-PROTECT Consortium takes all due care that the information available on the ChildProtect Platform will always be correct but does not guarantee the thoroughness of the content and does not commit to any deadlines for updating the information, unless otherwise specified on the ChildProtect Platform (as might be applicable). The E-PROTECT Consortium takes due care to



provide the Services for normal use to the User, but it is not obliged to and does not guarantee that the Services provided free of charge will satisfy the User's requirements or that the Services will be uninterrupted.

- By accepting the present Terms of Use, the User declares that the use of the Services provided shall be entirely at his/her risk and liability, and the parties agree that the E-PROTECT Consortium as a whole, as well as each Partner of the Consortium individually, shall not be liable for any damages that might be incurred by the User in the course of the use of the Services, unless such damages are caused by the Consortium itself or a Partner, intentionally or due to gross negligence.
- The Consortium as a whole and each Partner on its own, shall not be liable for any damages caused on the User's software, hardware, devices and equipment, neither for any loss of data, arising from any materials or resources uploaded or used in any way through the medium of the Services provided.
- The Consortium itself and every Partner individually, shall not be liable for non-provision of the Services due to any circumstances beyond their control – in cases of force majeure events, chance events, any problems in the global Internet and in the service provision beyond the control of the Consortium and its Partners, any problems due to the User's equipment, as well as in case of unauthorised access or intervention by third parties in the operation of the Consortium's information system or servers.
- By accepting the present Terms of Use & Privacy Policy, the User declares that he/she is aware of the possibility of any interruptions and other kinds of problems in the provision of the Internet connection to the ChildProtect Platform that might arise irrespective of the Consortium's due care.
- The Consortium as a whole and each Partner individually, shall not be liable for the availability, quality of the services or trustworthiness of the external information provided to the User by third parties and indicated in the ChildProtect Platform by means of any reference, including any Link references to external data resources.
- The parties acknowledge that the E-PROTECT Consortium shall not be liable for the non-provision of the Services or provision of Services with worsened quality as result of tests performed under the Consortium's order, for examination of the equipment, connections, networks and others, for the purposes of improvement and optimisation of the Services provided. In such cases, the Consortium, shall notify the User in advance of the expected temporary non-provision or provision with worsened quality of the Services by publishing a relevant announcement on the ChildProtect Platform or in any other appropriate manner.
- Neither the Consortium nor any Partner individually, shall be liable for damages incurred, including loss of profit by the User or any third persons arising as a result of the termination, change, or limitation of the Services or the termination of the contract due to violation by the User of these Terms of Use or the legislation in force, or due to provision of information or execution of orders issued by competent authorities.

Indemnifications

- The User shall indemnify the E-PROTECT Consortium and any third party for any and all damages and loss of profit incurred (incl. penalty payments, attorney fees, litigation expenses, and other expenses) arising from filed claims by and/or paid compensations to third persons in relation to the User Content or other information and materials made available to third persons or made accessible



by the User through the use of the Services in violation of the applicable legislation, these Terms of Use and in violation of good faith, as well as other breach of the User's obligations under these Terms of Use & Privacy Policy.

- Apart from the above, any Partner acting as Admin on behalf of the E-PROTECT Consortium, shall be obliged to compensate the Consortium for any and all damages incurred as a result of the use of the Services by third persons that have been provided by that Partner with his/her Passwords in violation of these Terms of Use.
- The obligations of the parties under the present Section shall remain in effect even after the termination of the contract with the User, including after the termination of the activity and existence of the ChildProtect Platform itself.

Personal Data Protection

- **The ChildProtect Platform is built in compliance with the privacy by design and by default approaches and collects only the minimum data necessary for providing the services to its Users/ Visitor.**
- The categories of data processed for each registered user are:
 - e-mail;
 - password;
 - any information the User provides voluntarily in his or her profile;
 - IP address and country of access.
- The E-PROTECT Consortium shall process log files and any other information necessary to reproduce electronic statements made by the User when using the Services (for example, acceptance of the Terms of Use, acceptance of the Privacy Policy, etc.) and for identification of the User in the event of a legal dispute.
- The E-PROTECT Consortium shall implement all appropriate technical and organisational measures to ensure and to be able to demonstrate that processing is performed in accordance with the European and any relevant national legislation on data protection. The E-PROTECT Consortium shall bear responsibility for any infringement of the data protection legislation, which is result of failure to take appropriate and proportionate to the processing protection measures.
- By expressing his/her consent with the present Terms of Use & Privacy Policy, the User agrees his/her data to be processed for the purposes of performing the contract under these Terms of Use.
- By expressing his/her consent with the present Terms of Use & Privacy Policy, the User agrees his/her data to be processed for the purposes of conducting E-PROTECT project activities: reports to the European Union institutions, presentations, further dissemination of the results of the project.
- The Consortium shall collect and process the information provided by the user for the purposes explicitly explained and restricted therein: for the purpose of providing the Services, for ensuring identification of the User when necessary, for reproducing and proving the electronic statement made by the latter in the event of occurrence of a legal dispute or in cases where their reproduction or proving is necessary for fulfilment of the obligation of the Consortium in conformity with the applicable law, for meeting its obligations provided by law, for realisation and protection of its rights and interests protected by law, for other purposes explicitly provided for in the present Terms of Use, as well as for statistical purposes.



- The Consortium shall undertake the due care and ensure that the information listed above will be processed, including storage, only and as long as explicitly explained purposes require and no longer than that.
- If a User decides to terminate his/ her registration, all personal data is erased and content created by the user – pseudonymised. Even when the User is not active on the platform, the Consortium shall be entitled to maintain for longer the stored information regarding the respective User for the purposes listed above, bearing responsibility for the protection of that information, but no longer than 5 years after the end of the E-PROTECT project.
- By accepting these Terms of Use and the Privacy Policy, the User acknowledges that he/she is familiar with the rights granted to him/her by the European Legislation and particularly the General Data Protection Regulation along with the respective applicable national legislation, including but not only:
 - his/her right of access to his/her personal data processed by the Consortium;
 - the right to correct and update his/her personal data processed by the Consortium;
 - the right to request deletion, correction, or blocking of his/her personal data, the processing of which does not meet the requirements of the applicable legislation;
 - the right to request restriction of processing his/ her personal data processed by the Consortium;
 - the right to object against the processing of his/ her personal data at any time;
 - the right to request from the Consortium to notify the third parties to whom it has disclosed his/her personal data for any deletion, correction, or blocking of such data, save for the cases where this is impossible or involves excessive efforts for the Consortium.
- The Consortium undertakes not to disclose any personal data of the User and not to provide any third parties – state authorities, companies, natural persons, etc. – with personal data collected hereunder, except in the event that:
 - this is provided in the present Terms of Use & Privacy Policy or when the User has given his/her explicit consent upon registration or at a later stage.
 - the information is requested by state authorities, court bodies, or officials that according to the applicable legislation are competent and authorised to request and obtain such information in compliance with the procedures established by law;
 - the data is provided to data processors acting on behalf of the Consortium. Those persons will be obliged to process the data only and solely under the strict instructions of the Consortium and will not have the right to use or process in any other way the personal data of the Registered User for other purposes, except for the purposes specified in these Terms of Use and Privacy Policy;
 - other occasions provided by law or specified in these Terms of Use & Privacy Policy.
- In the event that the User or third parties under his/her control have performed malicious actions within the meaning of the present Terms of Use & Privacy Policy or have violated any rights or lawful interests of third parties, the Consortium can provide the relevant competent authorities with the User's data in order to initiate the necessary legal procedures, in accordance with the applicable law.
- The Consortium has the right (but not the obligation) to install on the User's computer or other terminal device cookies – small text files which are preserved on an Internet page through Internet server on the User's hard drive and give the opportunity to recover information about the User as they identify the sites/pages used by his or her terminal device and/or browser.



- The User shall have the right at any time to receive information from the E-PROTECT Consortium about the data preserved on his/her terminal device by sending a question to the System Administrator on the following electronic mail address: eprotectproject@gmail.com.

Termination of the Registration. Termination of the Contract

- The user can terminate his/her registration at the ChildProtect Platform at any time. Except for the cases enlisted in the present Terms of Use & Privacy Policy, the contract between the parties can be terminated under one of the following circumstances:
 - termination of the support of the ChildProtect Platform;
 - in other cases, provided by law.
- In case of termination of the contract between the parties on any grounds, the Consortium has the right to order the Admin to immediately terminate the access of the User to the Account, to terminate his/her registration in compliance with the provisions of the applicable law.

Amendments to the Terms of Use & Privacy Policy

- As the Services provided on the ChildProtect Platform are various and constantly modified for the purposes of their improvement and with view to legislative changes, the Terms of Use & Privacy Policy may be unilaterally amended by the E-PROTECT Consortium.
- In case of any amendments to the Terms of Use and Privacy Policy, the Consortium shall notify the User of such amendments by publishing them on the ChildProtect Platform and /or by publishing an announcement containing the texts of the amendments or a Link to a Web Page containing the amendments.





Annex 2 Privacy Policy

ChildProtect Privacy Policy

What type of data is processed on the platform?

On the ChildProtect platform we collect and process only data strictly necessary to use the available services. This data is e-mail, password, IP address, and log files.

Is it mandatory to provide personal data?

Some categories of personal data – e-mail, password, are to be provided, so you can register and use the platform. The processing of IP address and log files is also necessary in order for you to use the services available on the platform. However, all fields in your profile that are not marked with * means that the input of personal data there is not mandatory, but up to your own decision – i.e. the information about your professional experience and current position.

What is the purpose of data processing on the platform?

All personal data on the ChildProtect platform is processed for the purpose of providing communication and information services on the platform.

Personal data might be processed in an event where a legal dispute occurs.

What is the legal basis for data processing on the platform?

The legal basis for all data processing operations on the platform is performance of a contract. Essentially, the ChildProtect platform offers communication and information services in order to raise awareness and strengthen the rights of child victims of crime. In order to access them by registering, the user concludes an electronic contract with the ChildProtect consortium regulated by the Terms of Use.

The personal data input by the user for registration is processed on the same basis being a part of the steps at the request of the user before concluding the contract – in the ChildProtect case finalising the registration.

In the event of a legal dispute, the personal data is processed for the purposes of the legitimate interests of the E-PROTECT Consortium.

Who is the data controller?

The data controller of the ChildProtect platform is the E-PROTECT Consortium. The data controller can be contacted on the following address: eprotectproject@gmail.com



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**Who can access the data?**

The data processed on the ChildProtect platform is accessed solely by the Admins.

There might be transfers of personal data to third countries as the ChildProtect platform is hosted by a third-country provider. The provider is located in the United States of America and participates in the EU-U.S. Privacy Shield Framework. All data transfers are executed on the basis of Art. 45 of the GDPR, as the European Commission has noted that all data transfers under the EU-U.S. Privacy Shield benefit from adequate protection.

As the platform is developed under a project supported by the Justice Programme of the European Commission, only anonymised data (statistics) will be provided to the European Commission.

Are there any third parties that are involved in the data processing activities on the ChildProtect platform?

The admins on the ChildProtect platform are the persons primarily engaged in data processing. However, there might be some operation that qualify as data processing related to the technical maintenance of the platform by the hosting provider.

What is the period for personal data storage on the platform?

The personal data is stored on the ChildProtect platform as long as the user is registered. After the user account is deleted, all personal data is immediately erased.

For reporting purposes statistical data is kept for 5 years after the project end. The statistical data will not render any of the ChildProtect platform users identifiable.

Where is the personal data stored?

The personal data processed under the scope of the ChildProtect platform is primarily stored in the EU. However, as the hosting is provided by a U.S. company, limited amounts of data might be stored in the U.S. under the EU-U.S. Privacy Shield framework.

What are the rights of the platform users as data subjects?

The ChildProtect platform user is entitled to the following rights:

- the right to information – whether personal data about him-/herself is being processed on the platform;
- the right to access to his/her personal data processed on the platform;
- the right to correct and update his/her personal data processed on the platform;
- the right to request deletion – this right could be exercised in cases where the personal data is no longer necessary, the personal data processing is unlawful, the personal data is collected and processed on the basis of a parental consent;
- the right to request restriction of the processing of his/her personal data – this right could be exercised where the user has contested the accuracy of the personal data process, where the processing is unlawful, the data is no longer necessary for the purposes of processing by the user requires its storage for the establishment, exercise or defense of legal claims;



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- the right to data portability – essentially to receive the personal data, which he/ she has provided to the ChildProtect consortium, in a structured, commonly used, and machine-readable format and to transmit those data to another controller without hindrance from the ChildProtect consortium.

How the user can exercise his/ her rights as a data subject?

In order to exercise any of the rights listed above, the user has to send a message to the following e-mail address: eprotectproject@gmail.com

Besides that, any user has the right to submit a complaint to its national data protection authority, if he/ she deems that their data is processed in an unlawful way.

