

**JUST-JACC-VICT-AG-2016**

Action grants to support transnational projects to enhance the  
rights of victims of crime

**JUSTICE PROGRAMME**

GA No. 760270

**Enhancing PROtection of Children –  
vicTims of crime  
E-PROTECT**

**WP4 Cooperation – online & offline**

**D4.7 3 one-day e-Discussions**

**WP4 Leader: DCI-ITALIA**



<b>Dissemination Level:</b>		
<b>PU</b>	Public	X
<b>CO</b>	Confidential, only for members of the consortium (including the Commission Services)	
<b>EU-RES</b>	Classified Information: RESTREINT UE (Commission Decision 2005/444/EC)	
<b>EU-CON</b>	Classified Information: CONFIDENTIEL UE (Commission Decision 2005/444/EC)	
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## 1. Introduction to the concept

This document provides a description of the first round of the E-PROTECT online events under WP4 ‘Cooperation – online & offline’ led by Law and Internet Foundation. In total three online e-Discussions were organized under different topics, as follows:

- Virtual Event #1: The right to personal data protection of child victims, available at: <http://childprotect.eu/#/en/events/80/the-right-to-personal-data-protection-of-child-victims>;
- Virtual Event #2: Building blocks of child-friendly justice, available at: <http://childprotect.eu/#/en/events/92/building-blocks-of-child-friendly-justice>;
- Virtual Event #3: “Promoting, protecting and respecting the rights of children victims of crime”, available at: <http://childprotect.eu/#/en/events/105/last-virtual-event-promoting-protecting-and-respecting-the-rights-of-children-victims-of-crime>.

The e-Discussions were designed to present significant outputs from the E-PROTECT project implementation (e.g. Individual needs assessment methodology, Policy guidelines), but also to serve a vehicle to highlight the debate on key issues related to child protection in criminal law context – i.e. witness interviews, the role of the social assistance, the Barnahaus model, and to reveal practical experience of experts in the field.

The e-Discussions were conducted in the format of a webinar – the first two events in the form of a presentation with Q&A sessions and the last one as an interview discussion with an expert in the field. This format makes it easier for all participants and visitors to the ChildProtect platform to benefit from freely accessible resources available anytime. All 3 one-day virtual events were streamed via the Childprotect.eu platform. In order to ensure the proper conduct of the webinars, LIF team followed strictly guidelines for event’s streaming and during the preparatory phase all steps were duly tested.

In order to reach maximum stakeholders, the virtual events were held entirely in English. Detailed information on the participants’ profile, agenda, and overall online events’ conduct is available in the current report.



## 2. Communication activities

The communication activities aimed at promoting the 3 one-day e-Discussions (Virtual Events) began prior to each event in order to ensure timely dissemination and communication to all relevant stakeholders.

Law and Internet Foundation's team was responsible for the dissemination, overall organization and conduct of the 3 one-day e-Discussions. In terms of promotion and dissemination of the event, LIF undertook the following approach:

- On one hand, the local project team shared information and a general invitation to the one-day virtual event using appropriate communication channels – online invite to the three events on both the organisation website (<http://www.netlaw.bg/en/c/events>) and the ChildProtect platform (<http://childprotect.eu/#/en/events>), social media profiles (notably Facebook and LinkedIn) in addition to the specialised Bulgarian online media (National Network for Children, Bulgarian NGO's Information Portal) as a suitable media channels.
- On the other hand, LIF team used its network of relevant experts' contacts to personally invite them to join the online event.

Simultaneously with publishing invites to the three events on LIF's official webpage (<http://www.netlaw.bg/en/c/events>) and the ChildProtect platform (<http://childprotect.eu/#/en/events>), LIF team promoted the online events through the social media profiles – both through the E-PROTECT project and LIF accounts. Hence, several social media posts were dedicated to the upcoming virtual event providing general description of the event, date and link to the Childprotect.eu dedicated event section for registration. LIF, as well as other project partners further disseminated the posts through their own social media profiles. Also, press release materials were published and distributed through the webpage of the National Network for Children and the Bulgarian NGO's Information Portal. Moreover, once the list of all relevant to the Virtual Event stakeholders was finalized, institutions' representatives were formally addressed by an e-mail invitation.

Last, but not least, since the e-Discussions were planned to be conducted in English, the Virtual Events were promoted mainly in this language. It should be noted that all communication activities were carried out in compliance with the requirements pursuant to the General Data Protection Regulation.

The list of the public promotion activities includes the following:

### ***E-PROTECT project official website:***

- E-PROTECT 1st Virtual Event: The right to personal data protection of child victims, available at: <http://childprotect.eu/#/en/events/80/the-right-to-personal-data-protection-of-child-victims> (27.09.2019, 131 page views);

- E-PROTECT 2nd Virtual Event: Building blocks of child-friendly justice, available at: <http://childprotect.eu/#/en/events/92/building-blocks-of-child-friendly-justice> (27.09.2019, 174 page views);
- E-PROTECT 3rd Virtual Event: Promoting, protecting and respecting the rights of children victims of crime, available at: <http://childprotect.eu/#/en/events/105/last-virtual-event-promoting-protecting-and-respecting-the-rights-of-children-victims-of-crime> (27.09.2019, 152 page views).

***E-PROTECT project social media pages:***

- E-PROTECT Virtual Event #1, available at: [https://www.facebook.com/eprotectproject/posts/2109334895847162?\\_tn=-R](https://www.facebook.com/eprotectproject/posts/2109334895847162?_tn=-R) (11.04.2019, 657 persons reached);
- E-PROTECT Virtual Event #1, available at: <https://twitter.com/eprotecteu/status/1113100563913289733> (11.04.2019, 1 136 persons reached);
- E-PROTECT Virtual Event #1, available at: [https://www.facebook.com/eprotectproject/photos/a.1501697016610956/2122276221219696/?type=3&\\_tn=-R](https://www.facebook.com/eprotectproject/photos/a.1501697016610956/2122276221219696/?type=3&_tn=-R) (11.04.2019, 59);
- E-PROTECT Virtual Event #1, available at: [https://www.facebook.com/eprotectproject/posts/2402133713233944?\\_tn=-R](https://www.facebook.com/eprotectproject/posts/2402133713233944?_tn=-R) (27.09.2019, 59 persons reached);
- E-PROTECT Virtual Event #2, available at: [https://www.facebook.com/eprotectproject/photos/a.1501697016610956/2327017574078892/?type=3&\\_tn=-R](https://www.facebook.com/eprotectproject/photos/a.1501697016610956/2327017574078892/?type=3&_tn=-R) (23.08.2019, 744);
- E-PROTECT Virtual Event #2, available at: [https://www.facebook.com/eprotectproject/posts/2402126653234650?\\_tn=-R](https://www.facebook.com/eprotectproject/posts/2402126653234650?_tn=-R) ([https://www.facebook.com/eprotectproject/posts/2402126653234650?\\_tn=-R](https://www.facebook.com/eprotectproject/posts/2402126653234650?_tn=-R) (27.09.2019, 77 persons reached);
- E-PROTECT Virtual Event #3, available at: [https://www.facebook.com/eprotectproject/photos/a.1501697016610956/2402076453239670/?type=3&\\_tn=-R](https://www.facebook.com/eprotectproject/photos/a.1501697016610956/2402076453239670/?type=3&_tn=-R) (20.09.2019, 55);
- E-PROTECT Virtual Event #3, available at: <https://twitter.com/eprotecteu/status/1174728812862595073> (20.09.2019, 595);
- E-PROTECT Virtual Event #3, available at: <https://www.linkedin.com/feed/update/urn:li:activity:6580483296973725696> (20.09.2019, 23).

***Law and Internet Foundation's official website:***

- E-PROTECT Virtual Event #1: The right to personal data protection of child victims, available at: <https://www.netlaw.bg/en/a/e-protect-virtual-event-the-right-to-personal-data-protection-of-child-victims> (11.04.2019, 2110 visits both on the English and the Bulgarian version);
- E-PROTECT Virtual Event #2: Building blocks of child-friendly justice, available at: <https://www.netlaw.bg/en/a/e-protect-virtual-event-building-blocks-of-child-friendly-justice> (23.08.2019, 910 visits both on the English and Bulgarian version);
- E-PROTECT Last Virtual Event: Promoting, protecting and respecting the rights of children victims of crime, available at: <https://www.netlaw.bg/en/a/the-last-e-protect-virtual-event-promoting-protecting-and-respecting-the-rights-of-the-children-victims-of-crime> (20.09.2019, 495 visits both on the English and the Bulgarian versions).

***Law and Internet Foundation's social media pages:***

- E-PROTECT Virtual Event #1: The right to personal data protection of child victims, available at: [https://www.facebook.com/lawandinternet/posts/2403679053251333?\\_\\_tn\\_\\_=-R](https://www.facebook.com/lawandinternet/posts/2403679053251333?__tn__=-R) (11.04.2019, 213 persons reached);
- E-PROTECT Virtual Event #1, available at: [https://www.facebook.com/lawandinternet/posts/2406371702982068?\\_\\_tn\\_\\_=-R](https://www.facebook.com/lawandinternet/posts/2406371702982068?__tn__=-R) (11.04.2019, 543 persons reached);
- E-PROTECT Virtual Event #1, available at: [https://www.facebook.com/lawandinternet/posts/2406527506299821?\\_\\_tn\\_\\_=-R](https://www.facebook.com/lawandinternet/posts/2406527506299821?__tn__=-R) (11.04.2019, 215 persons reached);
- E-PROTECT Virtual Event #2, available at: [https://www.facebook.com/lawandinternet/posts/2493117980974106?\\_\\_tn\\_\\_=-R](https://www.facebook.com/lawandinternet/posts/2493117980974106?__tn__=-R) (23.08.2019, 250 persons reached);
- E-PROTECT Virtual Event #2, available at: <https://www.linkedin.com/feed/update/urn:li:activity:6564872579323084800/> (23.08.2019, 156 persons reached);
- E-PROTECT Virtual Event #2, available at: <https://www.linkedin.com/feed/update/urn:li:activity:6565143519336386560/> (23.08.2019, 179 persons reached);
- E-PROTECT Virtual Event #3, available at: [https://www.facebook.com/lawandinternet/posts/2526048927681011?\\_\\_tn\\_\\_=-R](https://www.facebook.com/lawandinternet/posts/2526048927681011?__tn__=-R) (20.09.2019, 132 persons reached);
- E-PROTECT Virtual Event #3, available at: <https://www.linkedin.com/feed/update/urn:li:activity:6580377122525728768/> (20.09.2019, 72 persons reached);



***National Network for Children's official website:***

- E-PROTECT Virtual Event #1, available at: <https://nmd.bg/onlayn-sabitie-otgovarya-na-vaproshi-za-zashtitata-na-litchnite-danni-na-detsa-zhertvi/> (11.04.2019, 2301 visits).

***Bulgarian NGO's Information Portal's website:***

- E-PROTECT Virtual Event #1, available at: <https://www.ngobg.info/bg/news/117009-защита-на-лични-данни-на-деца-жертви.html?fbclid=IwAR1TlETuzH23SJT55O33gGjUdAHmwxqMsuT03dAUoB6t1xBbioIPh0APvFk> (11.04.2019, 532 visits).



### 3. Virtual Event #1: The right to personal data protection of child victims

#### 3.1 Description

The first E-PROTECT Virtual Event organized by Law and Internet Foundation's team was held on April, 11<sup>th</sup> 2019 directly on the project's platform (<http://childprotect.eu/#/en/events/80/the-right-to-personal-data-protection-of-child-victims>). The first event was led by Denitsa Kozhuharova, Researcher engaged in the E-PROTECT project. The event was dedicated to shedding further light on data protection issues in the context of working with child victims.

Social service providers who are keen on knowing more about the new data protection requirements applying to their everyday work with child victims, psychologists charged to carry out interviews with child witnesses who would like to know whether their work complies with the GDPR requirements, or judges who would like get informed about how the new data protection requirements interrelate with holding open or a closed hearings were invited to join the event centred around these topics.

It should be also noted that after the conduct of the first E-PROTECT Virtual Event, part of the participants was awarded with a Certificates of Attendance in the virtual event, as per their request.

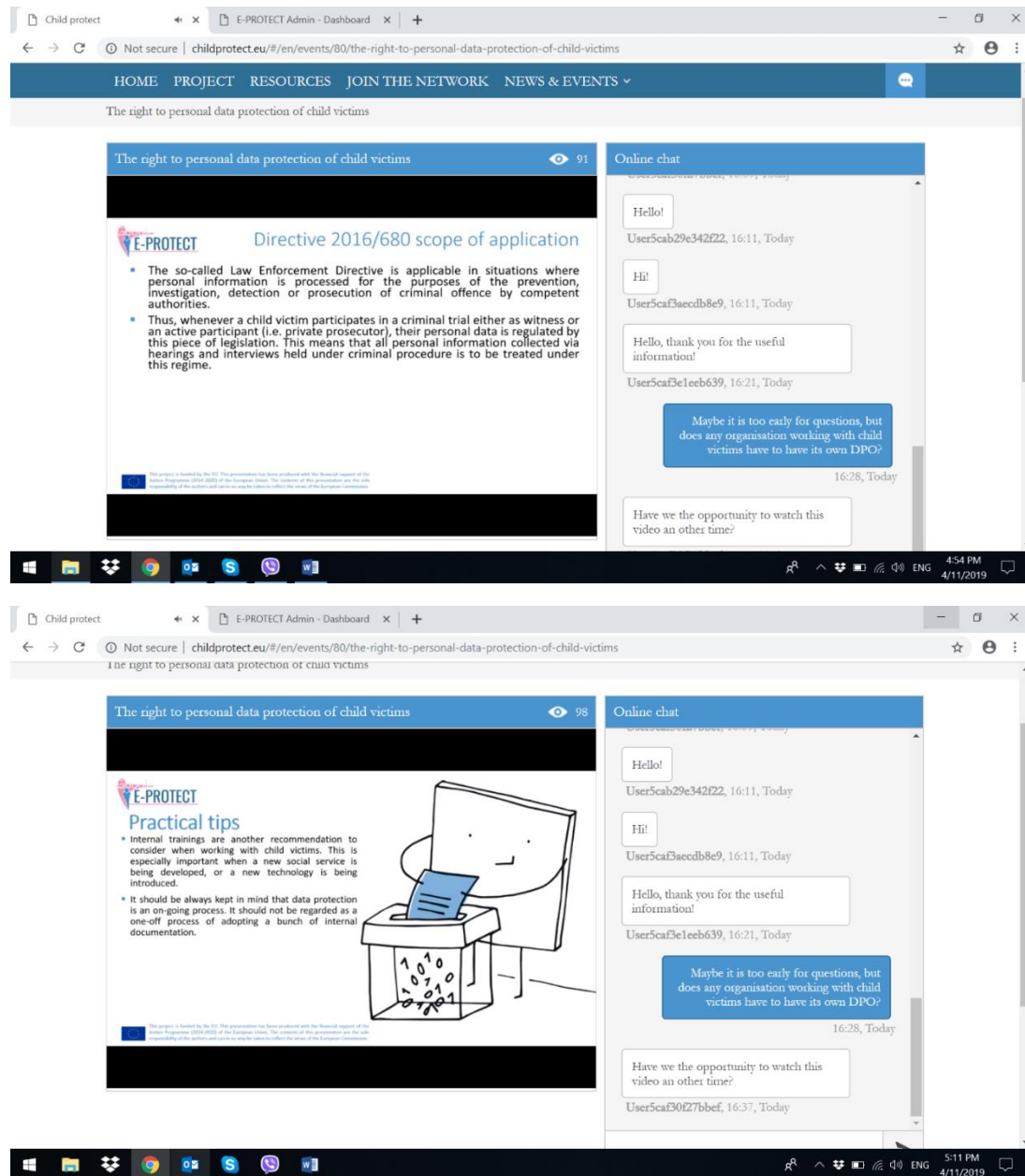
#### 3.2 Participants

The first Virtual Event was joined by 102 child protection participants in total. The event was joined by psychologists, social workers, prosecutors, judges and NGO workers.

CONTENT	META	ATTACHMENTS	STATS	CLOSE	UPDATE
131 PAGE VIEWS LAST...A FEW SECONDS AGO	MAR 29TH 19 DATE CREATED TIME AGO 6 MONTHS AGO	ADMIN CREATOR PAGES BY CREATOR 19	39 SUBSCRIBERS N/A N/A		
102 PARTICIPANTS N/A N/A					

In order to foster the interaction between the speaker and the participants, there was a special chat section dedicated to asking questions, sharing thoughts and ideas. The virtual group was quite active and engaged in the topic as several questions arose during the conduct of the webinar.


#### Pictorial documentation:



Child protect E-PROTECT Admin - Dashboard

Not secure | childprotect.eu/#/en/events/80/the-right-to-personal-data-protection-of-child-victims

The right to personal data protection of child victims 98



Time for your questions

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Online chat

User5ca33acdb8e9, 16:11, Today

Hello, thank you for the useful information!

User5ca3e1eeb639, 16:21, Today

Maybe it is too early for questions, but does any organisation working with child victims have to have its own DPO?

16:28, Today

Have we the opportunity to watch this video an other time?

User5ca30e27bbe, 16:37, Today

Sorry, you may have discussed it, because I joined later, but as I am the Executive Director of the social care agency is it me or the Agency itself the data controller?


User5ca332604b398, 17:15, Today

5:20 PM 4/11/2019

Child protect E-PROTECT Admin - Dashboard

Not secure | childprotect.eu/#/en/events/80/the-right-to-personal-data-protection-of-child-victims

The right to personal data protection of child victims 99



Thank you for your attention!

You can always reach out to us at e-protect@netlaw.bg

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Online chat

Is there any certificate given?

User5ca326db041c, 17:22, Today

Should we claim for certificate?

17:25, Today

No,thank you.

User5ca326db041c, 17:25, Today

Thank you!

17:25, Today

Thank you very much!

User5ca332604b398, 17:25, Today

We thank you too, it was very interesting. Thank you.

User5ca32642758de, 17:25, Today

5:26 PM 4/11/2019



### 3.3 Programme

As it has been mentioned before, the first seminar took the form of a presentation with a dedicated Q&A session at the end. It should be noted that the content preparations were handled by LIF.

The virtual event lasted for about 1.30 h duration as the first part (1.20 h) was mainly dedicated to clarifying the following issues:

- Which types of information amount to personal data? Which personal data is qualified as a special category?
- Which is the applicable legal regime towards child victims of crime personal information?
- How the data protection principles apply in this context?
- How to regulate the relationship when social service provision is performed upon a contract with a public body?
- How to determine appropriate technical and organisational measures in relation to the personal data processing?

The final 10 minutes of the event were open to questions from the participants.



## 4. Virtual Event #2: Building blocks of child-friendly justice

### 4.1 Description

The second E-PROTECT Virtual Event organized and led by Law and Internet Foundation's team was held three months later, on August, 23<sup>th</sup> 2019. Participants were able to join the event directly on the E-PROTECT project's platform at the following webpage: <http://childprotect.eu/#/en/events/92/building-blocks-of-child-friendly-justice>. The event was delivered by Zhivko Zhelyazkov, Legal Associate at Law and Internet Foundation.

The second virtual event was aimed at providing a comprehensive overview of the child-friendly justice concept and especially on how the child-friendly justice is ensured in everyday work with child victims.

Again, social service providers, professionals working with victims of crime or other child protection professionals were invited to join the webinar.

### 4.2 Participants

In total 102 participants joined the second E-PROTECT Virtual Event. The group of international participants was again diverse, as it gathered social service providers, professionals working with victims of crime, judges and psychologists.

CONTENT	META	ATTACHMENTS	STATS	CLOSE	UPDATE
174 PAGE VIEWS LAST... A FEW SECONDS AGO	AUG 7TH 19 DATE CREATED TIME AGO 2 MONTHS AGO	ROSALIYA KAS CREATOR PAGES BY CREATOR 19	21 SUBSCRIBERS N/A N/A		
102 PARTICIPANTS N/A N/A					

During the webinar, the online chat was again active, and the participants were invited to ask their questions or share any successful approaches of working with child victims of crime.

## Pictorial documentation:

E-PROTECT | Enhancing PROtection of Children - victims of crime

HOME PROJECT RESOURCES JOIN THE NETWORK NEWS & EVENTS

Building blocks of child-friendly justice

Building blocks of child-friendly justice

Online chat

Hello

5d6f59ba51aa6,16:16, Today

Hi

5d6f5a04ed2de,16:16, Today

Hi

5d6f5a378b124,16:17, Today

To take participation, please first [sign in](#)

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HOME PROJECT RESOURCES JOIN THE NETWORK NEWS & EVENTS

Building blocks of child-friendly justice

Building blocks of child-friendly justice

Online chat

Hello

5d6f59ba51aa6,16:16, Today

Hi

5d6f5a04ed2de,16:16, Today

Hi

5d6f5a378b124,16:17, Today

Hi

5d6f5a378b124,16:17, Today

I can not hear

5d6f5a76f7d0e,16:36, Today

The sound is ok now

5d6f5a76f7d0e,16:37, Today

To take participation, please first [sign in](#)




> The United Nations Convention on the Rights of the Child (CRC), signed 1989, is one of the key international legal acts promoting the right of all children, as it is the first to incorporate the full range of human rights – civil, cultural, economic, political and social rights.

> Article 1 of CRC enshrines for the first time in international legal text that "a child means every human being below the age of eighteen years unless under the law applicable to the child, majority is attained earlier".

> The United States of America are the only member of the United Nations that has not ratified the Convention.









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Building blocks of child friendly justice

Building blocks of child friendly justice



Best interests of the child – Art. 3 CRC



Online chat

Hi

5d6f5a378b124,16:17, Today

Hi

5d6f5a378b124,16:17, Today

I can not hear

5d6f5a76f7d0e,16:36, Today

The sound is ok now

5d6f5a76f7d0e,16:37, Today

























Great presentation!

5d6f5b0a8ae59,16:43, Today

Is it going to be available after the event?

5d6f5b0a8ae59,16:44, Today

To take participation, please first [sign in](#)

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Building blocks of child friendly justice

Building blocks of child friendly justice



Best interests of the child – Art. 3 CRC



Online chat

Hi

5d6f5a378b124,16:17, Today

I can not hear

5d6f5a76f7d0e,16:36, Today

The sound is ok now

5d6f5a76f7d0e,16:37, Today

Great presentation!

5d6f5b0a8ae59,16:43, Today

Is it going to be available after the event?

5d6f5b0a8ae59,16:44, Today

They always upload each presentation after the event in the same link. Maybe check tomorrow

5d6f5b0a8ae59,16:45, Today

To take participation, please first [sign in](#)

























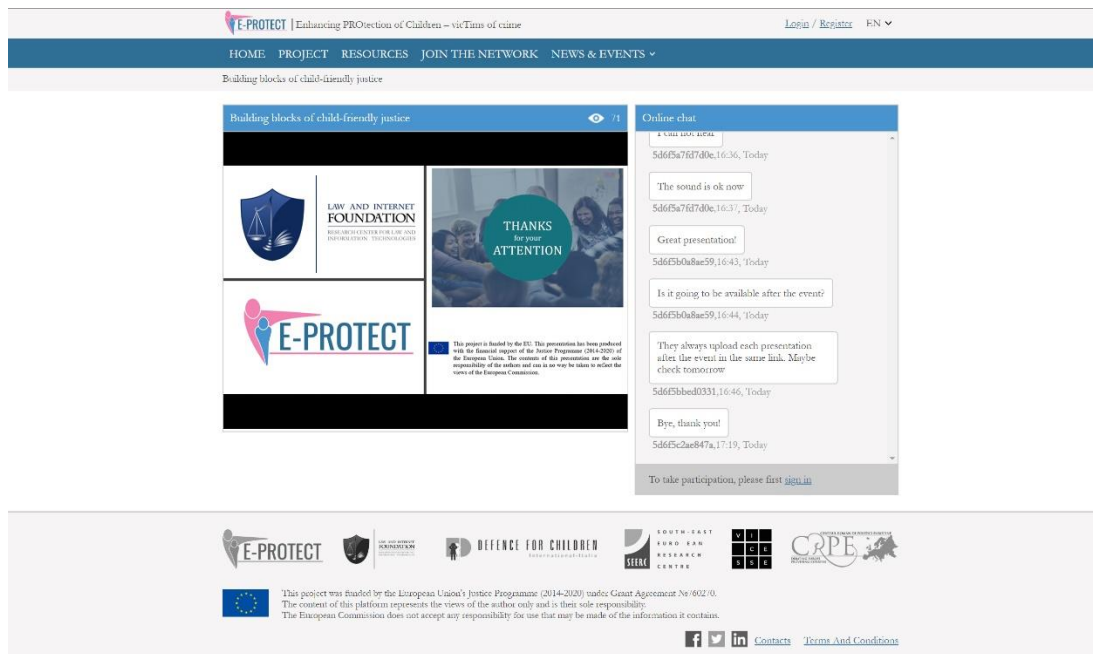

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### 4.3 Programme

The second webinar was planned to introduce the child-friendly justice, as well as concepts and best practices in the field. It should be noted that the content preparations were handled by LIF team.

The virtual event lasted for about an hour starting with an introduction to the E-PROTECT project concept and went to topics clarifying the following aspects:

- Child-friendly Justice;
- Various rights, such as:
  - right of equality and non-discrimination – Article 2
  - best interests of the child – Art. 3 CRC
  - right to life, survival and development - Art. 6
  - right of the child to be heard – Art. 12 CRC
- Principle of evolving the capacities of the child;
- Vulnerable groups of children;
- Individual assessments and special protection measures for child victims of crime and specific criminal offences;
- International standards and good practice examples in national law, policy and practice in European Member States.

At the end, all participants were invited to ask their questions.



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## 5. Virtual event #3: Promoting, protecting and respecting the rights of children victims of crime

### 5.1 Description

The last virtual event under E-PROTECT for this round was held on September 20<sup>th</sup>, 2019 again directly on the Childprotect.eu platform. Here is the link where all online participants could join the live streaming session: <http://childprotect.eu/#/en/events/105/last-virtual-event-promoting-protecting-and-respecting-the-rights-of-children-victims-of-crime>.

Similarly to the previous virtual events, this one was held again entirely in English.

The last virtual event was aimed at promoting, protecting and respecting the rights of children victims of crime, this time from the perspective of an expert working actively with children and individuals – victims of violence and at risk. The virtual event was led by Rosaliya Kasamska, Researcher engaged in the E-PROTECT project implementation, with the key participation of Ms. Julia Andonova, Key Expert at PULSE Foundation, <https://pulsfoundation.org/>.

PULSE Foundation (Positive Personal Skills in Society) is a Bulgarian non-governmental organization working actively in the field of child protection. The organization and its team of professionals have fully devoted themselves to: decreasing the risk of violence against children within the family and in society; developing and implementing projects, prevention and rehabilitation programs targeting children, their parents and the authorities; establishing and developing programs for rehabilitation of individuals – victims of violence, trafficking or other forms of exploitation and specialized programs for perpetrators of violence.

### 5.2 Participants

98 participants in total joined the E-PROTECT Virtual Event. The online participants varied from child protection professionals to social workers, NGO representatives and psychologists.

CONTENT

META

ATTACHMENTS

STATS

CLOSE

UPDATE

152

PAGE VIEWS

LAST UPD...

25 MINUTES AGO

SEP 19TH 19

DATE CREATED

TIME AGO

21 DAYS AGO

ROSALIYA KAS

CREATOR

PAGES BY CREATOR

19

28

SUBSCRIBERS

N/A

N/A

98

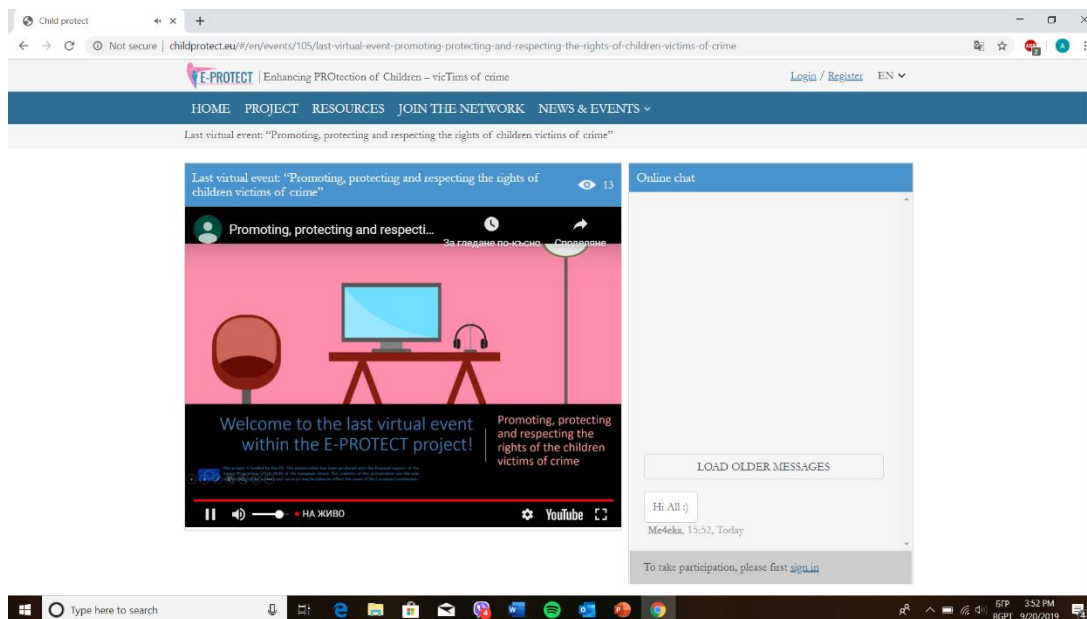
PARTICIPANTS

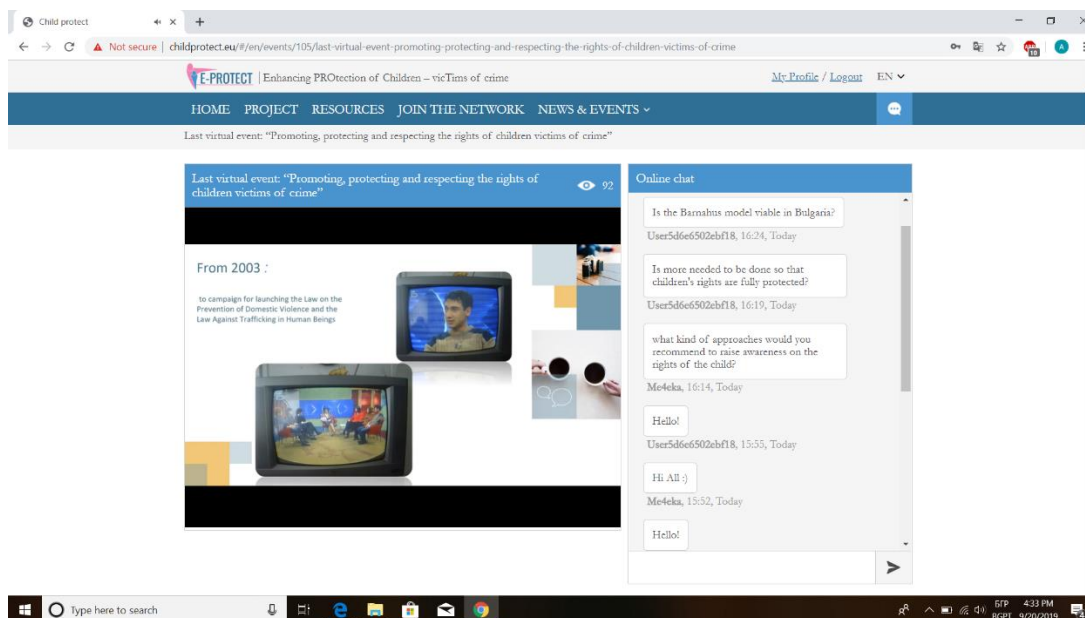
N/A

N/A

The approach of the last seminar was well received, and all participants were quite interested in the topics presented by Ms. Julia Andonova. Several questions have arisen and later on during the Q&A session were addressed by the experts. Ms. Andonova shared her experience in working with children victims of violence, as well as programs and services of PULSE Foundation and successful approaches to raise awareness of the child rights, etc.

#### Pictorial documentation:





Child protect

Not secure | childprotect.eu/en/events/105/last-virtual-event-promoting-protecting-and-respecting-the-rights-of-children-victims-of-crime

E-PROTECT | Enhancing PROtection of Children – vicTims of crime

Mr Profile / Logout EN

HOME PROJECT RESOURCES JOIN THE NETWORK NEWS & EVENTS

Last virtual event: "Promoting, protecting and respecting the rights of children victims of crime"

Last virtual event: "Promoting, protecting and respecting the rights of children victims of crime" 92

From 2003 :

to campaign for launching the Law on the Prevention of Domestic Violence and the Law Against Trafficking in Human Beings

Online chat

Is the Barnahus model viable in Bulgaria?

User5d6e6502ebf18, 16:24, Today

Is more needed to be done so that children's rights are fully protected?

User5d6e6502ebf18, 16:19, Today

what kind of approaches would you recommend to raise awareness on the rights of the child?

Meleka, 16:14, Today

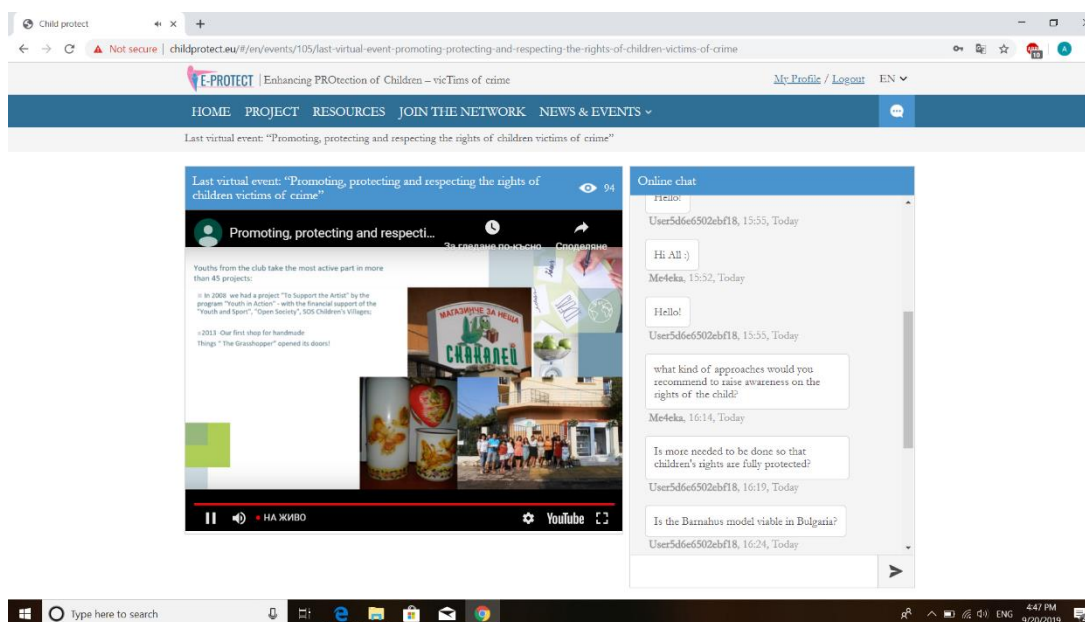
Hello!

User5d6e6502ebf18, 15:55, Today

Hi All :)

Meleka, 15:52, Today

Hello!



Child protect

Not secure | childprotect.eu/en/events/105/last-virtual-event-promoting-protecting-and-respecting-the-rights-of-children-victims-of-crime

E-PROTECT | Enhancing PROtection of Children – vicTims of crime

Mr Profile / Logout EN

HOME PROJECT RESOURCES JOIN THE NETWORK NEWS & EVENTS

Last virtual event: "Promoting, protecting and respecting the rights of children victims of crime"

Last virtual event: "Promoting, protecting and respecting the rights of children victims of crime" 94

Promoting, protecting and respecti...

За заднина по-лесно Споделени

Youths from the club take the most active part in more than 45 projects:

- in 2008 we had a project "To Support the Artist" by the program "Youth in Action", with the financial support of the "Youth and Sport", "Open Society", SOS Children's Villages;
- in 2013 - Our first shop for handmade things - "The Grasshopper" opened its doors!

НА ЖИВО

YouTube

Online chat

Hello!

User5d6e6502ebf18, 15:55, Today

Hi All :)

Meleka, 15:52, Today

Hello!

User5d6e6502ebf18, 15:55, Today

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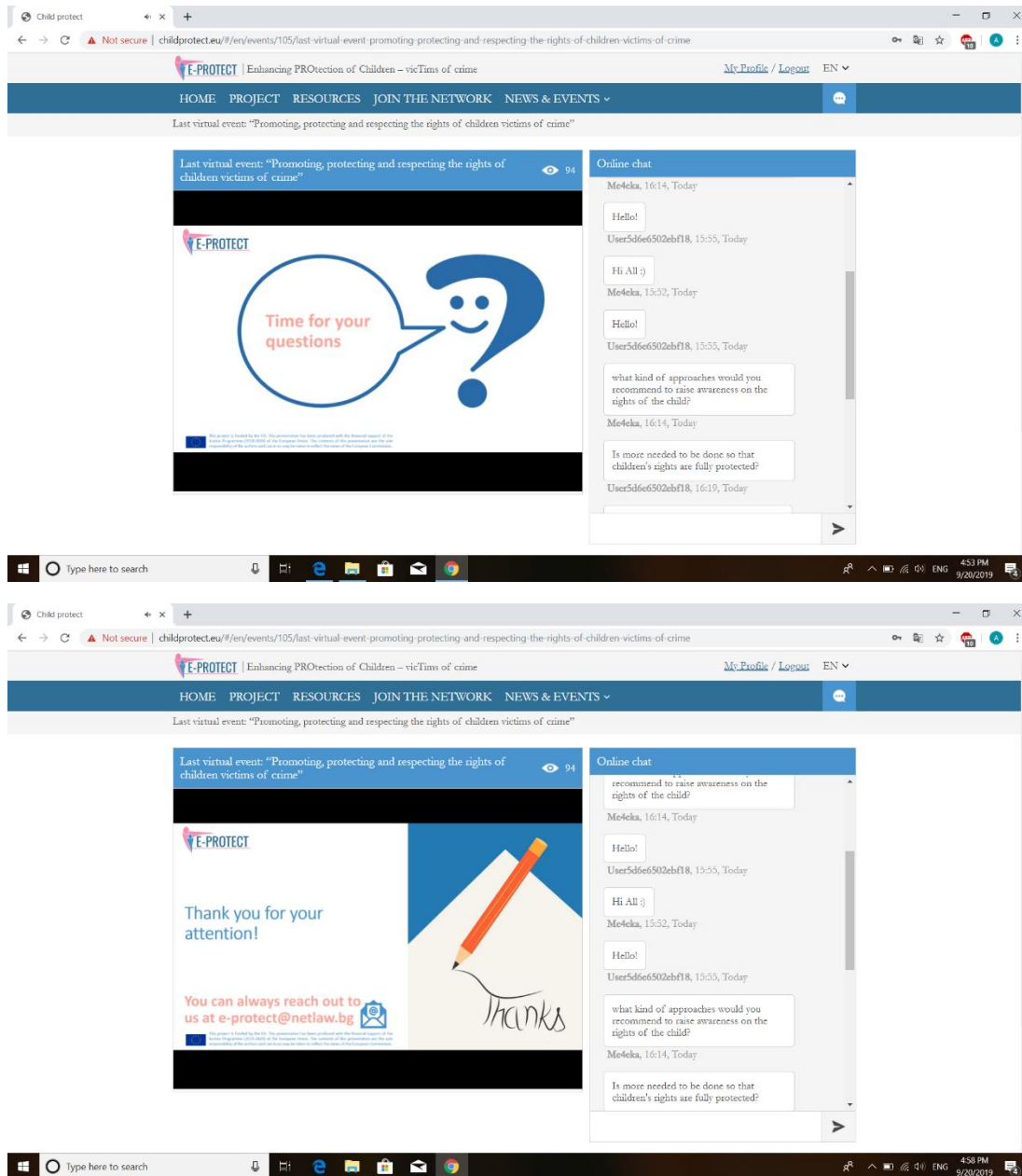
Is the Barnahus model viable in Bulgaria?

User5d6e6502ebf18, 16:24, Today



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### 5.3 Programme

The last webinar started with an introduction to the E-PROTECT project's concept, activities and key results, presented by Ms. Rosaliya Kasamska. Then the floor was given to Ms. Julia Andonova, Key Expert at PULSE Foundation who talked about the following topics:

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- Promoting, protecting and respecting the rights of children victims of crime – programs and services of PULSE Foundation as a good practice;
- Psychosocial care for children and youth who have experienced violence;
- Family Support Program;
- Prevention of violence through non-formal education and training in specific skills;
- Training program for professionals from other institutions working with victims of violence;
- Crisis Center for Victims of Violence;
- Youth Club “Be Friends” – youth program for volunteering, developing civic skills, zero tolerance for violence, mediation and peer-to-peer training.





## 6. Conclusion

The first round of the E-PROTECT Virtual Events proved to be a great success. The digital format of the events made it easier to reach increasingly larger audiences through the E-PROTECT project platform. In total, 302 international participants joined the 3 e-Discussions.

Moreover, E-PROTECT virtual events demonstrated again the existing need for the child protection professionals' community consolidation, and for an appropriate forum to facilitate this process. The value of the E-PROTECT implementation at EU level is its facilitating role in gathering array of international experts dealing with child victims of crime, exchanging good practices established in their own countries, sharing different points of view and finally enhancing the cooperation between them. Thus, the E-PROTECT project establishes a bridge between these experts and forms the foundation for future partnerships and improved holistic approach towards child protection.





## Annexes

- *PPT (used for the 3 one-day e-Discussions)*
- *E-PROTECT Hosting online event guidelines*



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## Annex 1 Three E-PROTECT Virtual Events' Presentations



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# Welcome to the first virtual event held under the E-PROTECT project!

The right to personal  
data protection of  
child victims



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- E-PROTECT is a 2-year project, implemented with the support of the Justice Programme (2014-2020) of the European Commission by VICESSE (AT), CRPE (RO), Defence for Children – Italia, SEERC (EL), under the coordination of LIF (BG).
- E-PROTECT is charged to develop an Individual Assessment Methodology with the outlook to be applicable throughout the different EU member states & beyond.
- The Methodology is a product of a thorough research which took into account not only partner countries' particularities, but also examined good practices from selected EU member states.
- Another mission of the project is to raise the overall awareness on the set of rights guaranteed to child victims by Directive 2012/29/EU, also known as the Victims' Directive.
- Today's event is dedicated to their right to personal data protection pursuant to Art. 21 of the Victims' Directive, and the provisions of both the General Data Protection Regulation & Directive 2016/680/EU.

## What we'll talk about today

- What is personal data?
- What are the main notions we need to develop understanding of in order to appropriately handle the personal data of child victims?
- When we work with child victims, which is the applicable regime with regards to their personal data processing?
- What technical & organisational measures we can apply to ensure an adequate level of personal data protection?
- Debunking the myths existing around personal data.



# The concept of personal data

How does it translate in the everyday work with child victims?

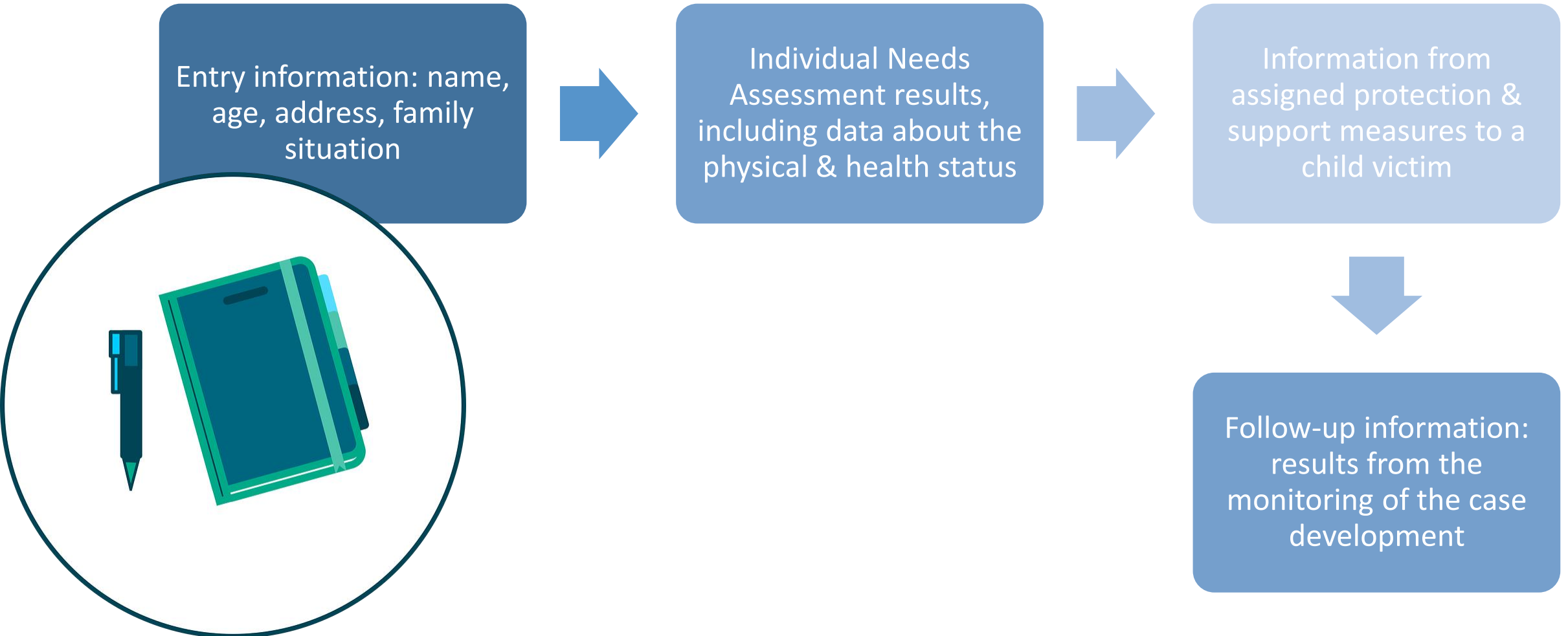




# What is personal data?

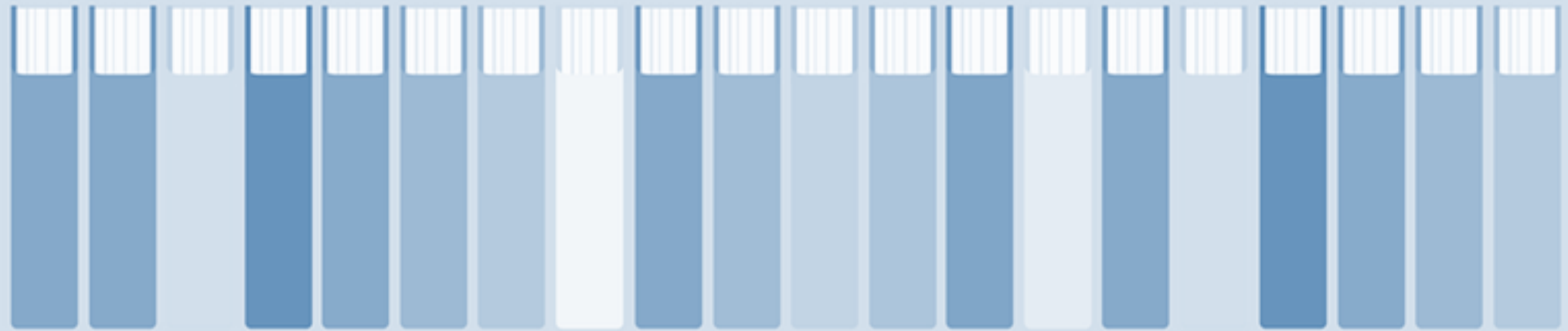
- Any information relating to an individual, identifying him or her directly or indirectly (making him or her identifiable), i.e. name, personal identification number, address (incl. an online address & IP), telephone number, but also information relating to the natural person's cultural & social identity, as well information on their economic situation, physical & mental health.
- The new legal regime regulates the scenarios where data making an individual identifiable is being handled. Being identifiable means that thanks to the information available, a person can be singled out in a group of people.
- Any information that is added to a set of personal data is also to be considered & treated as such.

# Example of a developing case file, showcasing the accumulation of personal data



# What does this mean in the context of working with child victims?

- Both GDPR and the so-called Law Enforcement Directive stipulate that the new requirements are to be applied when the processing is executed wholly or partly by automated means, and to the processing which forms part of a filing system or if it intends to form part of a such.
- However, in reality, when working on a case with a child victim, this would always fall in this scope, as these procedures are duly documented.
- In practice, every case we are assigned to as social workers, investigative authorities or as lawyers is to be treated as personal data as a whole, as well as its respective elements.



What are the key notions that we need to understand when we address personal data protection while working with child victims?

## Key notions

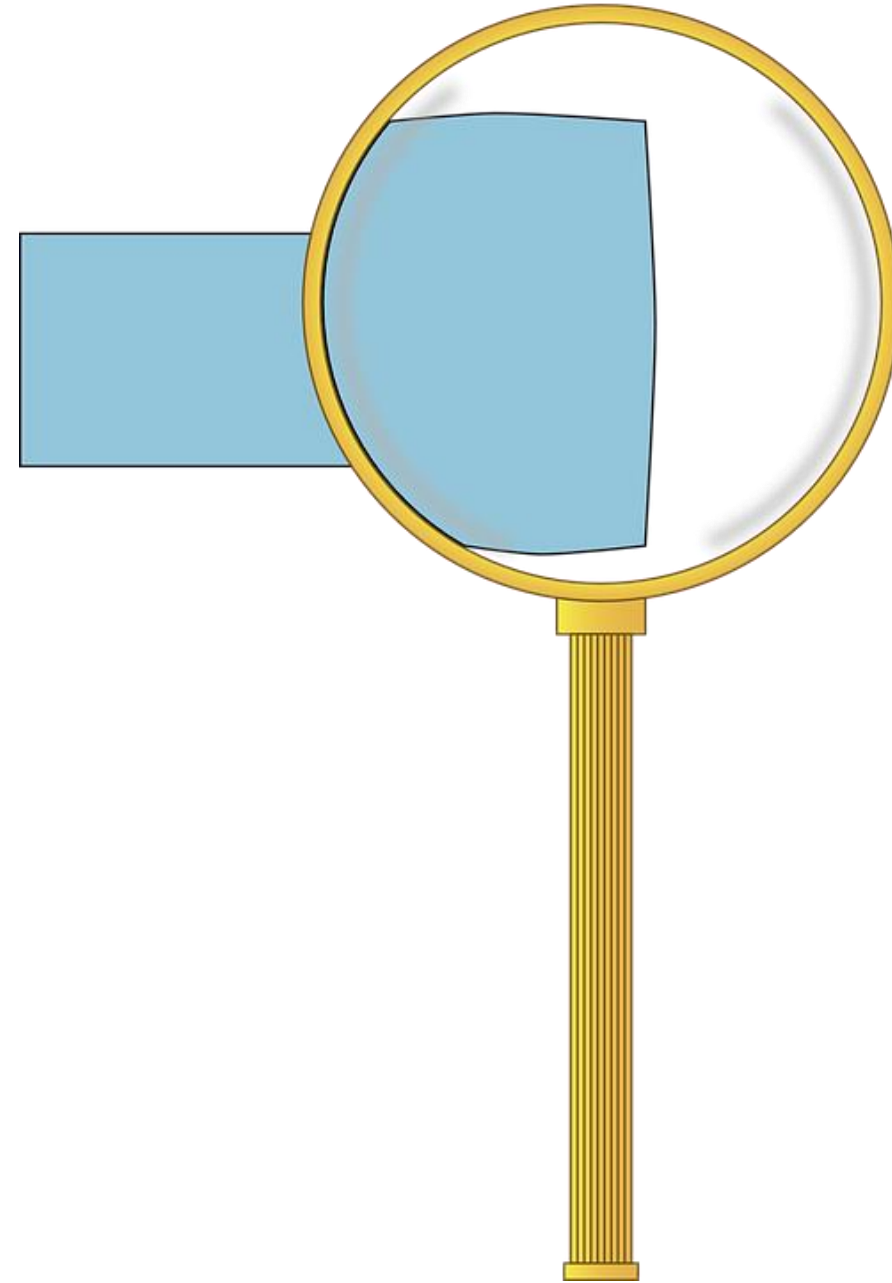
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- What is to be understood as processing?
- How to define our role? Are we controller or processor?
- Does the new legal regime apply to persons who are not EU citizens?
- Is there any distinction between the different types of data? What is seen as 'sensitive' data?



# GDPR vs Directive 2016/680

When to apply which?



- In the context of working with child victims, the GDPR will be applicable in the context of provision of social services, such as psychosocial support, accommodation, and medical care.
- The legal basis on which the processing will be founded will most likely be the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller (Art. 6, para 1, lit. e, GDPR). Of course, there might be situations in which the personal data is processed in order to protect the vital interests of the data subject.
- With regards to the special categories of data, the personal data is handled for the purposes of preventive or occupational medicine, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of EU or national law (Art. 9, para 2, lit. h, GDPR).

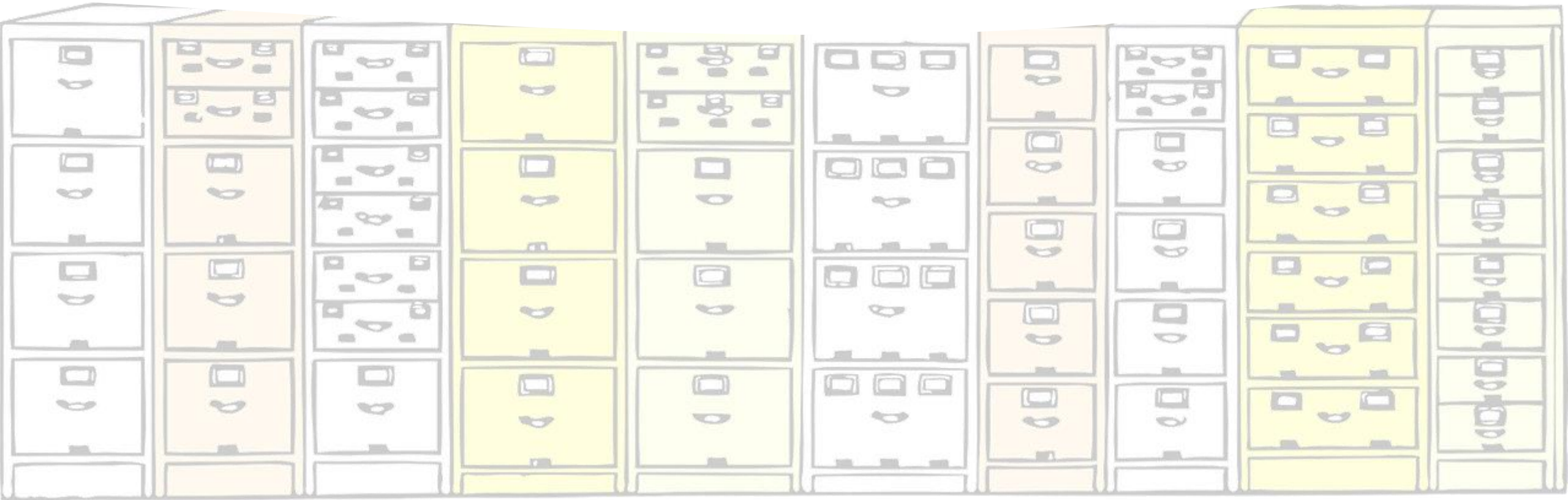
# Directive 2016/680 scope of application

- The so-called Law Enforcement Directive is applicable in situations where personal information is processed for the purposes of the prevention, investigation, detection or prosecution of criminal offence by competent authorities.
- Thus, whenever a child victim participates in a criminal trial either as witness or an active participant (i.e. private prosecutor), their personal data is regulated by this piece of legislation. This means that all personal information collected via hearings and interviews held under criminal procedure is to be treated under this regime.
- Regardless whether the interview is carried out by a policeman, or by a trained social worker, this processing would fall under the scope of the Directive, as the purposes & means of processing are determined by the competent authority supervising the case.
- It is important to note that the Directive stipulates that the controllers are to draw a distinction between the different categories of data subject, as well as with regards to data based on facts and data based on personal assessment.



# Technical & organisational measures

Which tools we need to introduce/ enhance in our structures in order to provide an adequate level of personal data protection?

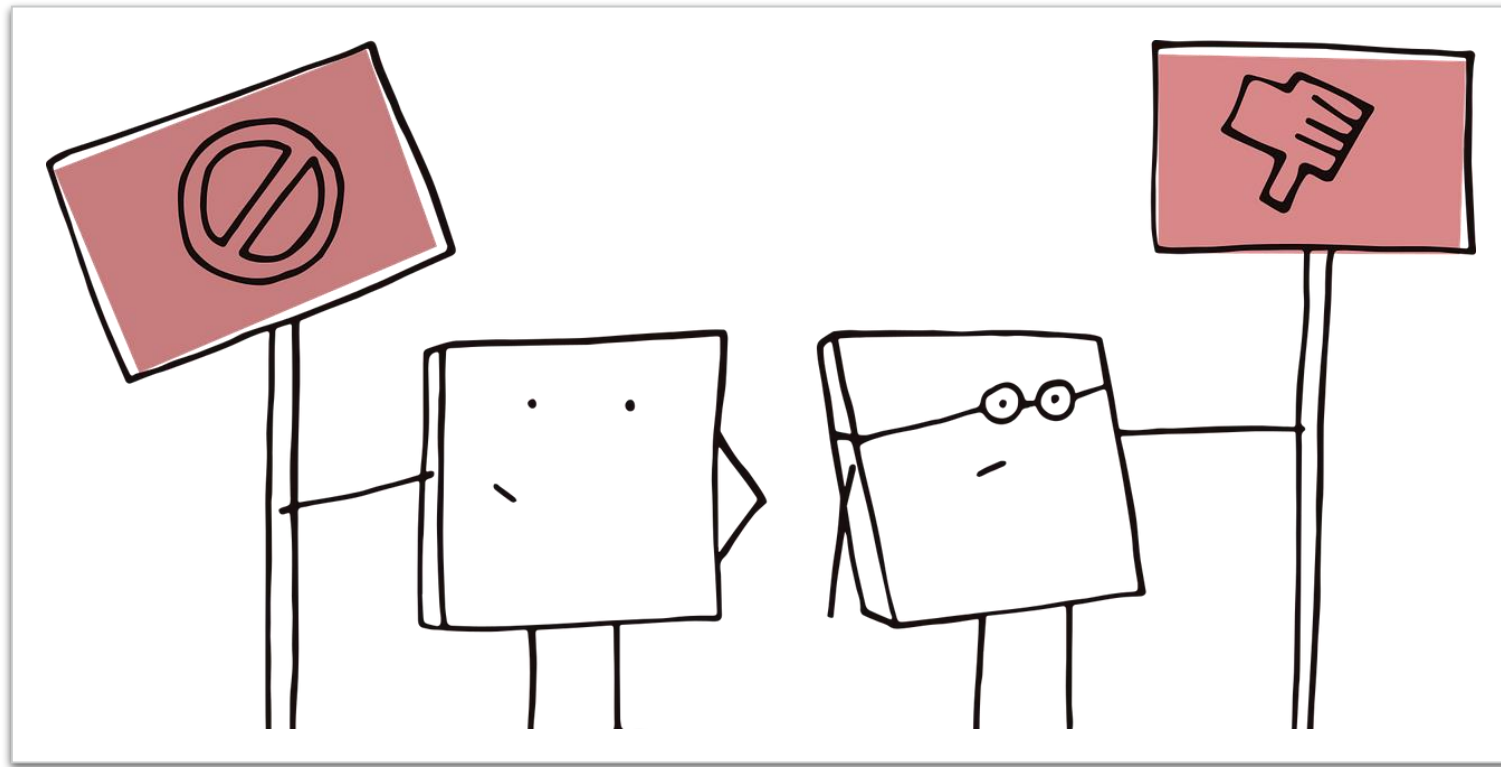


- The controller bears the responsibility to comply with all rules of data protection and implement appropriate measures within its structure.
- As a first step, each controller is to map the existing data processing operations and assess whether they observe the principles as stipulated in Art. 5 GDPR, and Art. 4 Directive 2016/680.
- Going further, the controller has to examine its existing internal regulations & rules of procedure from a data protection perspective and amend them if deemed necessary. Special attention is to be dedicated to the data protection notices and records of processing operations. Part of this process is determining appropriate levels of access and control since social services provider operate with highly sensitive information.
- The use of appropriate software is also to be taken into account.

## Practical tips

- Internal trainings are another recommendation to consider when working with child victims. This is especially important when a new social service is being developed, or a new technology is being introduced.
- It should be always kept in mind that data protection is an on-going process. It should not be regarded as a one-off process of adopting a bunch of internal documentation.
- Maintain your internal rules as a living document, updating them regularly to reflect the status quo.
- When personal information is no longer necessary, and it is not a subject of an archiving obligation, proceed to its deletion & document this appropriately.





# WHAT IS A MYTH & WHAT IS NOT

Time to call out some wrong interpretations



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- × Personal data equals privacy, and vice-versa.
- × Personal data is a secret.
- × Personal data should be deleted.
- × Personal data can be collected only if consent was given.
- × We should always ask for consent, just in case.
- × Encryption is the key to data security.
- × There is a one-size-fits-all solution to personal data protection implementation.
- × The Data protection officer is the go-to person in any structure for everything data protection related. He/ she bears the responsibility.



**Time for your  
questions**



Thank you for your  
attention!

You can always reach out to  
us at [e-protect@netlaw.bg](mailto:e-protect@netlaw.bg)



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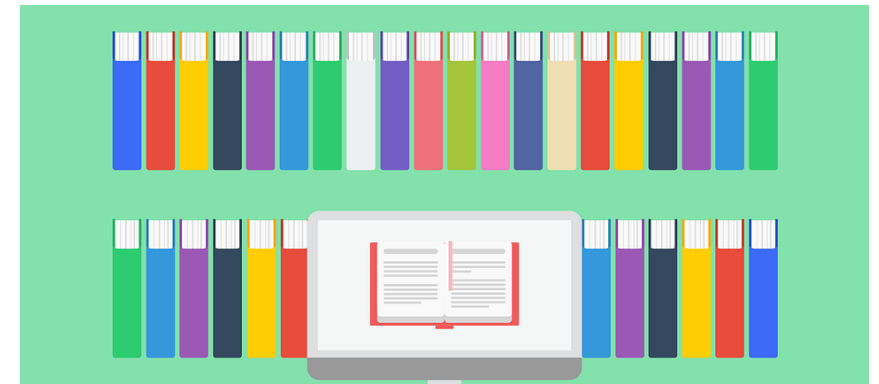
## *Building blocks of child-friendly justice*



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- The E-PROTECT project is implemented by 5 organisations from 5 EU Member States – Bulgaria, Austria, Italy, Greece and Romania, under the coordination of Law and Internet Foundation. The project aims to contribute for the better understanding on the child rights established by Directive 2012/29/EU.
- The main results of the E-PROTECT project are the development of the online platform of the project as well as conduction of the Methodology for a rights-based individual assessment of the needs of child victims of crime.
- The E-PROTECT project is implemented with the financial support of Justice Programme of the European Commission under Grant Agreement № 760270



More about  
the E-  
PROTECT  
project



## Child-friendly Justice – What does it mean?

- Child-friendly justice (or also called child-sensitive justice) refers to justice systems which guarantee the respect and the effective implementation of all rights of the children, bearing in mind the principles and giving due consideration to the child's level of maturity and understanding, as well as the circumstances of the case.



Child-friendly justice is justice that is:

- accessible;
- age appropriate;
- speedy;
- diligent;
- adapted to and focused on the needs of the child;
- respecting the right to due process;
- respecting the right to participate in and to understand the proceedings;
- respecting the right to private and family life;
- respecting the right to integrity and dignity.





- The United Nations Convention on the Rights of the Child (CRC), signed 1989, is one of the key international legal acts promoting the right of all children, as it is the first to incorporate the full range of human rights – civil, cultural, economic, political and social rights.
- Article 1 of CRC enshrines for the first time in international legal text that “a child means every human being below the age of eighteen years unless under the law applicable to the child, majority is attained earlier”.
- The United States of America are the only member of the United Nations that has not ratified the Convention

Survival and Development  
[ART. 6 CRC]

Best-interest of the  
child [ART. 3 CRC]

Right of the child to be heard  
[ART. 12 CRC]

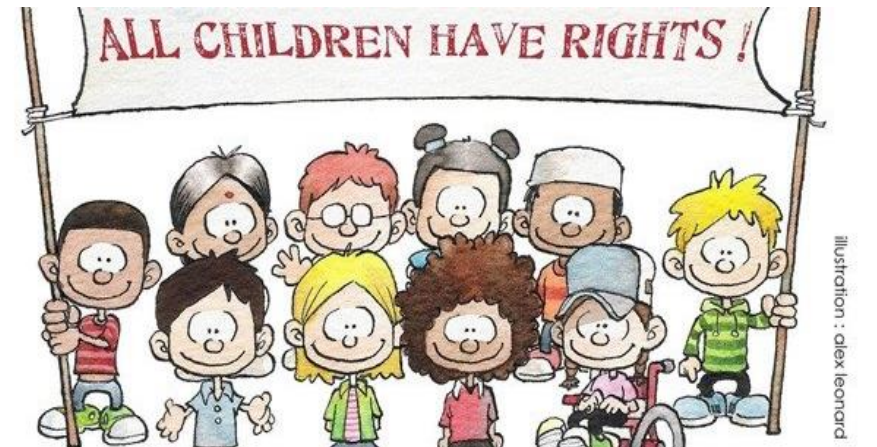
Non-Discrimination [ART. 2  
CRC]

- These are the four guiding principles provided in the Convention on the Rights of the Child (CRC). According to the United Nations Committee on the Rights of the Child, which is responsible for interpreting and monitoring the implementation of CRC, these four principles are guiding because they shall guide the realization of all other rights.



## Right of equality and Non-discrimination – Article 2

The rights of all children should be respected, protected and fulfilled without discrimination of any kind, including “sex, race, colour or ethnic background, age, language, religion, political or other opinion, national or social origin, socio-economic background, status of their parent(s), association with a national minority, property, birth, sexual orientation, gender identity or other status.”



## Vulnerable groups of children:

- migrant children
- refugee and alyssum-seeking children
- unaccompanied children
- children with disabilities
- Roma children
- children in residential institutions

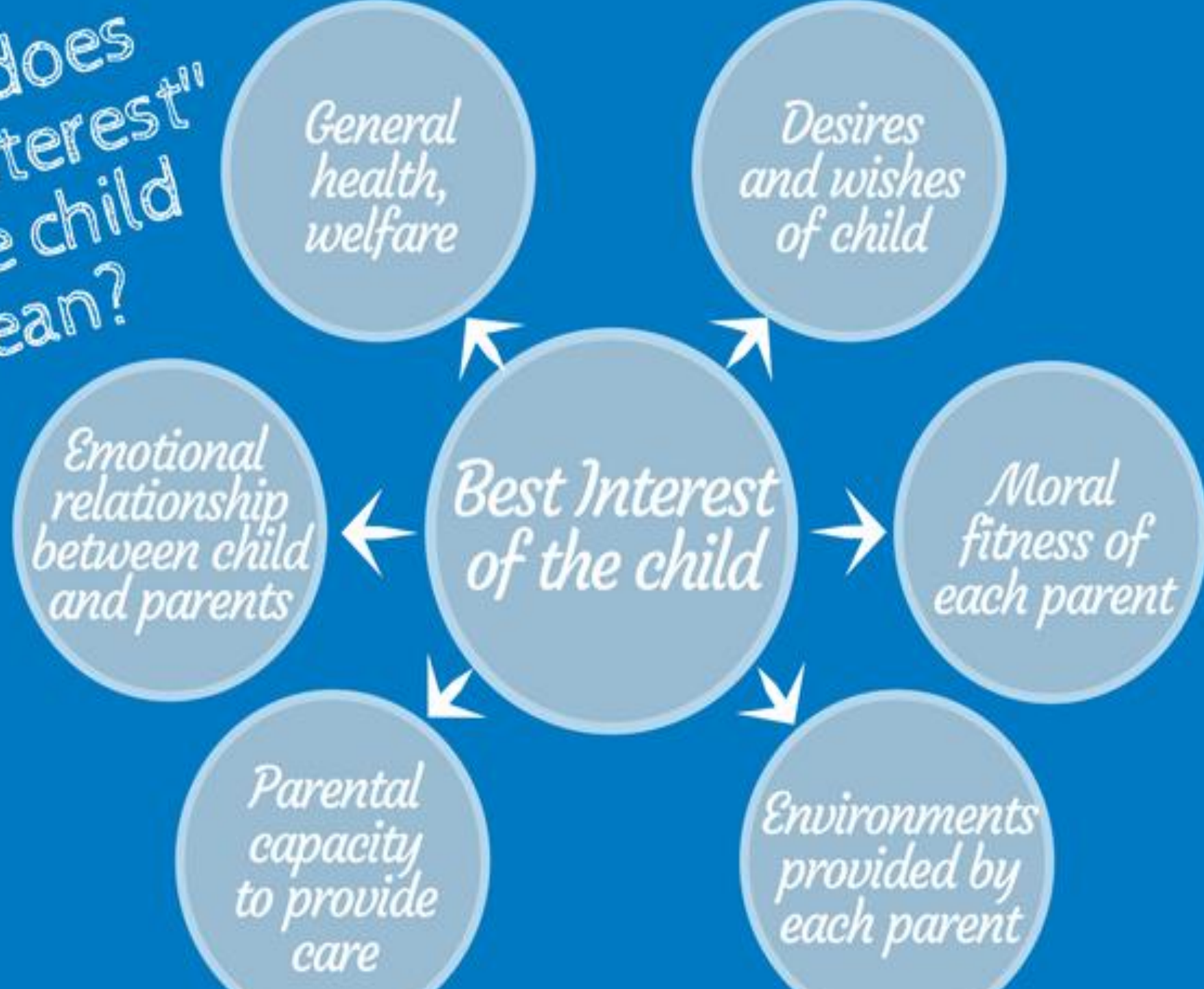




## Best interests of the child – Art. 3 CRC



What does  
"Best Interest"  
of the child  
mean?





Right to life, survival and  
development - Art. 6

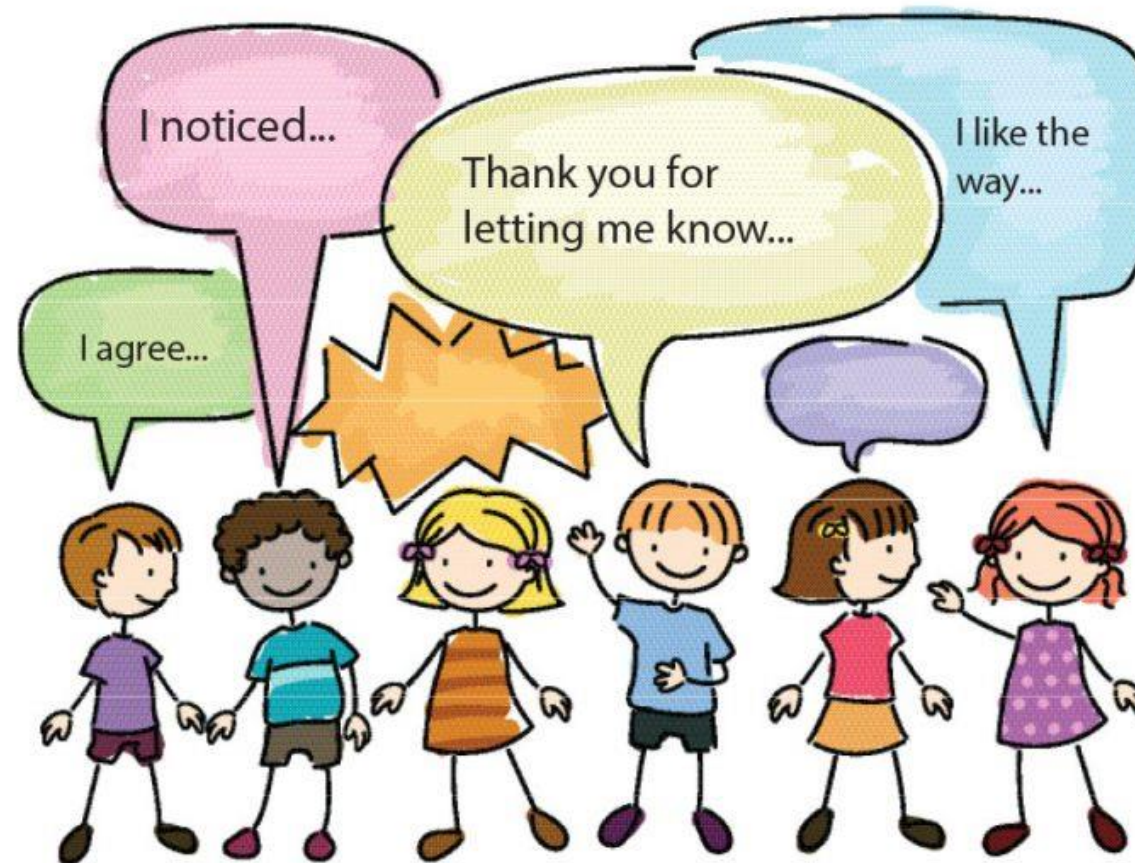
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Principle of evolving the capacities of the child

## Right of the child to be heard – Art. 12 CRC







**I AM A CHILD AND I  
HAVE A RIGHT TO BE  
HEARD**

Key pillars of the right  
of the child to be heard





Individual assessments and special protection measures for child victims of crime and specific criminal offences





The concept of individual assessment of victims and special protection measures: what the EU Directive says





Adopting  
international  
standards and good  
practice examples in  
national law, policy  
and practice in  
European Member  
States



## Additional sources:

- Convention on the Rights of the Child, available at: ;
- Methodology for a right-based individual assessment of the needs of child victims of crime;
- Guidelines of the Committee of Ministers of the Council of Europe on child-friendly justice;

## Images used:

- [https://search.coe.int/cm/Pages/result\\_details.aspx?ObjectID=09000016804b2cf3](https://search.coe.int/cm/Pages/result_details.aspx?ObjectID=09000016804b2cf3)
- <https://www.slideshare.net/florenceflorespasos/the-54-articles-of-the-un-crc> ;
- <https://www.saskadvocate.ca/children-youth-first/un-convention-rights-child> ;
- <https://koenigdunne.com/what-does-best-interests-of-the-child-mean/> ;
- <https://pixabay.com/>



# LAW AND INTERNET FOUNDATION

RESEARCH CENTER FOR LAW AND  
INFORMATION TECHNOLOGIES



# E-PROTECT



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# Welcome to the last virtual event within the E-PROTECT project!

Promoting, protecting  
and respecting the  
rights of the children  
victims of crime

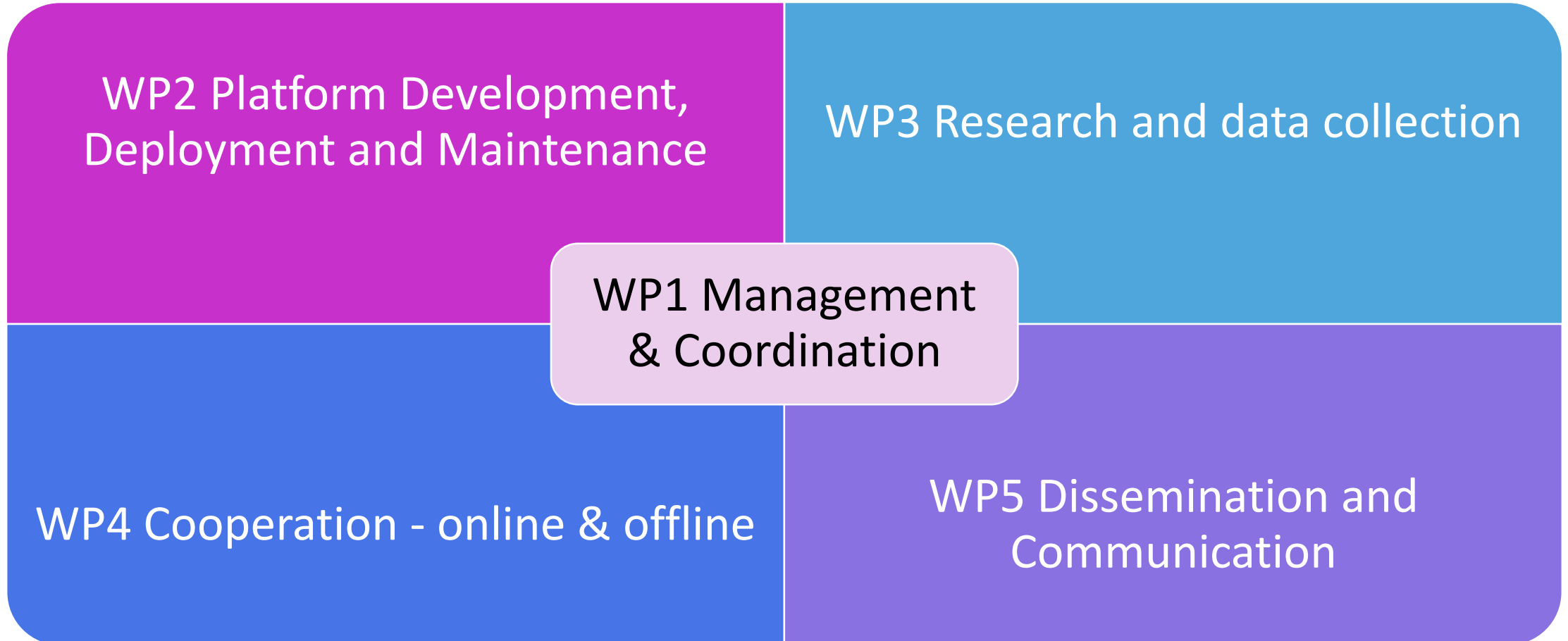


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- 2-year project, supported by the Justice Programme (2014-2020) of the European Commission
- Implemented by five organisations from five different EU member states:
  - Vienna Centre for Societal Security (Austria)
  - Defence for Children International Italia
  - South-East European Research Centre (Greece)
  - Romanian Center for European Policies
  - Law and Internet Foundation (Bulgaria)







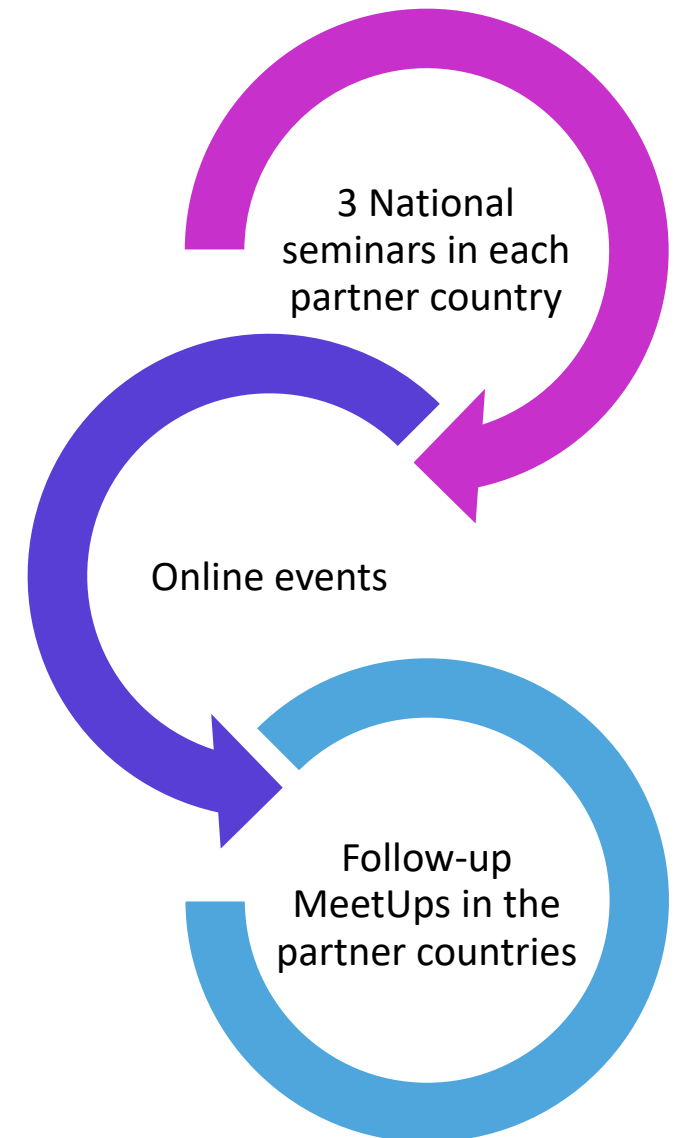
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- The Methodology is a product of a thorough research which took into account not only partner countries' particularities, but also examined good practices from selected EU member states.
- Another mission of the project is to raise the overall awareness on the set of rights guaranteed to child victims by Directive 2012/29/EU, also known as the Victims' Directive.
- Today's event is dedicated to promoting, protecting and respecting the rights of the children victims of crime.



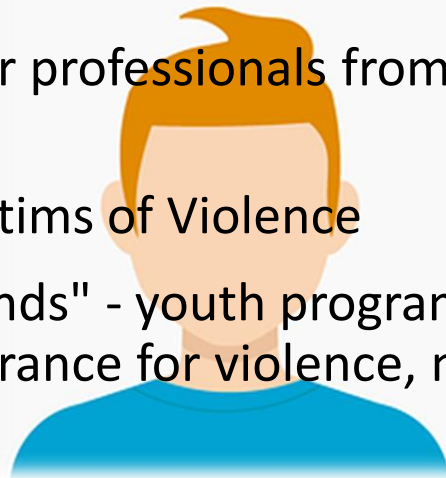


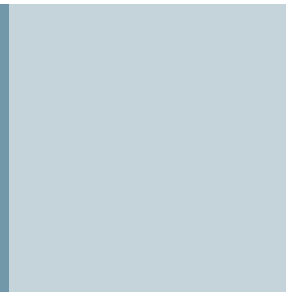
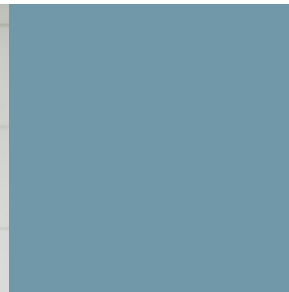
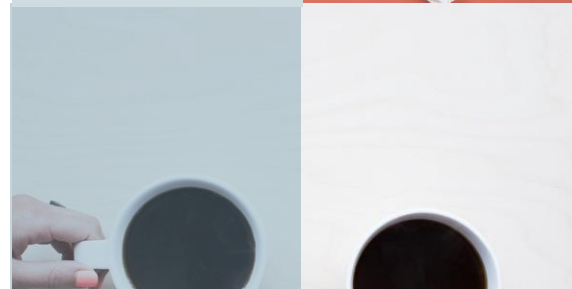
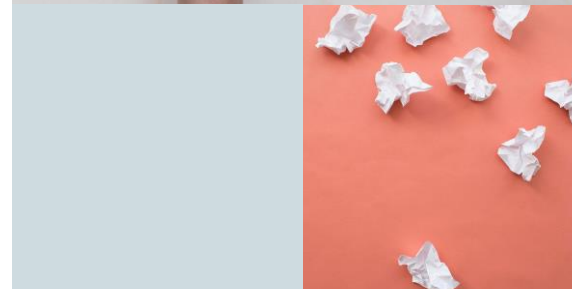
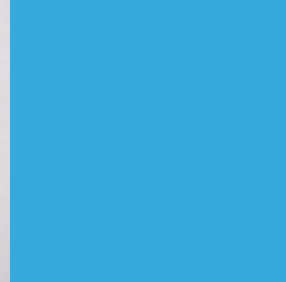
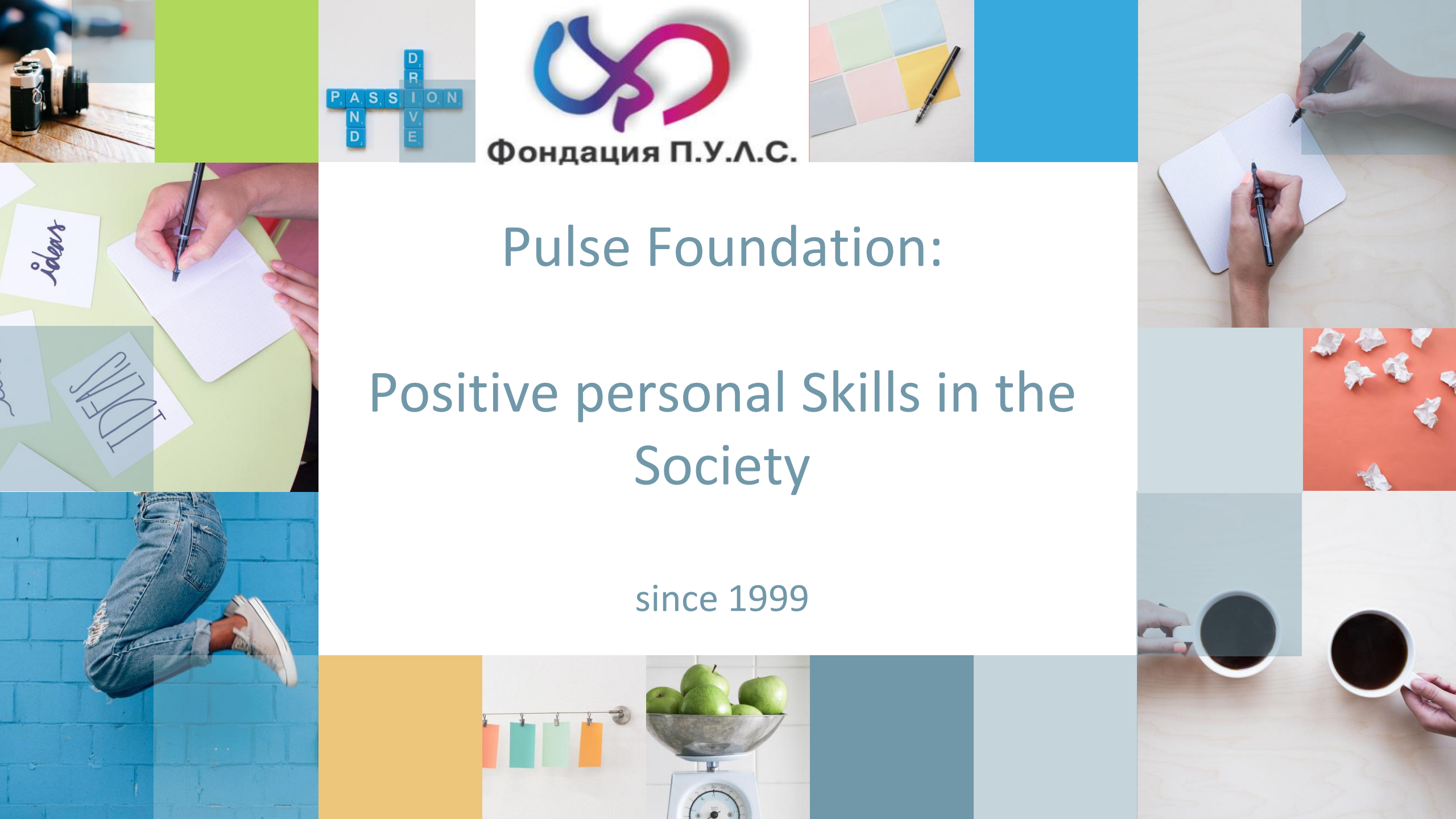
- 5 Country reports (Austria, Bulgaria, Greece, Italy, and Romania) on individual assessment methodologies of child victims of crime
- 5 Country reports (Austria, Bulgaria, Greece, Italy, and Romania) on the transposition of Victims' Directive
- pan-European study on best practices in individual assessment methodologies of child victims of crime
- pan-European Best Practices Report on Victims' Directive transposition
- Comparative study
- [Interactive online platform](#)
- Individual needs assessment methodology

## What key results



- Interview discussion with Ms. Julia Andonova - key expert at PULSE Foundation <https://pulsfoundation.org/>
- Promoting, protecting and respecting the rights of the children victims of crime - programs and services of PULSE Foundation as a good practice
- Psychosocial care for children and youth who have experienced violence
- Family Support Program
- Prevention of violence through non-formal education and training in specific skills
- Training program for professionals from other institutions working with victims of violence
- Crisis Center for Victims of Violence
- Youth Club "Be Friends" - youth program for volunteering, developing civic skills, zero tolerance for violence, mediation and peer-to-peer training



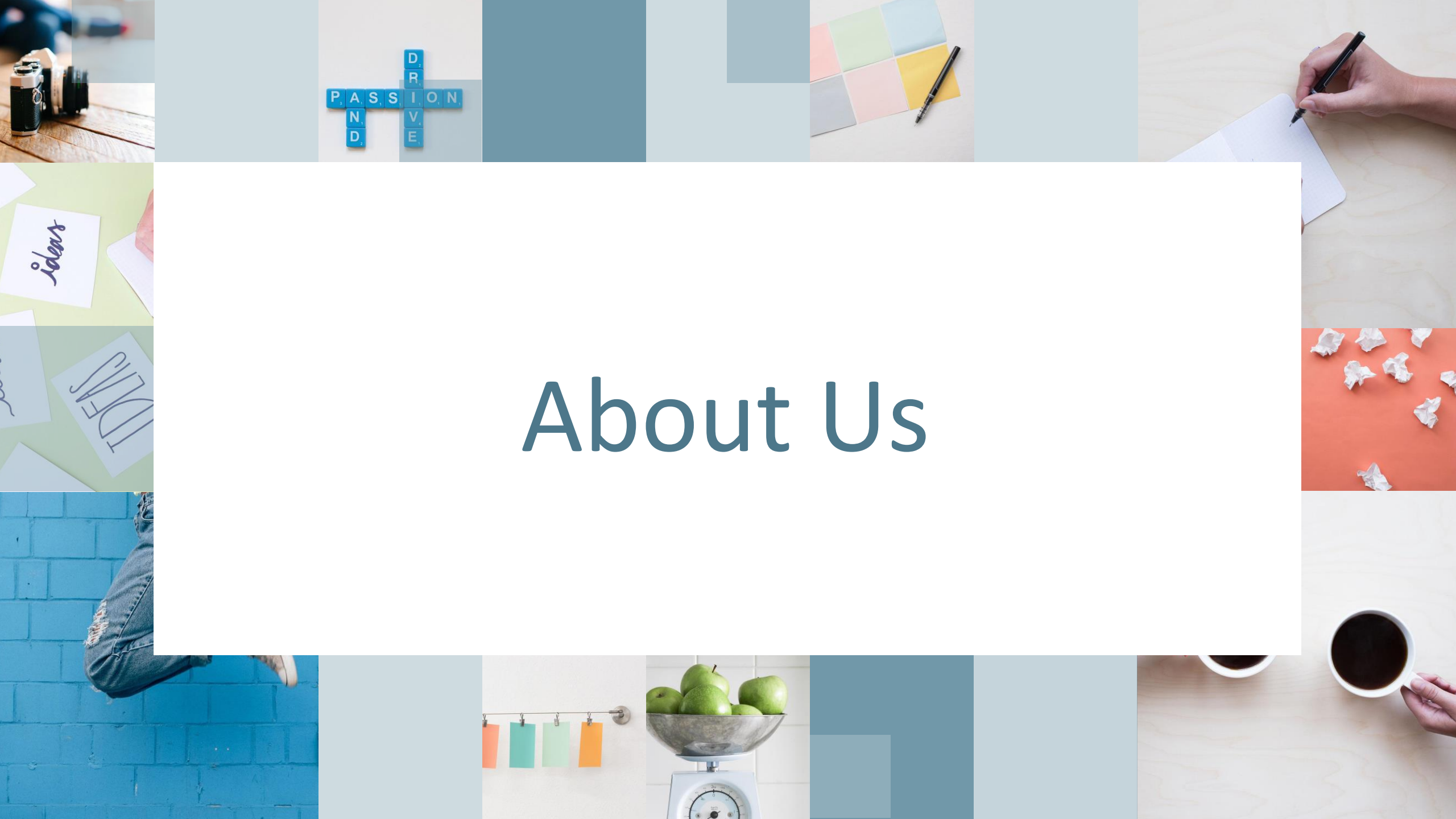


Pulse Foundation:

Positive personal Skills in the  
Society

since 1999

# About Us



## 1999 - our 1<sup>st</sup> projects:

We have established the Youth Club “Let’s be friends!”

to provide help and support to the children-victims of violence.







VIOLENCE

TOGETHER AGAINST VIOLENCE  
AND AGRESSION!

# Our aim is:

- To foster an attitude of **zero tolerance** toward violence among young people;
- To help **young people** re-evaluate their **behavior** thinking about their attitude to the society;
- To develop among the youth the **principle of helping and supporting other people who have suffered violence**;
- To make young people **ready and capable to react in a situation of violence**;
- To inform a large number of people about violence-related issues.





## A whiteboard on a stand with two legs. On the whiteboard, a line graph is drawn with a blue line. The line starts at a low point, rises to a peak, dips slightly, and then rises again to a higher peak, ending with a vertical line segment.

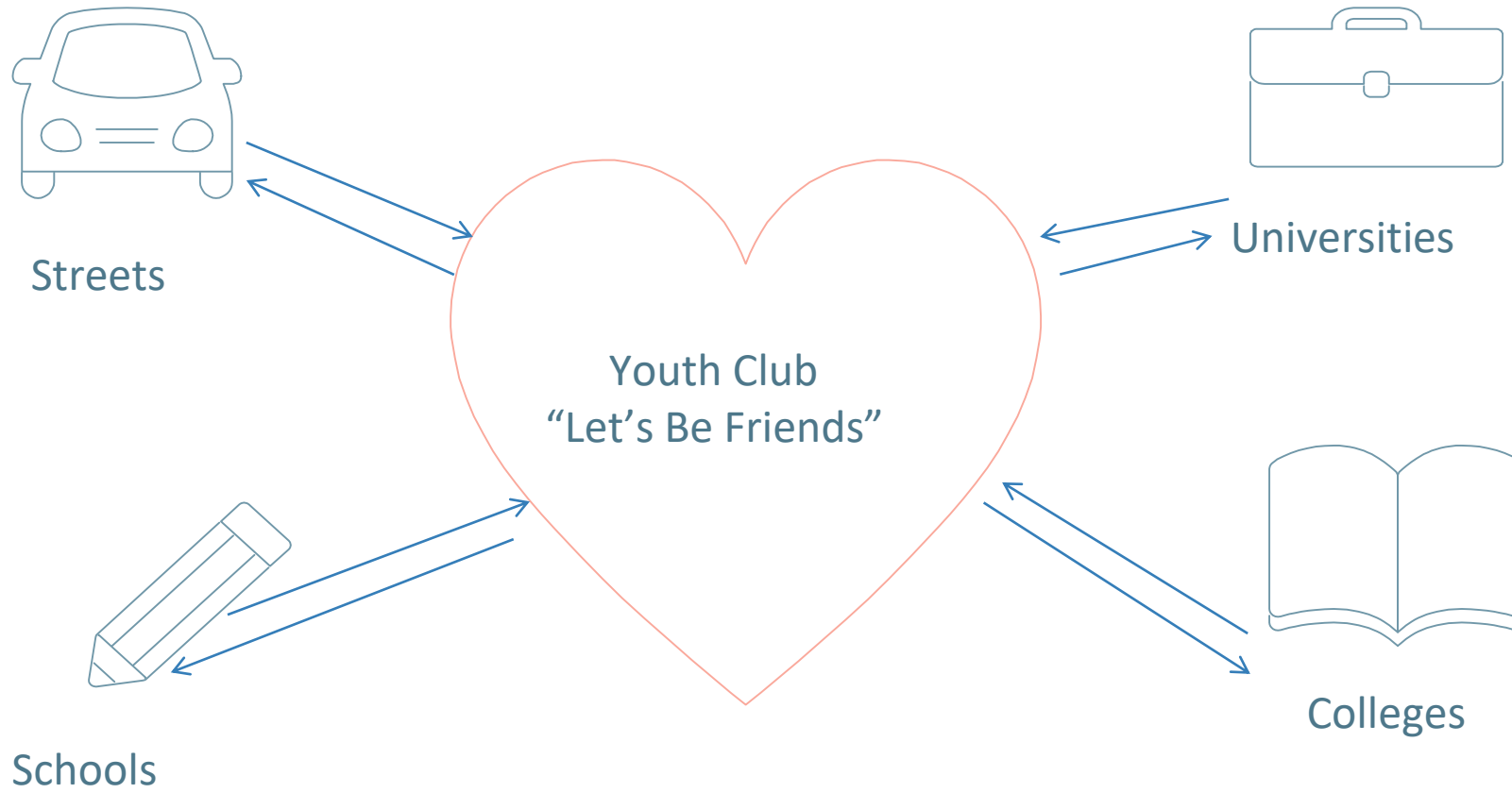
- 
- A collage of images representing various aspects of food and health. The collage includes a hand writing the word 'ideas' on a notepad, a world map, a bowl of green apples on a scale, and a hand holding a pen. The background is a mix of light green, white, and blue geometric shapes.

2000 - The Youth Club became  
an independent system

More young people who shared the ideas  
and philosophy of the organization joined  
the Club.



# Reaching out:



PASSION  
D.R.I.V.E

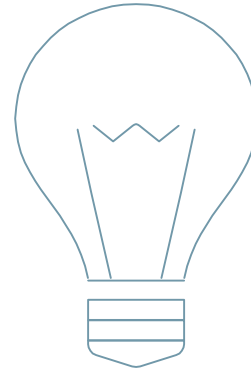


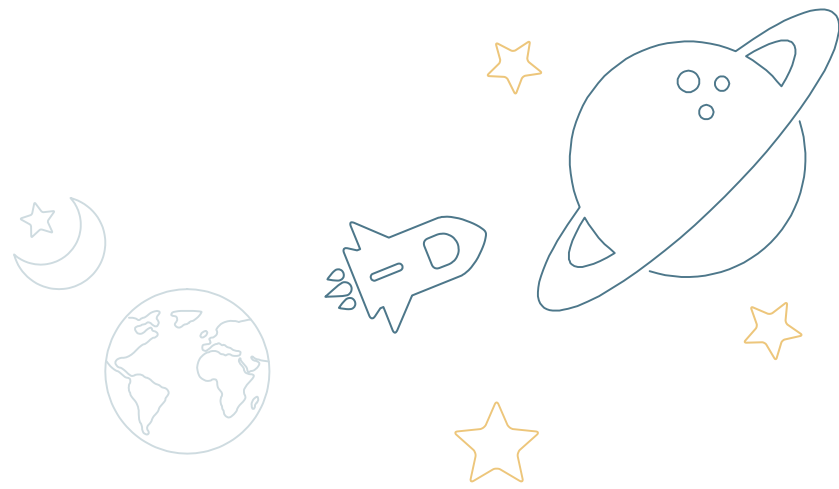


# The Youth Club has meetings every week.

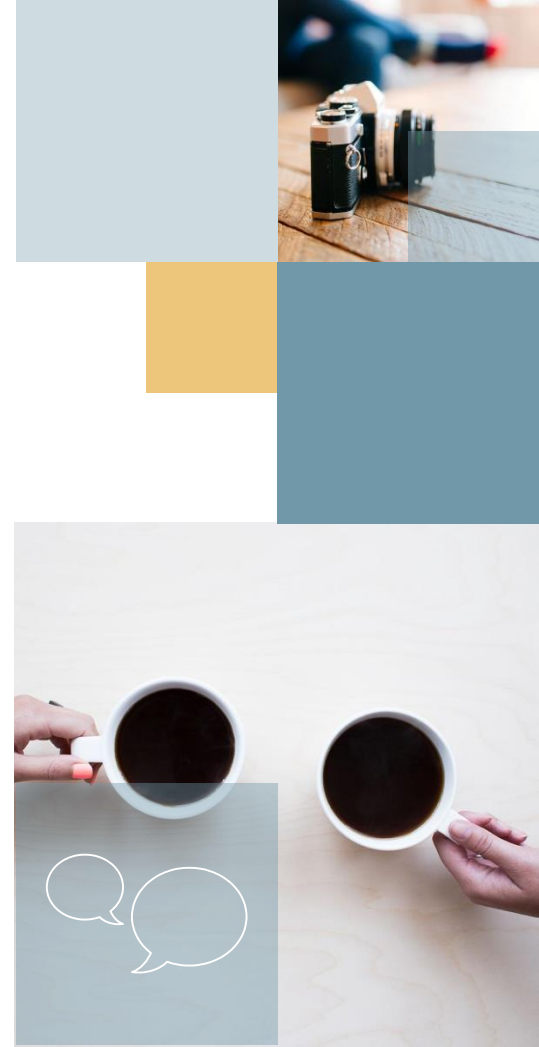
We discuss different issues:

- How the youth club can be helpful in our context;
- How the youth club can participate in work-related meetings and informational campaigns;
- Discussions about specific cases, solving specific problems.





# Our achievements:



- **We have the knowledge to organize and conduct:**

- ❖ Violence recognition training;
- ❖ Preventive seminars in schools and kindergartens;
- ❖ Spreading the knowledge about the Club through media appearances;

- We have **established useful and durable contacts** with important institutions in our city responsible for child care.

- We **know how to recognize** violence and **give support** to its victims.



Work period 2000-2018:

more than

**1100 seminars**

and

**1600 meetings**

of the members of The Youth Club with students, teachers and parents in schools!







## Seminars in kindergartens:

■ The initiative to focus on young children (age 4-6) started in 2008 within the project funded by OAK Foundation.

■ Over 100 children altogether (20 from each one of the five kindergartens) took part in the programme.

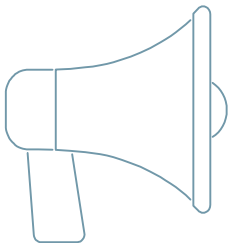
■ We held around 10-15 seminars altogether.



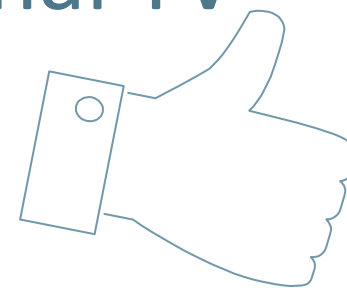


## Work with institutions:

- Annually we hold over 40 workshops and 20 trainings with teachers, social workers, police, courts and prosecution offices as well as municipal employees.
- "Casework";
- Supervisions.



We have taken part in several  
programmes on the National TV



# From 2003 :

to campaign for launching the Law on the Prevention of Domestic Violence and the Law Against Trafficking in Human Beings



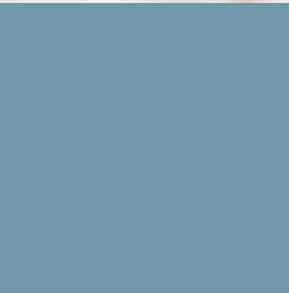
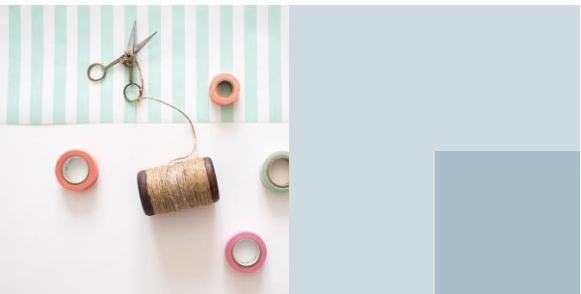


# Till today:

We have participated and volunteered multiple times in the development of laws and regulations concerning children's rights.







*Our achievements:*

*We have established close friendships with the people who have experienced violence.*



## On the principles of mediation:

**We** accompany such people to the hospitals, schools, social agencies.

**We** are their advocates.

**We** try to be their friends who support them and help them.

**We** think together.

**We** solve problems together.

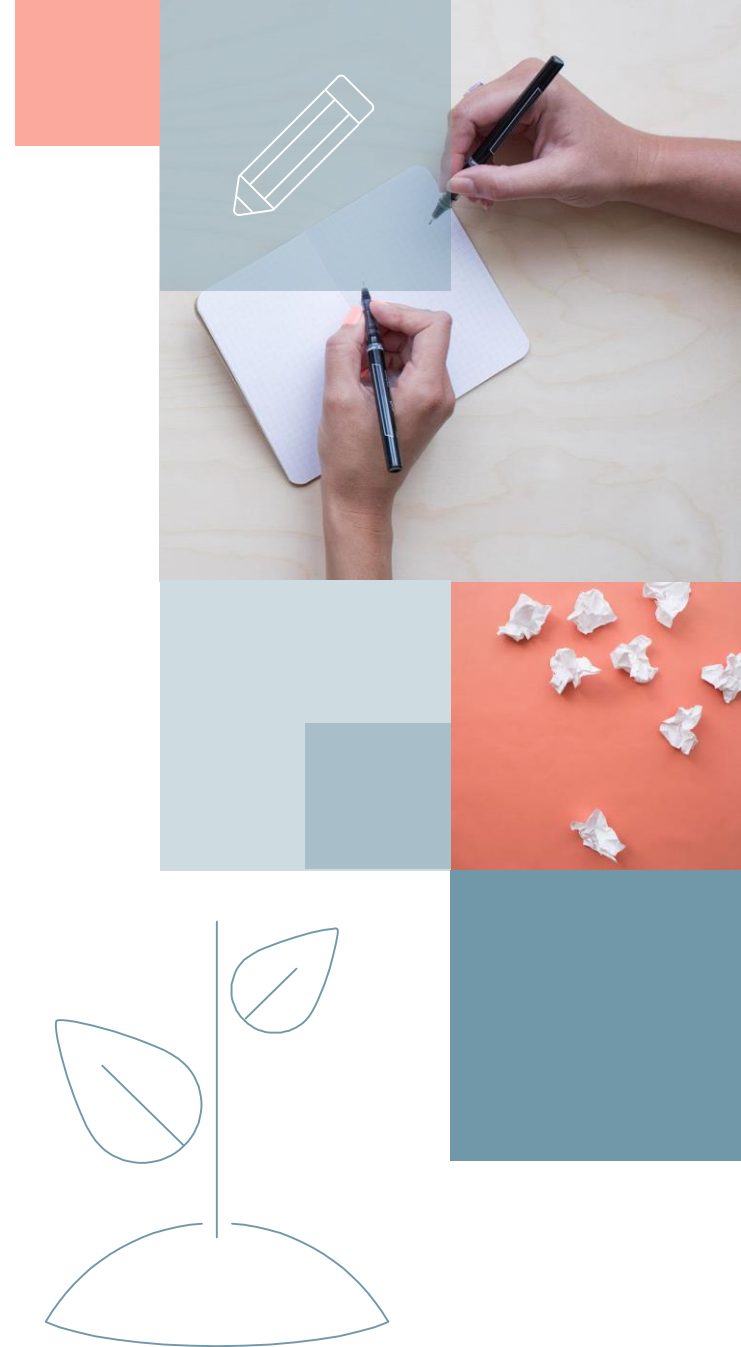
**We** provide them with clothes and food when they need it.



What does mediation mean when working with children-victims of violence?

Mediation is an activity aimed to help people- victims of violence.

Children who make contact are **listened to and supported emotionally**, the steps which are important for overcoming the crisis are discussed, the children are referred to the Child Protection Department and other relevant services and programs.



Effective mediation involves several important components:

- ✓ **active listening** and **emotional support**;
- ✓ **assessment of the specific needs** of the child and its family;
- ✓ **asserting the child's choice** to seek help and break the silence;
- ✓ **providing information** on rights and available options.





## Ethical principles of effective mediation:

- **Unconditional protection** of the child's privacy;
- **Equal respect and treatment** for all the children and families seeking help, regardless of their age, ethnicity or religion.
- Providing **all the available information on rights and options** the child and family may choose from.
- Non-accusatory treatment of the child-victim of violence; demonstration of understanding, respect and support.

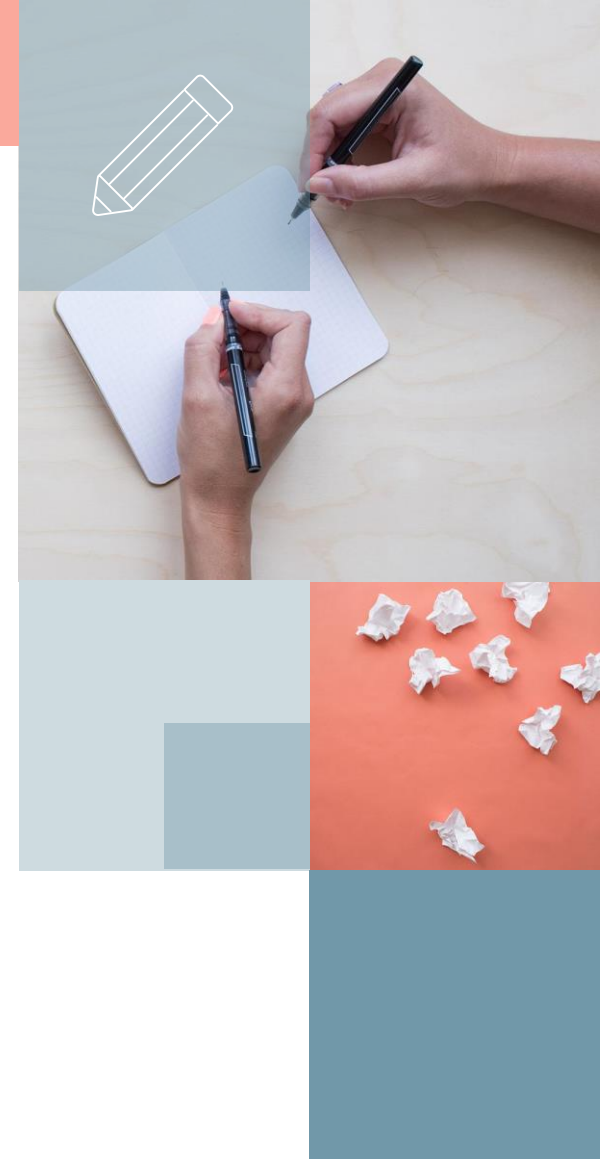






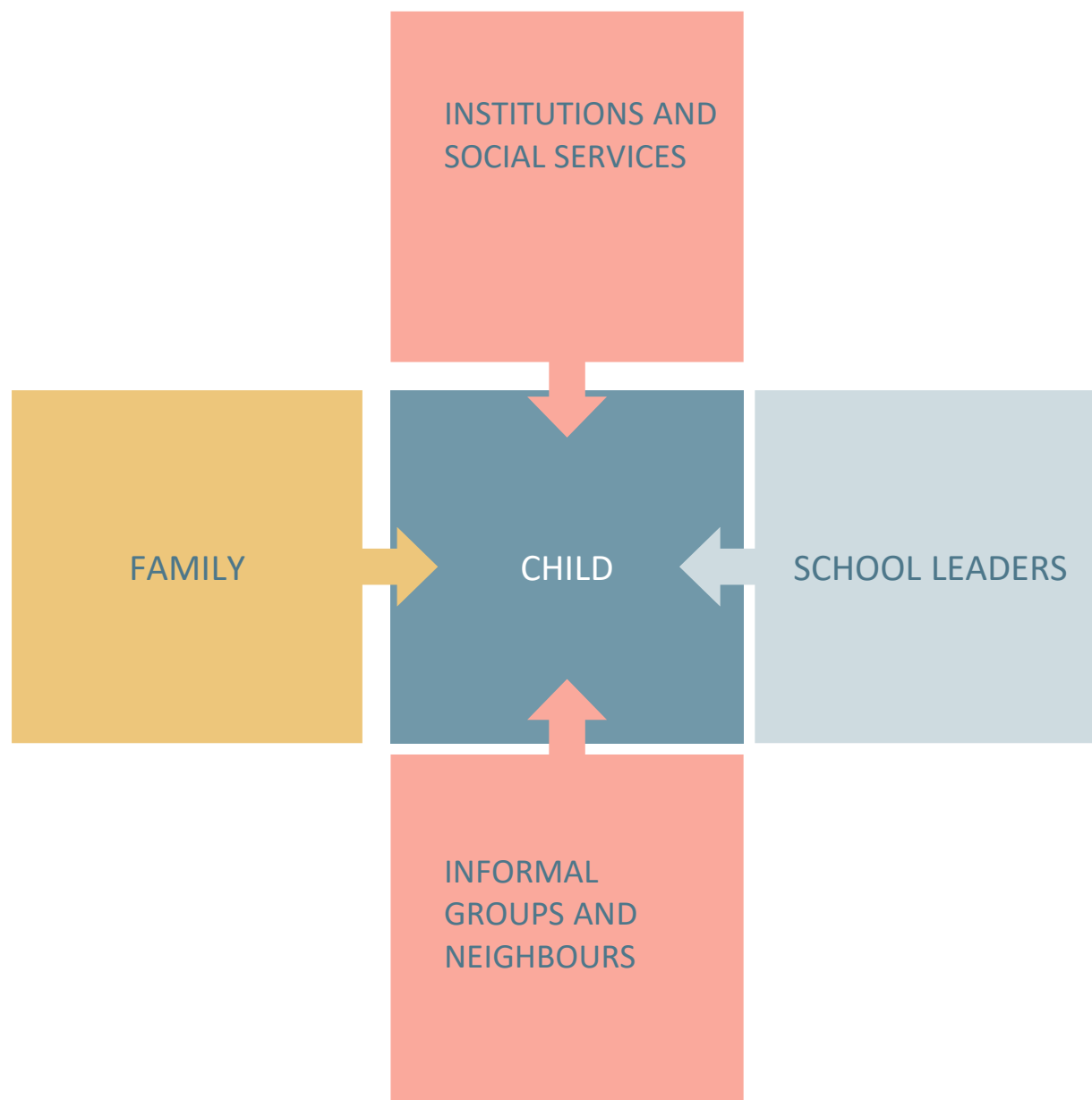
## Resilience for children living at risk of violence:

- We have explored what helps children recover from violence;
- In 2012 and 2013 we held interviews with children, parents, community leaders.





Resilience happens when the child  
recieves help from:



The child may be in resilience when he or she has:

- Key close person with whom to share his/her feelings and to receive support, a pet or a hobby;
- Faith;
- Sense of humor;
- Social skills in dealing with difficult situations.





## PARTNERSHIPS

Partnerships at the national and international level were built with:

- National Alliance Against Domestic Violence - 10 organizations of national importance;
- National Children's Network - over 142 organizations in the country;
- We met and became friends with organizations from **Germany, Montenegro, Moldova, Ukraine, Belarus, Serbia, Macedonia, Czech Republic, Italy.**





# The Youth Club “Let’s Be Friends”

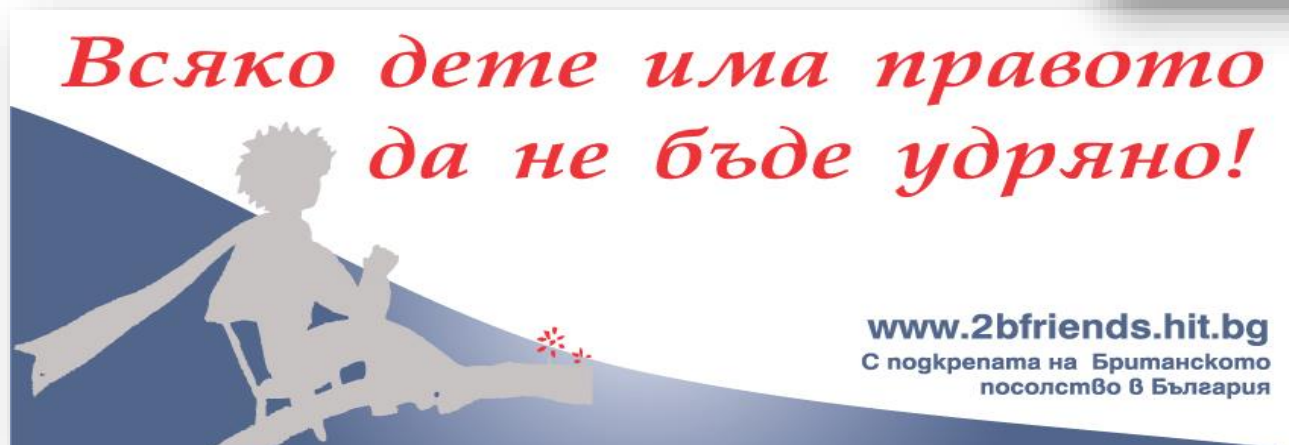


30 young people from the Youth Club “Let’s Be Friends” are working in the fields of equality, antidiscrimination and integration of the social risk groups.





Young boys and girls create and distribute brochures and posters!







young people from  
the club got married

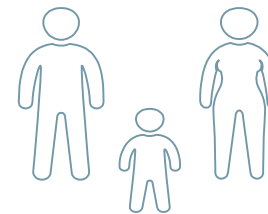


they have jobs

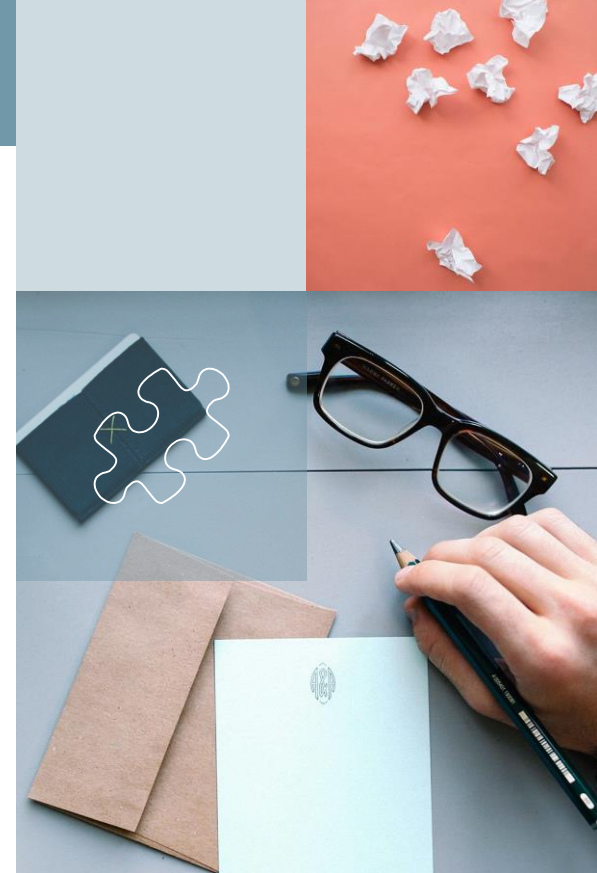
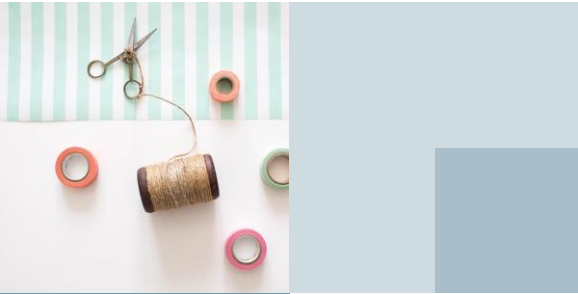
*We stay together for life*



some became  
university students



or became great  
parents



We constantly accept new members who want to develop their knowledge:

Every 3 years 20-30 new volunteers join us!





Youths from the club take the most active part in more than 45 projects:

- In 2008 we had a project "To Support the Artist" by the program "Youth in Action" - with the financial support of the "Youth and Sport", "Open Society", SOS Children's Villages;

- 2013 -Our first shop for handmade Things " The Grasshopper" opened its doors!



## Work in the Roma community

- Five neighborhoods in the city of Pernik have been constantly visited for 17 years and we have held on-site meetings with more than 1300 citizens of Roma ethnic origin.
- After the mass visit in 2008 where 1/3 of the clients of the service were from Roma ethnic origin.





# 'Our Voices' project

**2013-2016**

- The 'Our Voices' project is a pan-European initiative to promote the involvement of young people in efforts to prevent sexual abuse against children across Europe.
- Main focus of the project 'Our Voices' was the Roma community where this way of violence could be sometimes seen and the ways of coping with the problem.
- Many of them are forced into early marriages and drop out of school and thus lose the possibility of integration into the regular life within the society.





The team of the Youth Club takes care of people, flowers, birds and animals and make sure that everybody lives together in happiness!

Chicken



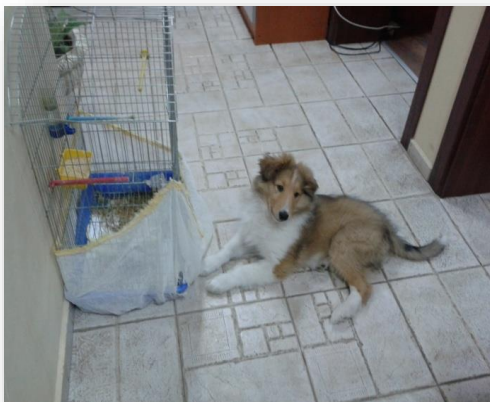
Rabbits



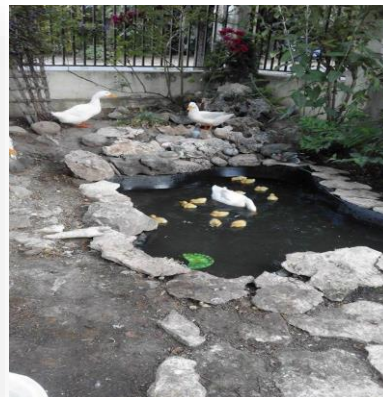
Fish



Dogs



Ducks



Birds



Turtles





# We celebrate holidays together!





Celebrated our 10th anniversary in 2010!



A large blue question mark with a smiling face, consisting of two dots for eyes and a curved line for a mouth. A speech bubble tail extends from the question mark towards the text.

**Time for your  
questions**

# Thank you for your attention!

You can always reach out to us at [e-protect@netlaw.bg](mailto:e-protect@netlaw.bg)



This project is funded by the EU. This presentation has been produced with the financial support of the Justice Programme (2014-2020) of the European Union. The contents of this presentation are the sole responsibility of the authors and can in no way be taken to reflect the views of the European Commission.







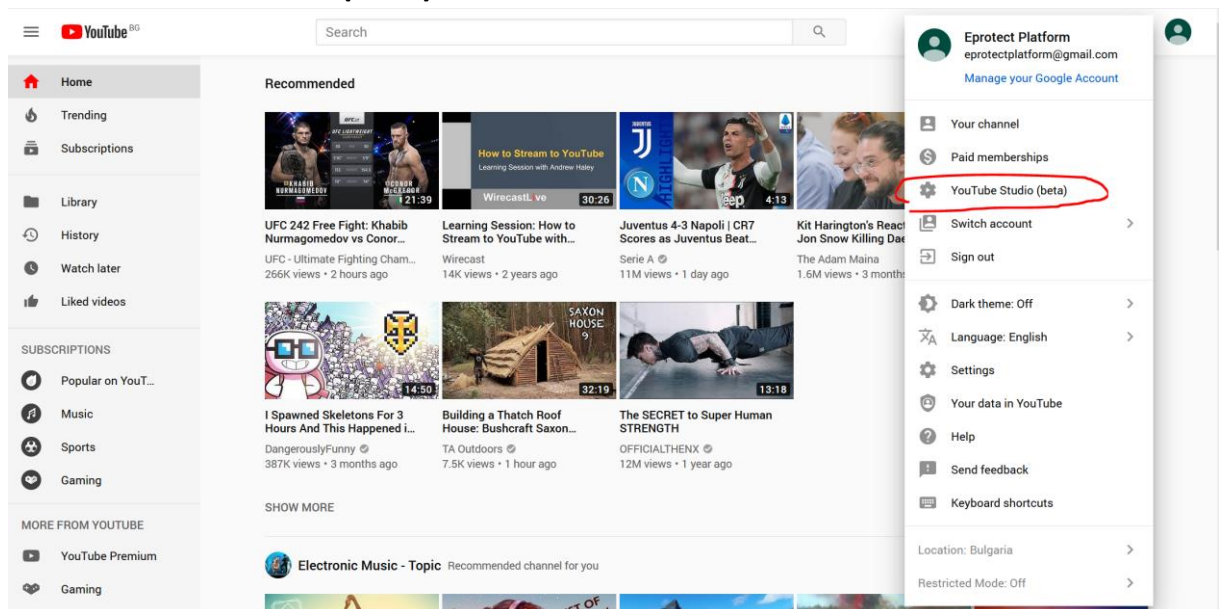
## Annex 2 E-PROTECT Virtual Events Guidelines



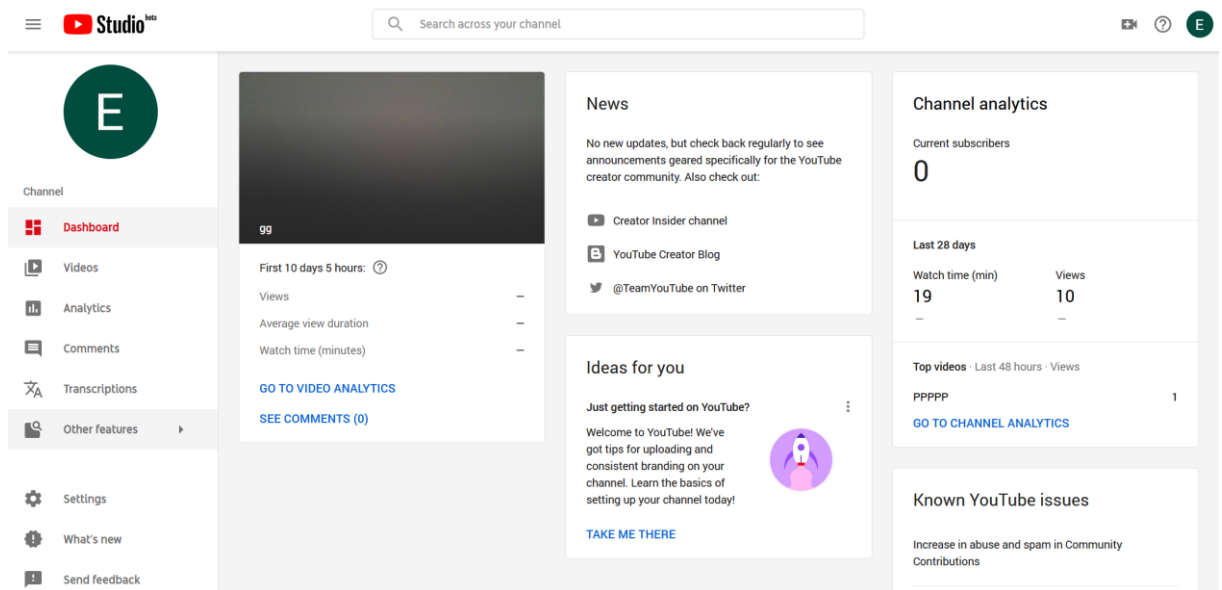
This project is funded by the EU. This publication has been produced with the financial support of the Justice Programme (2014-2020) of the European Union. The contents of this publication are the sole responsibility of the authors and can in no way be taken to reflect the views of the European Commission.

# E-PROTECT Hosting online event Guidelines

1. Download and Install Wirecast from  
(<http://www.telestream.net/wirecast/play.htm>)
2. If this is your first time you open Wirecast a registration would be required in order to use the software (no need to use a personal email, however you should have access to the email in order to validate your registration) (no need to buy the software use the 30-day Free Trial, after that you may create a new account)
3. Create event at the E-PROTECT Admin portal
4. Make sure that you will complete the next steps up to 15 before your event goes live (otherwise users will not see any video and might leave the page, *it is ok to start broadcasting your event before it actual goes online at the E-PROTECT Platform – even an hour before*)
5. Login into youtube (with your default browser – tested on Chrome and Firefox)
6. Click on **Profile icon** (located at the top right corner of the screen)
7. Click **YouTube Studio (beta)** Button

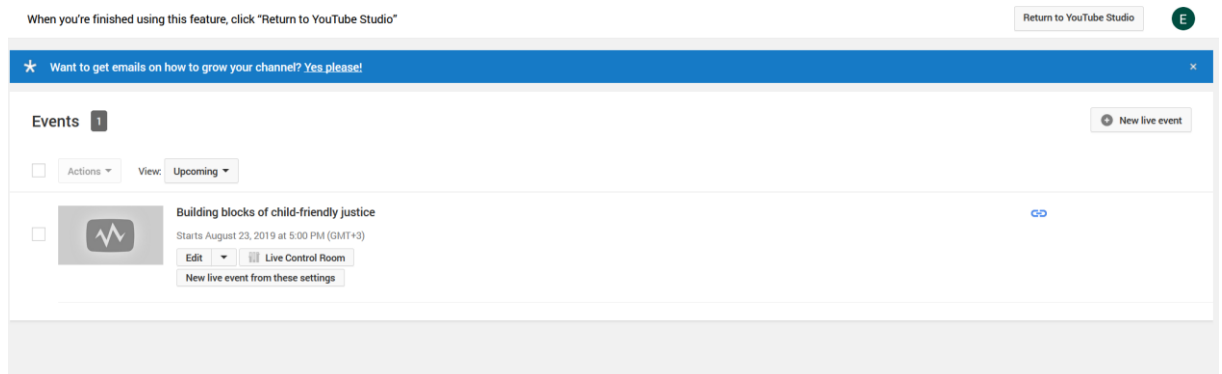


## 8. Click on **Other features** menu (right side screen menu)

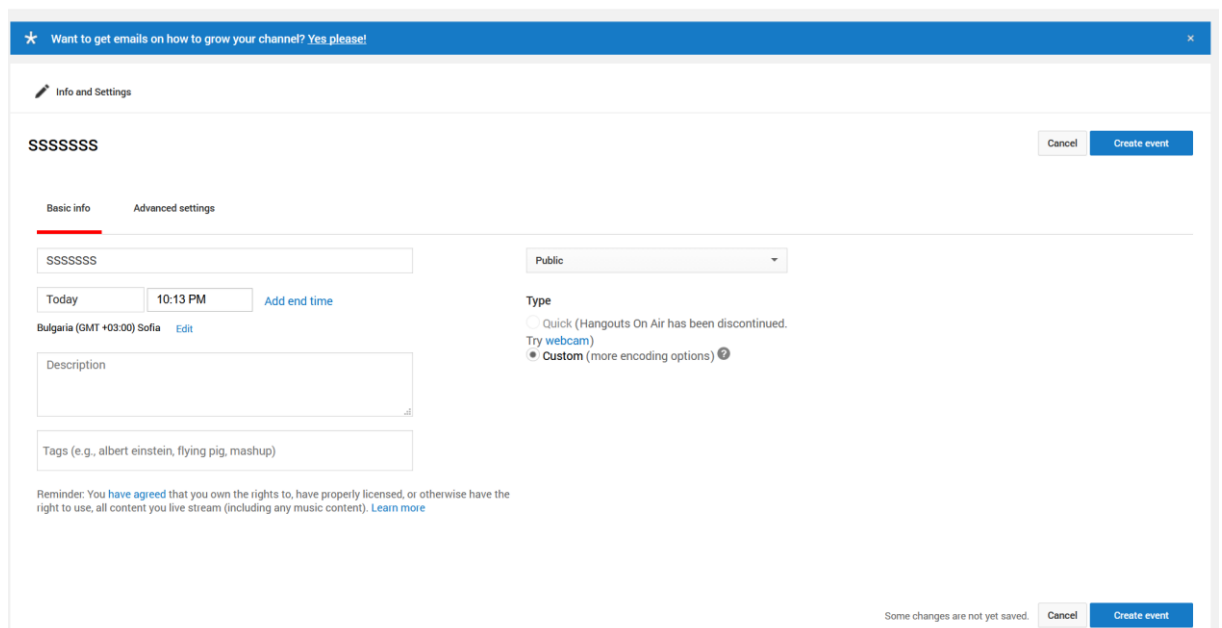


## 9. Click on **Live events** from the sub menu

## 10. Click **New Live events** button (located at the top right corner)



## 11. Set title, description (optional), set date and time to be in the next 5-10 minutes and change the Public setting to **Unlisted**



12. Click on **Advanced Settings** Tab

13. Disable **Enable live chat** option, disable **Make video statistics on the watch page publicly visible** option, disable **Allow comments** option, disable **Users can view ratings for this video** option and make sure that **Allow embedding** options is enabled

When you're finished using this feature, click "Return to YouTube Studio"

Basic info **Advanced settings**

**Chat**

- ☐ Enable live chat
- ☐ Enable slow mode
- Limit chat posts to every 60 seconds per person

**License and rights ownership**

Standard YouTube License

**Caption certification**

Select one

**Distribution options**

- ☒ Allow embedding

**Promotions**

- ☒ Promote through cards when event is live
- ☒ Promote on my channel page When the event is live

**Age restrictions**

- ☐ Enable age restriction

**Auto-start**

- ☐ Automatically start the event when you start sending data

**Category**

People & Blogs

**Video language**

Select language

**Recording date**

Today

**Video statistics**

- ☐ Make video statistics on the watch page publicly visible

**Content declaration**

- ☐ This video contains paid promotion such as paid product placement, sponsorships or endorsement

**Recording**

- ☐ Automatically make archive unlisted once the stream has ended

**Allow comments**

Allow all comments

**Sort by** top comments

- ☐ Users can view ratings for this video

**360° video**

- ☐ This live stream is 360°

**DVR**

- ☒ Enable DVR

Viewers will be able to seek back up to 12 hours while you are streaming. [Learn more](#)

14. Click **Create event** button (and wait a second or two or three or more until YouTube do its job and redirects you to a page with more options)

When you're finished using this feature, click "Return to YouTube Studio"

★ Want to get emails on how to grow your channel? Yes please!

Info and Settings Ingestion Settings Cards Live Control Room View on Watch Page

SSSSSSS Cancel Save changes

**Main Camera** Add a Camera

**Thumbnail**

Please upload as large an image as possible (suggested: 1280x720) since the image will also be used as the preview image when your event is embedded on other sites. You can upload a JPG, GIF, BMP, or PNG file. Maximum file size is 2MB.

Browse

**Select type of stream key**

Choose between a single-use or reusable stream key. Reusable keys are named and allow for easier next stream setup, recurring events, or simultaneous events of the same quality.

**NEW** You no longer need to specify the resolution and framerate for new stream keys.

- ☐ Single-use stream key
- ☐ Reusable stream key



## 15. Select Single-use stream key

SSSSSSS Cancel Save changes

Main Camera Add a Camera

Thumbnail

Please upload as large an image as possible (suggested: 1280x720) since the image will also be used as the preview image when your event is embedded on other sites. You can upload a JPG, GIF, BMP, or PNG file. Maximum file size is 2MB.

Browse

Select type of stream key

Choose between a single-use or reusable stream key. Reusable keys are named and allow for easier next stream setup, recurring events, or simultaneous events of the same quality.

**NEW** You no longer need to specify the resolution and framerate for new stream keys.

☒ Single-use stream key

☐ Reusable stream key

Select your encoder

YouTube Live provides support for a variety of encoders. Select one of the encoder options below and follow the instructions.

Wirecast for YouTube

- Download and Install  
Download and install the software package for your operating system.  
[Mac](#) | [Windows](#)
- Log in with your YouTube ID  
Using your YouTube channel name and password, log into Wirecast for YouTube.

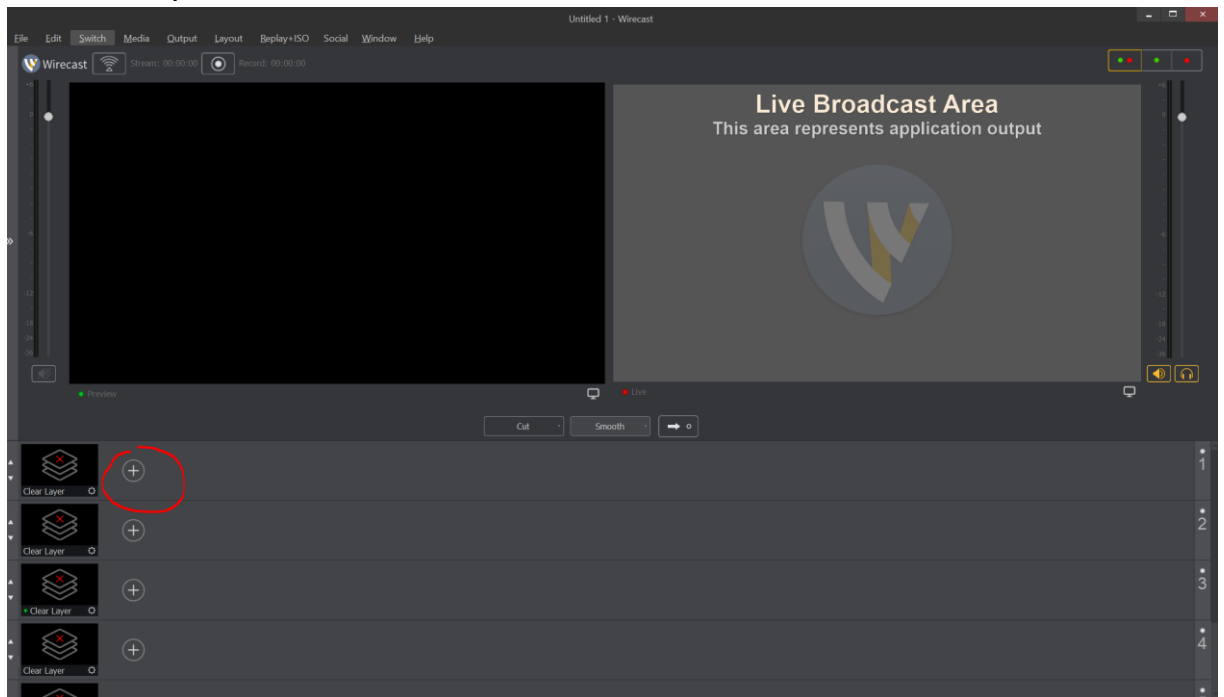
## 16. Start Wirecast (do not close YouTube Browser Tab)

## 17. Choose 30-Day Free Trial

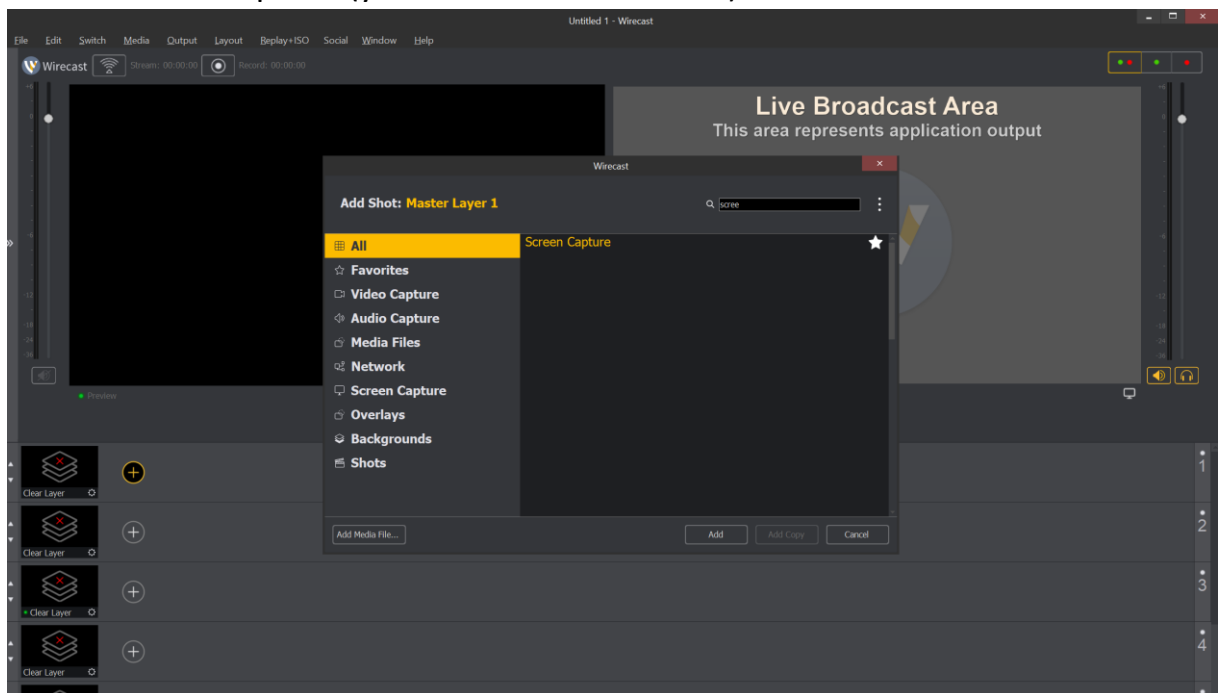
## 18. Choose Create Empty Document



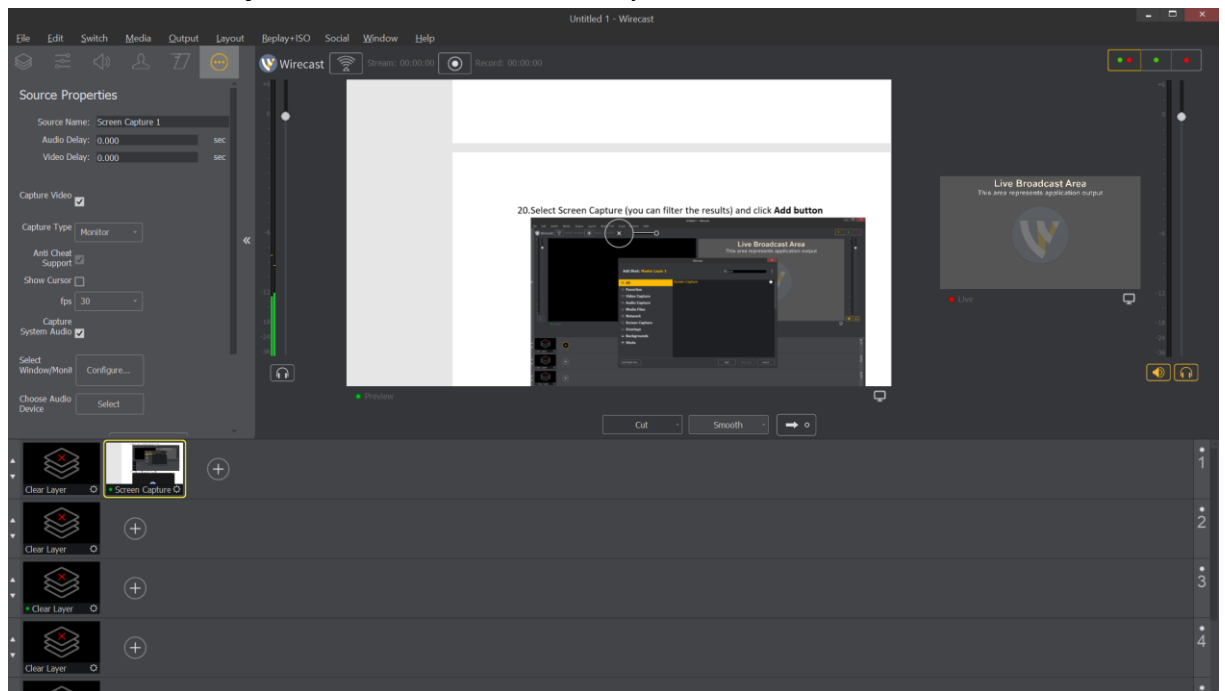
19. Once software started add a new **Layer** by clicking the **Plus Button** on the first Layer



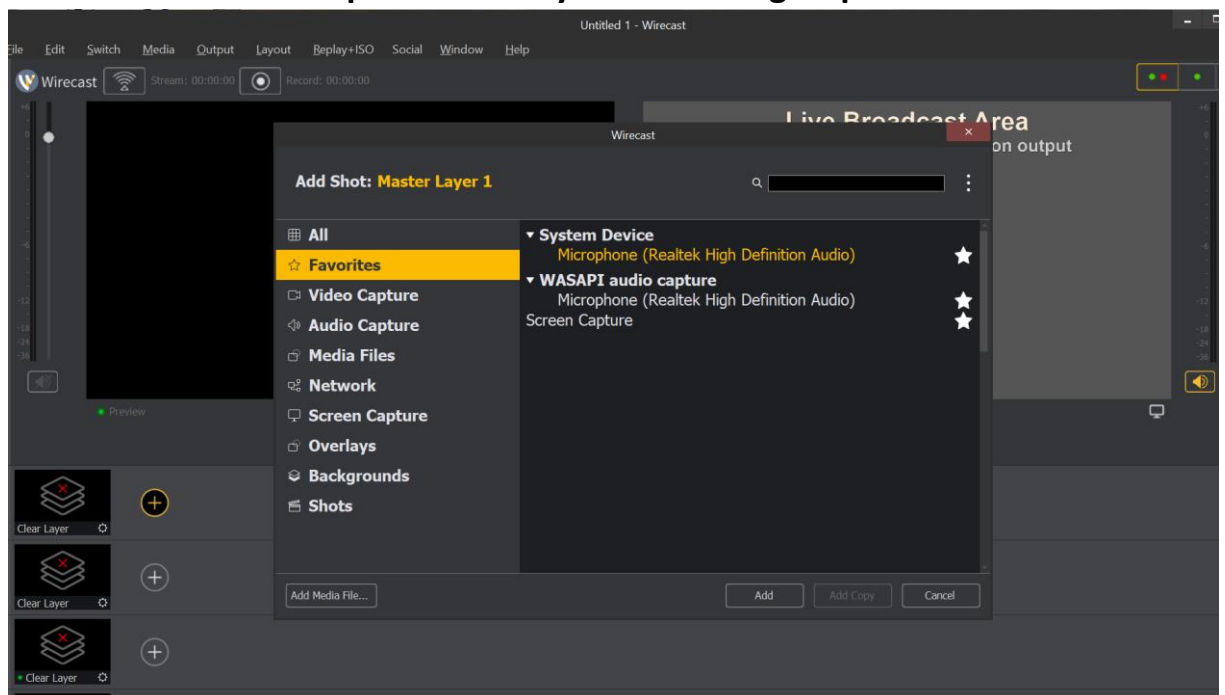
20. Select Screen Capture (you can filter the results) and click **Add button**



21. Add another **Layer** on the second track by clicking the **Plus** button

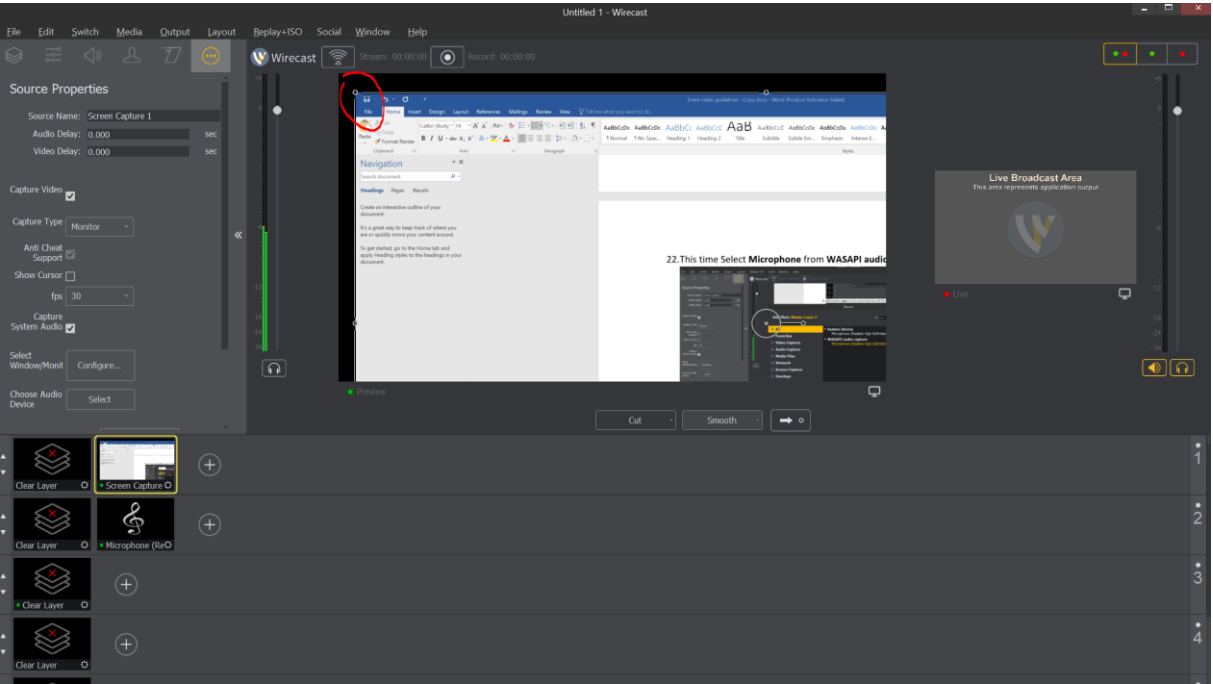


22. This time Select **Microphone** from **System Device** group

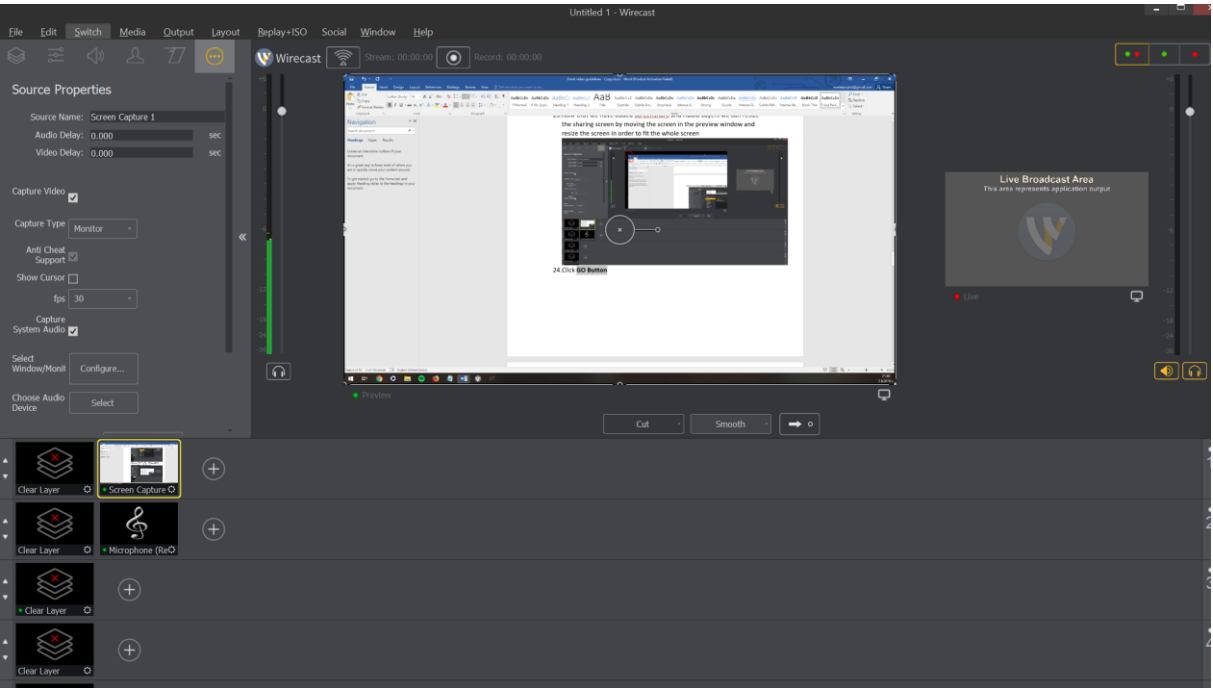


23. Now that we have added Screenshot and Audio Layers we can resize the sharing screen by moving the screen in the preview window and

resize the screen in order to fit the whole screen

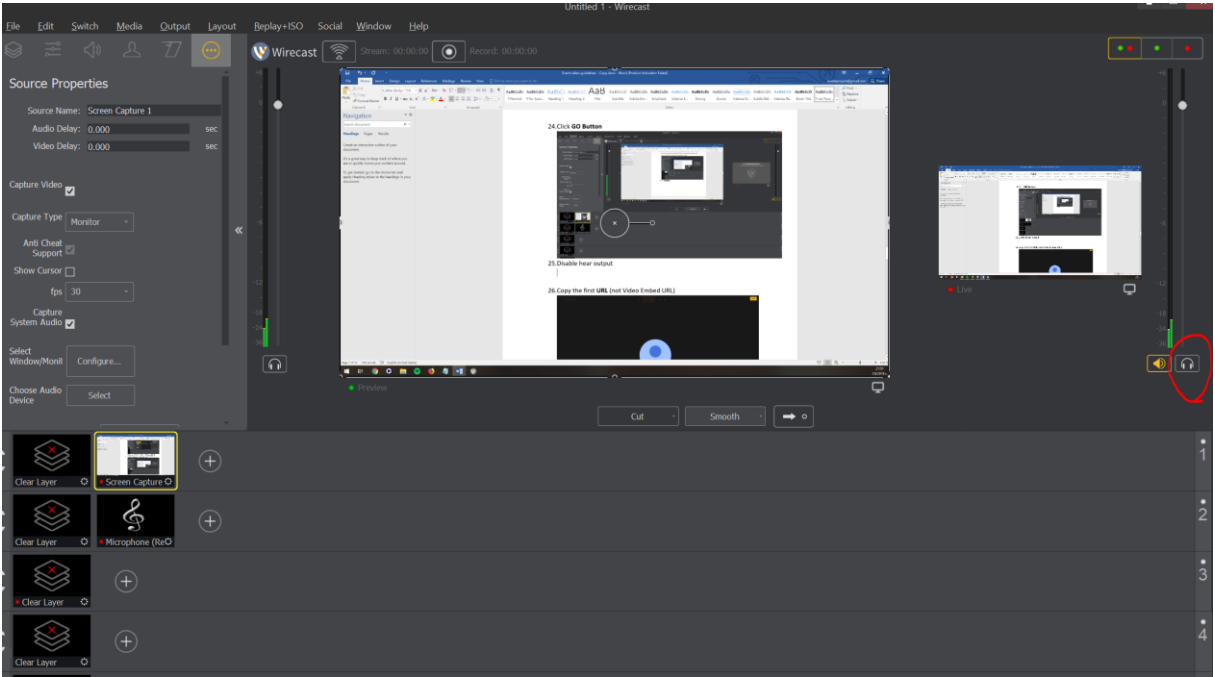


24. Click GO Button

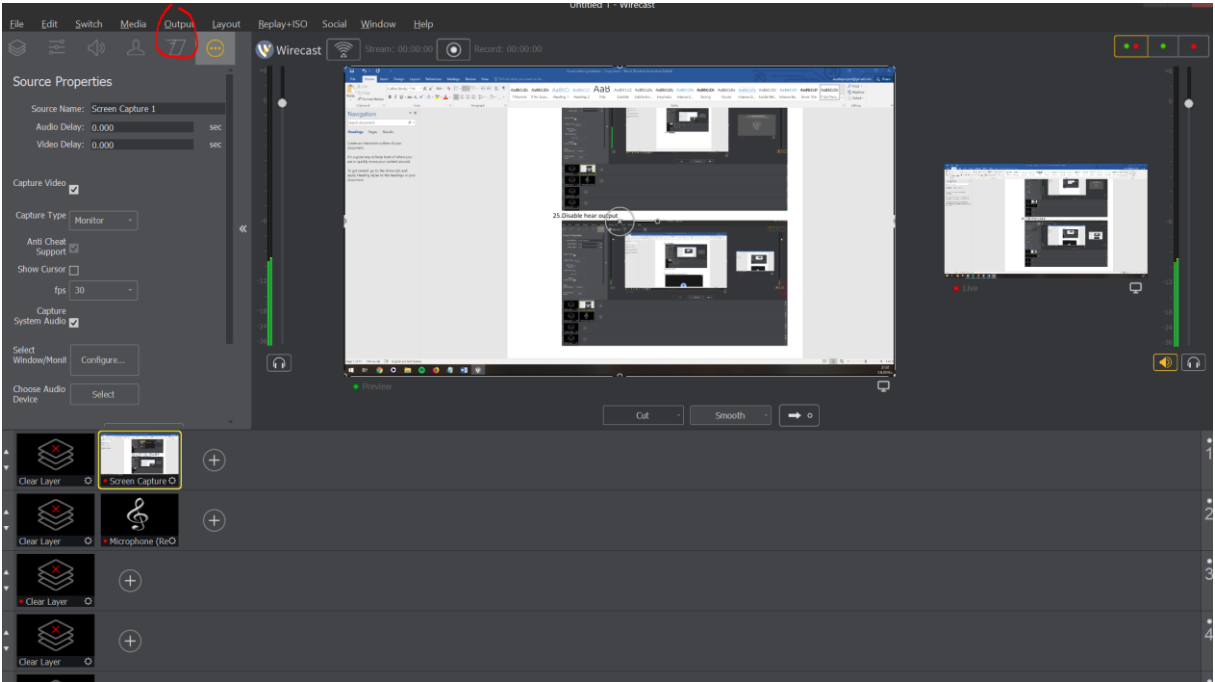




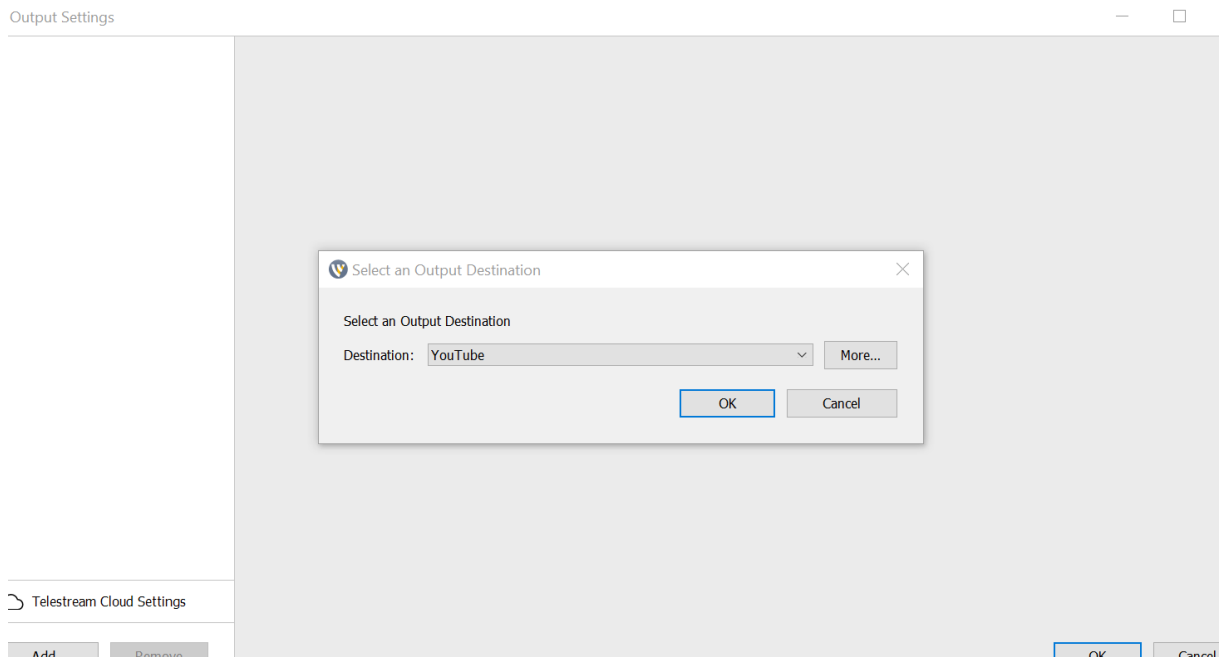
25.Disable hear output



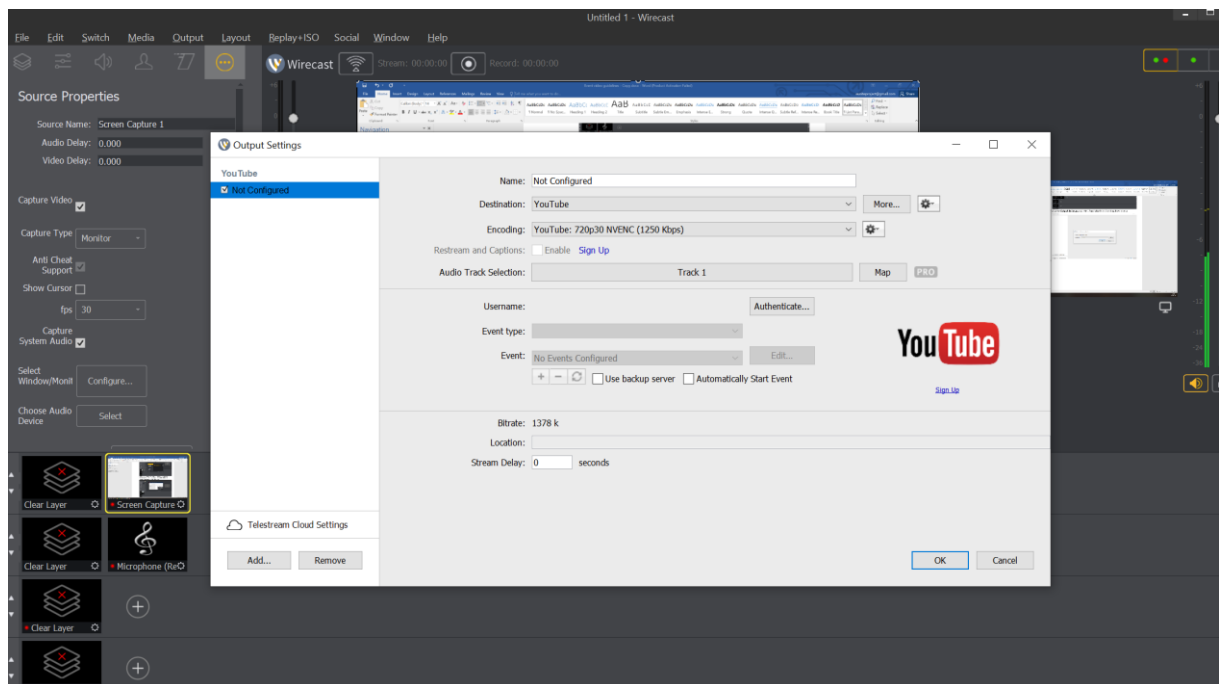
26.Select **Output** menu



## 27. Choose **Output Settings** and select **YouTube** from the dropdown menu

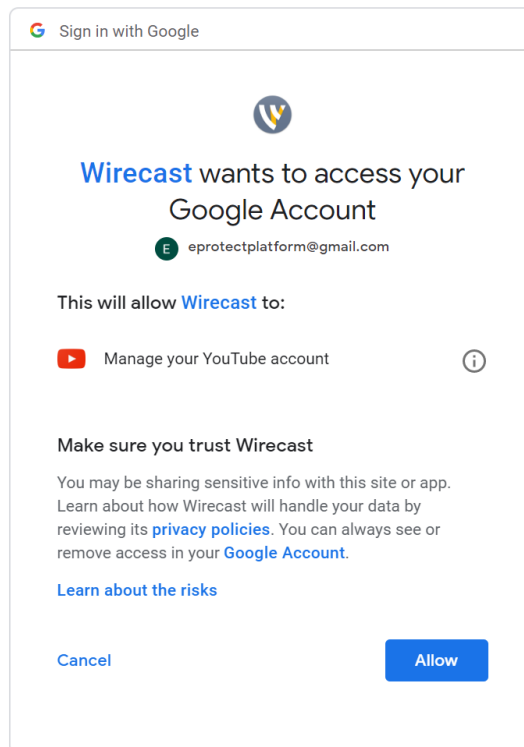


## 28. Click **Authenticate** button

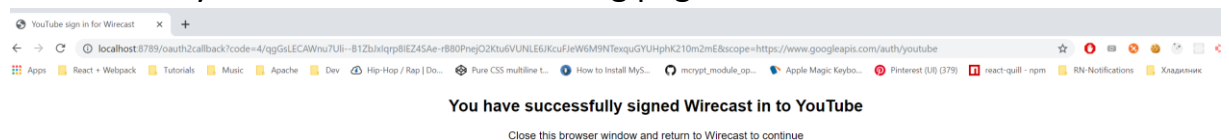


## 29. The system will redirects you to the default browser and will ask you to authenticate in YouTube (**IMPORTANT** use same account which was

used for creating the event in YouTube)



30. On success you should see the following page



31. Go back to Wirecast software and Choose **All** for **Event type** and the Select the event you want to cast for, Select Encoding (you might leave as 720p but you might experience some latency problems due to internet connectivity, if so try with lower encoding e.g. 480p but keep in

mind that this will affect video stream quality). Click **OK Button**

Output Settings

Name: gggggggg

Destination: YouTube

Encoding: YouTube: 480p30 NVENC (2000 Kbps)

Restream and Captions: ☐ Enable [Sign Up](#)

Audio Track Selection: Track 1

Username: Eprotect Platform

Event type: All

Event: gggggggg 09/02/2019, 10:25 PM

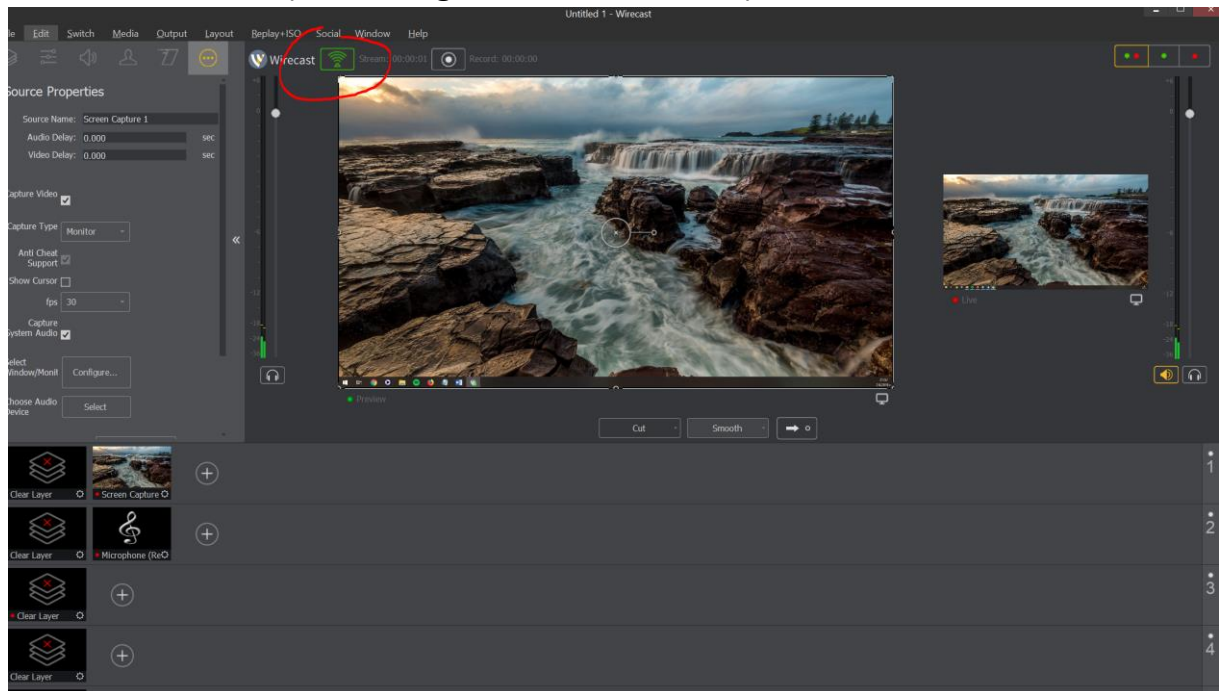
Location: rtmp://a.rtmp.youtube.com/live2 : p34v-beap-5eh8-2jbw

Stream Delay: 0 seconds

Bitrate: 2096 k

OK Cancel

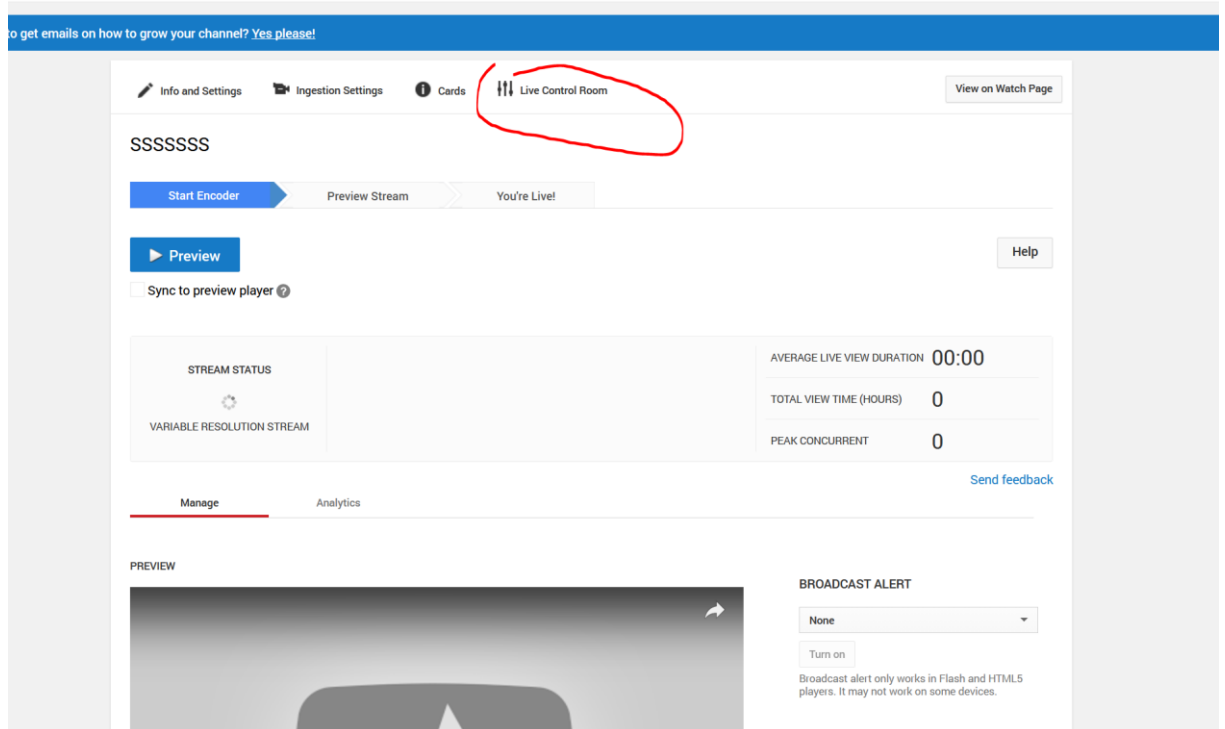
32. Click **Cast button** (it should go Green on success)



33. Go back to YouTube (event settings) and Select **Live Control Room** sumenu, click **Preview (wait few seconds)**, click **Start Streaming** (when

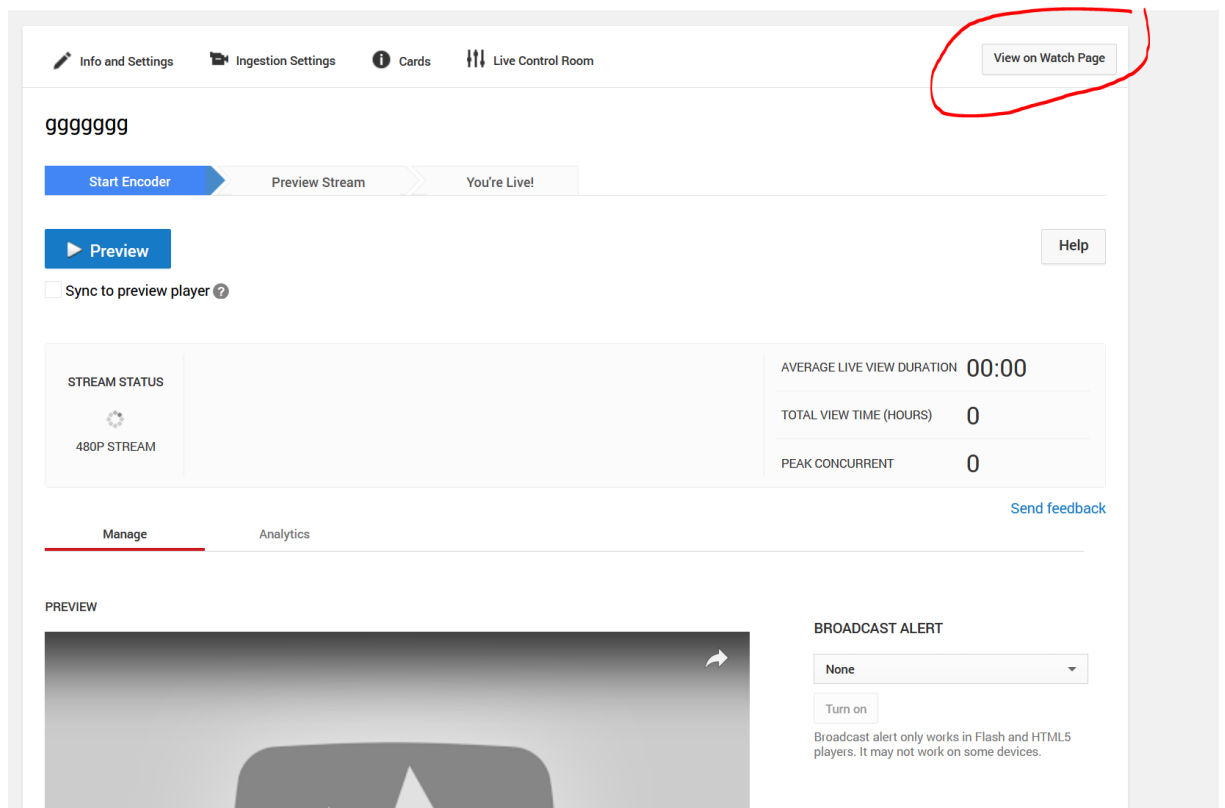


it goes active)

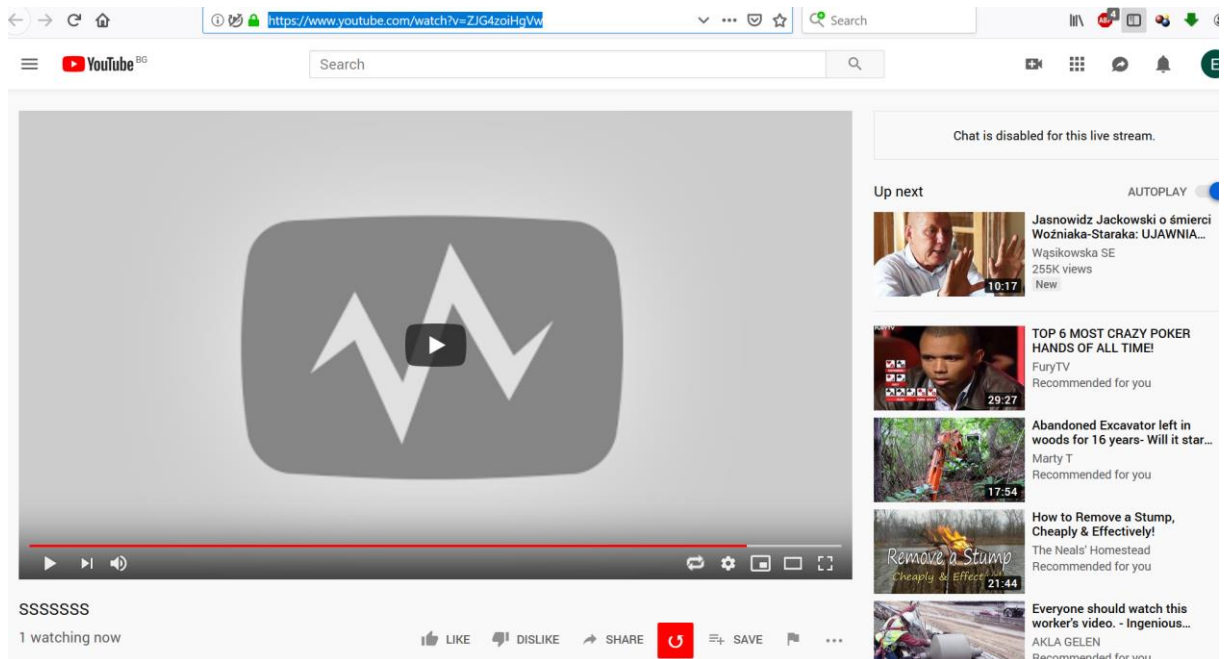


34. Your event is now streaming. Now we should update the **Video URL** in the EPROTECT Administration Portal. First, we need to copy the YouTube link. At the top of the page click **View on Watch Page** button

to YouTube Studio"



35. Copy the link – **ONLY** the last symbols after v=xxx (e.g. if link is <https://www.youtube.com/watch?v=wLXHiETP2gY> we need only wLXHiETP2gY) and MAKE SURE THAT THE VIDEO IS NOT RUNNING IN YOUR BROWSER USING FOR STREAMING (in both tabs). Otherwise, your viewers might hear multiple audio coming from different sources.



### 36. Paste the value in the E-PROTECT Admin portal on Edit the Online Event

The screenshot shows the 'E-PROTECT' Admin portal with the 'UPDATE' tab selected. The left sidebar contains navigation links: Dashboard, Content, Navigation, Pages, News, Events, Event Subscribers, and Users. The main content area is titled 'EVENTS UPDATE' and includes tabs for CONTENT, META, ATTACHMENT, and STATS. The 'CONTENT' tab is active, showing fields for LANGUAGE (BG, EN), ACTIVE (ON), and CATEGORY (Online). Below these are two calendar pickers for TIME-START and TIME-END, both set to April 20, 2018. A red circle highlights the VIDEO URL field, which contains 'http://youtu.be/XQMvvPJ002Q'. Below the video URL are several template thumbnails. At the bottom, there is a TITLE field.

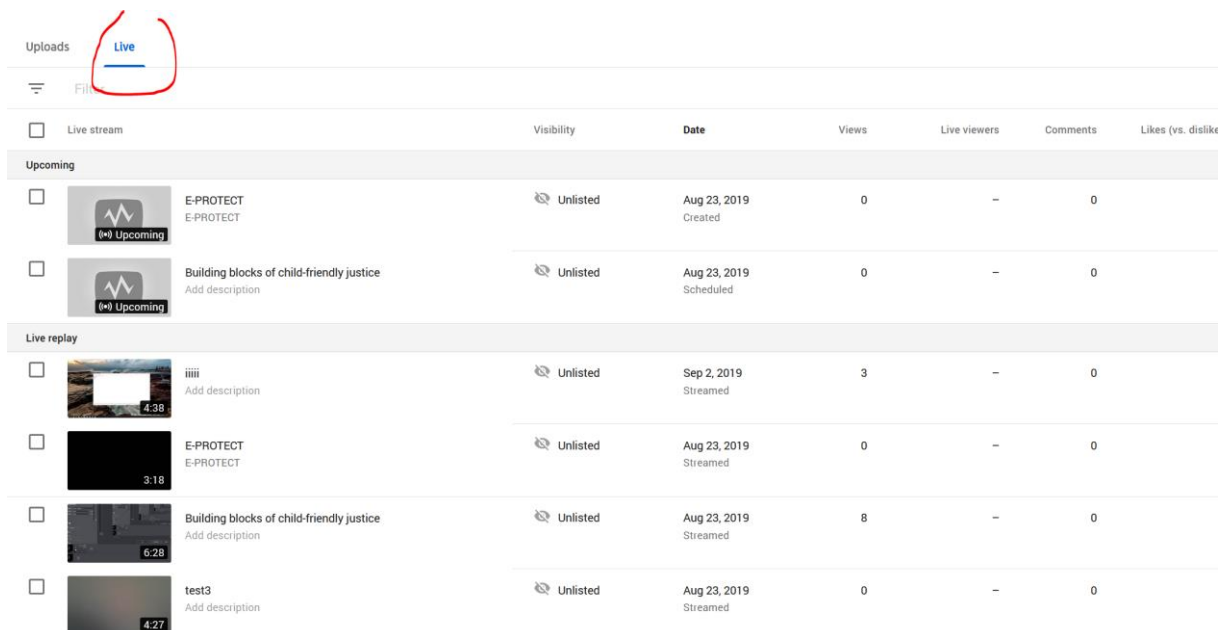
37. Click **Update** button (located at the top right corner of the page)






38. Your event is now LIVE (keep in mind that youtube has some video delay – roughly 10-15 seconds).

39. Once your event ends stop your streaming by click the red **Stop streaming** button in YouTube (make sure your event at E-PROTECT platform has also stopped, keep in mind that you always can change the end time of the event from the E-PROTECT Admin. Portal)

The screenshot shows the YouTube Live Control Room interface. At the top, there are tabs for Info and Settings, Ingestion Settings, Cards, and Live Control Room. The 'Live Control Room' tab is active, showing a progress bar with 'Start Encoder', 'Preview Stream', and 'You're Live!'. Below the progress bar, there is a red 'Stop Streaming' button, a 'LIVE' indicator, and a timer showing '00:02:56'. A red circle highlights the 'Stop Streaming' button. Below the 'Stop Streaming' button is a checkbox for 'Sync to preview player'. At the bottom, there is a 'STREAM STATUS' section showing 'GOOD' and '720P STREAM'. To the right of the status, there is a table with columns for 'AVERAGE LIVE VIEW DURATION', 'TOTAL VIEW TIME (HOURS)', and 'PEAK CONCURRENT'. The table shows values of '00:00:00', '0', and '0' respectively. At the bottom right, there is a 'Send feedback' link.

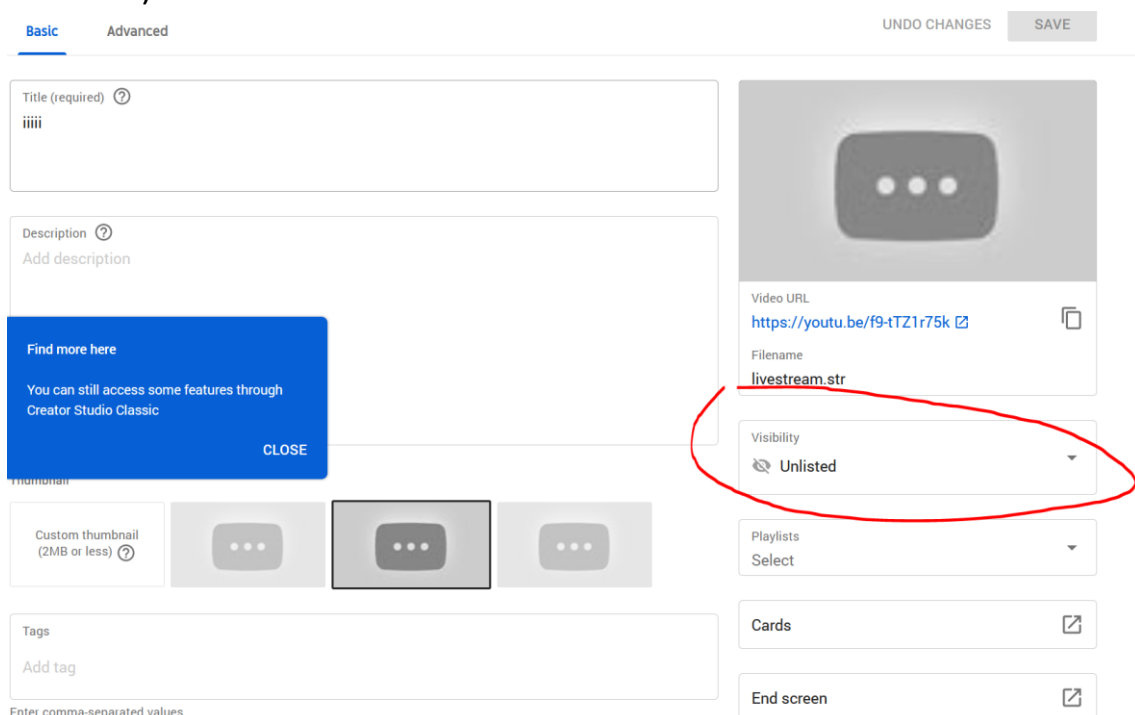
40. On your Youtube Channel dashboard page select **Videos** menu option and click **Live** submenu



	Live stream	Visibility	Date	Views	Live viewers	Comments	Likes (vs. dislike)
<b>Upcoming</b>							
<input type="checkbox"/>	 E-PROTECT E-PROTECT	Unlisted	Aug 23, 2019 Created	0	–	0	
<input type="checkbox"/>	 Building blocks of child-friendly justice Add description	Unlisted	Aug 23, 2019 Scheduled	0	–	0	
<b>Live replay</b>							
<input type="checkbox"/>	 E-PROTECT E-PROTECT	Unlisted	Sep 2, 2019 Streamed	3	–	0	
<input type="checkbox"/>	 Building blocks of child-friendly justice Add description	Unlisted	Aug 23, 2019 Streamed	8	–	0	
<input type="checkbox"/>	 test3 Add description	Unlisted	Aug 23, 2019 Streamed	0	–	0	

41. Select the video name you just stopped in order to edit it

42. Change the View option to **Private** (now users will no be able to view in YouTube)



**Basic** Advanced UNDO CHANGES SAVE

Title (required) ?  
iiii

Description ?  
Add description

Find more here  
You can still access some features through Creator Studio Classic  
CLOSE

Custom thumbnail (2MB or less) ?

Tags  
Add tag  
Enter comma-separated values

Video URL  
<https://youtu.be/f9-tZ1r75k>

Filename  
livestream.str

Visibility  
Unlisted

Playlists  
Select

Cards

End screen

43. Go back to the **Videos** list and Download the file in MP4 format (keep in mind that download option might take some time before be available)



44. Once downloaded send the video to the administration of the E-PROTECT platform.

Previous

Live

Filter

☐


Live stream

Visibility

Date

Upcoming


☐

E-PROTECT  
E-PROTECT

Unlisted

Aug 23, 2019  
Created

☐


Building blocks of child-friendly justice  
Add description

Unlisted

Aug 23, 2019  
Scheduled

Live replay


☐

Add description

Unlisted

Sep 2, 2019  
Streamed


☐

E-PROTECT  
E-PROTECT

Unlisted

Aug 23, 2019  
Streamed

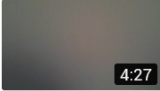
☐

Building blocks of child-friendly justice  
Add description

Unlisted

Aug 23, 2019  
Streamed

☐

test3  
Add description

Unlisted

Aug 23, 2019  
Streamed

45. Congratulations, you are done.